



South Central Los Angeles Regional Center
for persons with developmental disabilities, inc.

SCLARC

VENDOR INFORMATION

Present by Cherylle Mallinson

Director of Community Services and Family Support
Vendor Advisory Committee (VAC)

October 2025





South Central Los Angeles Regional Center
for persons with developmental disabilities, inc.

INSURANCE



SUBMITTING INSURANCE

SCLARC will not accept providers' COI.

The COI must be sent to

GSC.COIR.SCLARC@ajg.com

***Additional notification letters are being sent out to providers without COI and/or expired COI



South Central Los Angeles Regional Center
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SCLARC VENDOR PORTAL: MANDATORY ENROLLMENT

As of 09/25/2025, there are 1,068 registered service providers



SCLARC VENDOR PORTAL UPDATE

Launch Date: 03/12/2025 - Vendor Registration

Vendor Registration page has been developed and uploaded to the online service. This link should be added to SCLARC web site to allow vendors to access it. The URL is:

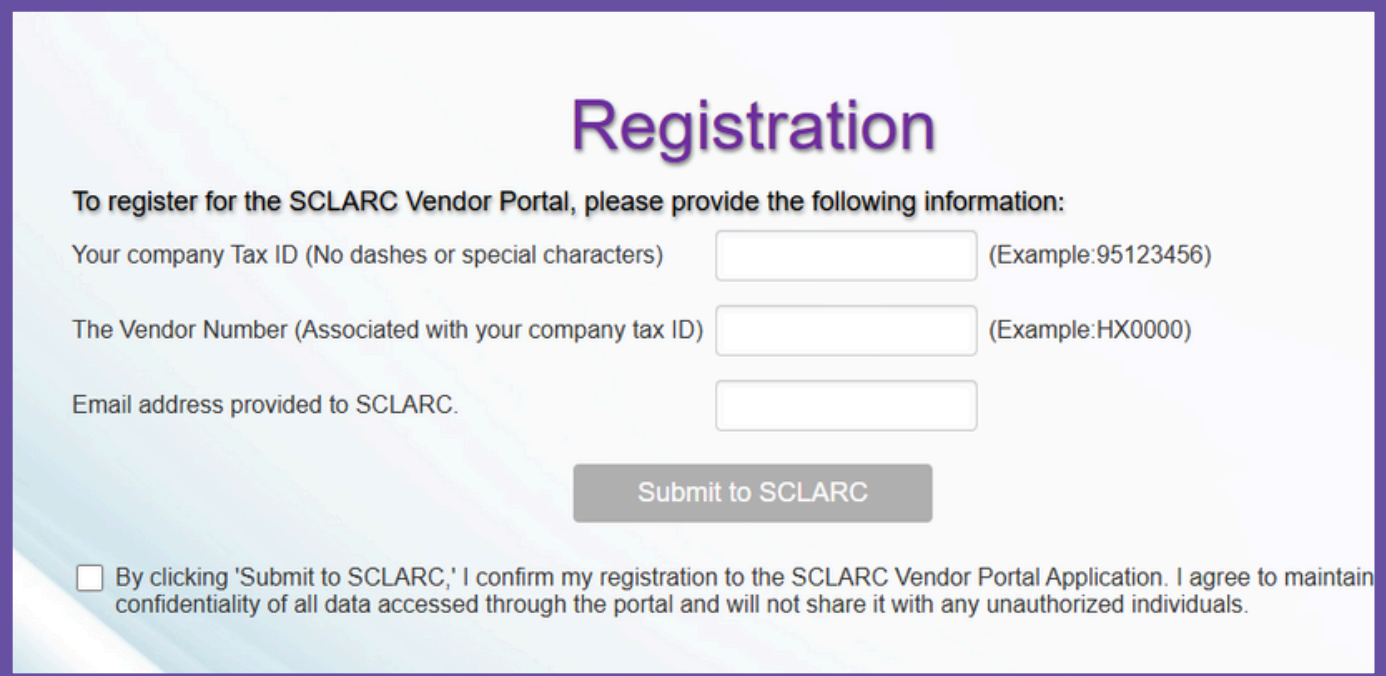
<https://vendorportal.sclarc.org/registration.aspx>

A. Provide Data: vendors need to provide the verification information to confirm their status as SCLARC vendors.

The required information includes:

- 1. Tax ID:**
- 2. A vendor number and service code**
- 3. A current AUTH number associated with the vendor number provided.**
- 4. Vendor Email address registered with SCLARC.**

B. Send Request: Vendors need to click “Submit to SCLARC” button to send their registration request to Smart Chart.



Registration

To register for the SCLARC Vendor Portal, please provide the following information:

Your company Tax ID (No dashes or special characters) (Example:95123456)

The Vendor Number (Associated with your company tax ID) (Example:HX0000)

Email address provided to SCLARC.

By clicking 'Submit to SCLARC,' I confirm my registration to the SCLARC Vendor Portal Application. I agree to maintain confidentiality of all data accessed through the portal and will not share it with any unauthorized individuals.



SCLARC VENDOR PORTAL UPDATE..CONT

Vendor Data Verification:

Vendor's registration request will be transferred to Smart Chart. Smart Chart will compare the data provided by the vendor with data in its system. If the data matches, Smart Chart will send an email containing the temporary password. The recipient email will be the one highlighted in the following image. Community Service staff can enter or edit the email address.

Vendor Portal Email must match what we have in the system.

Access Vendor Portal:

Once the vendor receives the email and temporary password, they can access to Vendor Portal via the web URL or download the Vendor Portal APP on their mobile devices.

PHONE / EMAIL			
Work Phone	(310)	644	- 0164
Admin / Emerg	(0)		-
Cell	()		-
Fax	(0)		-
SANDIS Email			
E-Billing Email			
Administrator Email	johnkorocho@isocare.com		
Supervisor Email	aramirez@isocare.com		
Staff Email			
Vendor Portal Email			

Vendor Portal web URL: <https://vendorportal.sclarc.org/login.aspx>





The information is on 2 screens. 1st screen shows the invoice selected. 2nd screen is used to enter attendance.

Service Provider Billing Details

Invoice Number: 1482260 Service Code: 62 - PERSONAL ASSISTANCE Service Month/Year: 12/2022
Invoice Date: 2023-04-10 Total Units Billed: 0.00 Total Amount Billed: 0.00

Consumer Billing Details Filter All

Line #	Consumer Name	UCI #	SVC Code	SVC Subcode	Auth #	Auth Date	Unit Type	Units Billed	Days Attend	Gross Amount	Net Amount	No Se	De
1	[REDACTED]	[REDACTED]	62	LEVL2	23961941	12/01/22 - 04/30/23	HD		0				

Invoice | Invoice History | Invoice XML Upload User: [REDACTED]

Unit Calendar Data Entry Previous Next ✉

Consumer Name: [REDACTED] UCI #: [REDACTED] Invoice #/Line #: 1482260 / 1
Authorization #: 23961941 Service Code: 62 - PERSONAL ASSISTANCE Service Subcode: LEVL2
Auth Dates: 12/01/22 - 04/30/23 Units Type: HRS-DIR F/F ONLY/MO Invoice Date: 2023-04-10

December 2022

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

Invoice Details
 No Service Defer (Regenerate Invoice Line)
 Last Month of Service? Exit Date:

Invoice Line Summary
Total Units:
Unit Rate: 28.250
Gross Amount: \$

Received Revenue Details
-: 0.00
-: 0.00
-: 0.00
Total Received Revenue: 0.00
Net Amount: \$

SCLARC VENDOR PORTAL UPDATE... CONT.

SCLARC VENDOR PORTAL UPDATE...CONT.

IF YOU DO NOT RECEIVE A PURCHASE
ORDER WITHIN 14 DAYS CONTACT
THE SERVICE COORDINATOR

AUTHORIZED SERVICE REQUEST SCLARC PURCHASE OF SERVICE

AUTH Number

Authorization: **25123456** FCPP: _____ Date: _____

UCI#: 8414289 Consumer: BOB SMITH CM: George Romero (036)

DOB: 12/07/2000 Age: 24Yrs 2Mo Med.Waiver: Y

Diagnosis:

Vendor Number

Vendor#: **HX0000** Start Date: 07/01/2024 Service Code: 065 Until Revoked End Date: 06/30/2025

Vendor: ALL CARE, INC Svc Code: **065** SSP RESTORATION

Sub Code: **SNGLE** SSP/SSI RESTORATION:*SINGLE



SCLARC VENDOR PORTAL UPDATE CONT.

DETAILS:

IN PERSON WORKSHOP - SCLARC GS Auditorium
2500 S Western Avenue, Los Angeles, CA 90018

Dates

~~July 16: 9:00 a.m. to 2:00 p.m.~~

~~August 20: 9:00 a.m. to 2:00 p.m.~~

~~September 17: 9:00 a.m. to 2:00 p.m.~~

October 15: 10:00 a.m. - 2:00 p.m.

November 5: 10:00 a.m. - 2:00 p.m.

* AUGUST SESSIONS WERE
CANCELLED DUE TO TECHNICAL
DIFFICULTIES.



*** OWNERS/MANAGING PARTNERS MUST BE PRESENT AND KNOW
TIN, EMAIL ADDRESS USED, AUTHORIZATION, VENDOR NUMBER,
PHONE, SERVICE CODE AND/OR SUBCODES**

SCLARC VENDOR PORTAL UPDATE CONT.

DETAILS:

Virtual WORKSHOP - Zoom

Dates

~~July 22: 10:00 a.m. - 11:30 p.m.~~

~~August 26: 10:00 a.m. - 11:30 p.m.~~

~~September 23: 10:00 a.m. - 11:30 p.m.~~

October 21: 10:00 a.m. - 11:30 p.m.

November 16: 10:00 a.m. - 11:30 p.m.

December 9: 10:00 a.m. - 11:30 p.m.

January 13: 10:00 a.m. - 11:30 p.m.



*** OWNERS/MANAGING PARTNERS MUST BE PRESENT AND KNOW TIN, EMAIL ADDRESS USED, AUTHORIZATION, VENDOR NUMBER, PHONE, SERVICE CODE AND/OR SUBCODES**

COMMON ERRORS AND FIXES





South Central Los Angeles Regional Center
for persons with developmental disabilities, inc.

CHANGE OF LOCATION, AND/OR PROGRAM/SERVICE DESIGN



BEFORE MAKING A CHANGE...

DID YOU KNOW??

Did you notify CLL & SCLARC of your change in Administrator? Including Death?

Section 54330 states that a vendor shall notify the vendoring regional center 30 days prior to any change in ownership, location, program design, and/or license. In such event, "A vendorization is valid during the effective period of any license [...] and that vendorization shall not continue if the required document is suspended or revoked." [Title 17, § 54322].

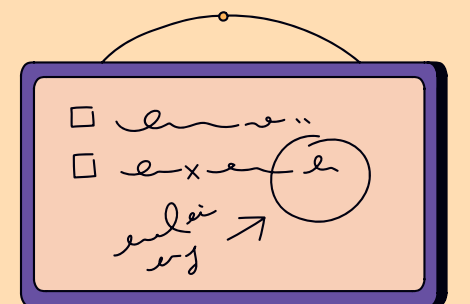
Did you notify your insurance carrier of your change in location?

Vendorization will be terminated at the end of the first working day following receipt of written notification from the vendoring regional center [Title 17, Section 54370(b)] if vendorization has been transferred to another person or entity.

Service Providers may have modified the program/service design by relocating the service and/or individuals [Title 17, Sections 54330(a)(2) and (b)(2)].

Contact information: Vendorhelp@sclarc.org

[CCR Title 17, Section 54330, 54340 (a)(1)(A), 54302, 54306, 54308, 54310, 54312, 54314, 54316, 54318, 54319, 54320, 54322, 54324, 54326, 54327, 54327.1]





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SUBCONTRACTING OF SERVICES



WHEN SUBCONTRACTOR AND/OR STAFFING AGENCIES ARE UTILIZED



Subcontracting or the use of staffing agencies may violate CCR Title 17. Section 50607(j) states that subcontracting services for which the service provider is vendored *is not permitted*, except for contracts related to transportation services or community-based day program services pursuant to Title 17, Section 56710(b).

DID YOU NOTIFY YOUR INSURANCE CARRIER OF YOUR SUBCONTRACTING PRACTICE?

The employees of the staffing agency may not be familiar with the individual.

Possible increase in inappropriate CPI/ physical abuse.

May not be familiar with the behavior plans that are in place and, at times, providing 1:1.



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FRANCHISE TAX BOARD (FTB)

CALIFORNIA SECRETARY OF STATE (SOC)



WHAT HAPPENS WHEN A CALIFORNIA CORPORATION IS SUSPENDED AND/OR TERMINATED??

IF YOUR BUSINESS IS SUSPENDED - YOU CANNOT:

1. **Legally do business**
2. **Sell, transfer, or exchange real property**
3. **File with an automatic extension**
4. **Be issued a refund**
5. **Start or continue a protest**
6. **Legally close or dissolve your business**
7. **Bring an action or defend your business in court**
8. **File or maintain an appeal before the Office of Tax Appeals**



<https://www.ftb.ca.gov/help/business/my-business-is-suspended.html#Why-is-my-business-suspended>

WHAT HAPPENS WHEN A CALIFORNIA CORPORATION IS SUSPENDED AND/OR TERMINATED?? CONT.

IF YOUR BUSINESS IS SUSPENDED - YOU CANNOT:

9. Maintain the right to use your business name
10. Secretary of State (SOS) will deny your revival request if the entity name is no longer available.
11. SOS will require your business to choose a new name
12. Retain tax-exempt status.
13. We revoke an organization's tax-exempt status as of the suspension date.



****YOUR BUSINESS MAY BE SUBJECT TO A \$2,000 PENALTY PER TAX YEAR FOR FAILURE TO FILE MISSING TAX RETURNS WITHIN 60 DAYS AFTER RECEIVING A WRITTEN DEMAND TO DO SO.**

<https://www.ftb.ca.gov/help/business/my-business-is-suspended.html#Why-is-my-business-suspended>

WHAT HAPPENS WHEN A CALIFORNIA CORPORATION IS SUSPENDED AND/OR TERMINATED?? CONT.

IF YOUR BUSINESS IS SUSPENDED

SCLARC will give you one (1) day notice to terminate vendorization.





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BIENNIAL ALL VENDOR FILES REVIEW REQUIREMENTS

ANNUAL QA MONITORING *



****STAFF WILL NO LONGER PROVIDE YOU WITH THE SAME FORMS TO COMPLETE. RATHER, THEY WILL CHECK THE BIENNIAL DATABASE TO SEE WHAT NEEDS TO BE COMPLETED. THIS WILL ELIMINATE THE YEARLY COMPLETION OF THE SAME FORMS.**

DEPARTMENT OF DEVELOPMENTAL SERVICES

1215 O Street, MS 8-30
Sacramento, CA 95814
TTY: 711
(833) 421-0063



November 2, 2022

TO: REGIONAL CENTER EXECUTIVE DIRECTORS
SUBJECT: REQUIREMENTS FOR REGIONAL CENTER BIENNIAL VENDOR FILE REVIEWS

This supersedes the October 27, 2022, correspondence regarding this subject.

The purpose of this correspondence is to remind regional centers about their responsibilities pursuant to California Code of Regulations (CCR), Title 17 Section 54332(b).

CCR, Title 17 Section 54332(b) states:

- “(b) Regional centers shall review, at least biennially or sooner upon notification by the Department of Developmental Services, Department of Health Care Services, or any governing licensing or certification board or entity, all vendor files maintained by the regional center to determine that:*
- (1) The information required for vendorization is current, completed and accurate;*
 - (2) At least one consumer has been provided services by the vendor within the last 24 months;*
 - (3) The service currently provided by the vendor is the same service approved for vendorization;*

- (4) Vendors meet the minimum program standards as specified in Sections 56710 through 56802 of these regulations, if applicable;*
- (5) The vendor has signed the Home and Community Based Services Provider Agreement (6/99), if applicable; and*
- (6) The vendor is not in violation of the requirement stated in Section 54314(a)(7).”*

CCR, Title 17 Section 54314(a)(7) specifies individuals or entities who shall not be vendored or can no longer be vendored:

“(7) Any applicant that has been determined to be an excluded individual or entity as defined in Section 54302(b)(1).”

“Building Partnerships, Supporting Choices”

Regional Center Executive Directors
November 2, 2022
Page two

Lastly, CCR, Title 17 Section 54332(c) specifies the actions that a regional center must take if the regional center identifies a vendored service that has not been provided to any consumer within the last 24 months:

“(c) If, after a review of the vendor files, the vendoring regional center determines that the vendored service has not been provided to any consumer within the last 24 months, the vendoring regional center shall:

- (1) Send the vendor a written notice stating that vendorization will be terminated in 30 days unless the vendoring regional center receives notification from the vendor expressing an interest to continue as a vendor; and*
- (2) Make the changes to the statewide vendor panel required by Section 54334(d) of these regulations if the vendor does not respond in accordance with (c)(1) above.”*

The Department of Developmental Services (Department) is requiring regional centers to have a process, that is documented in a written procedure, for meeting the regulatory requirements for biennial vendor file reviews. The Department will be monitoring regional centers for compliance with these regulatory requirements.

If you have questions regarding this correspondence, please contact Aaron Christian, Assistant Deputy Director, Office of Community Operations, at aaron.christian@dds.ca.gov or (916) 879-6960.

Sincerely,



ERNIE CRUZ
Deputy Director

DID YOU KNOW?

Section 54330 requires Regional Centers to review all vendor files maintained by the regional center at least biennially, or sooner if notified by the Department of Developmental Services, the Department of Health Care Services, or any governing licensing or certification board or entity, to ensure that:

ALL VENDOR FILE REVIEW

[CCR TITLE 17,
SECTION 54332]

1. The information required for vendorization is current, completed and accurate
2. At least one consumer has been provided services by the vendor within the last 24 months;
3. The service currently provided by the vendor is the same service approved for vendorization;
4. Vendors meet the minimum program standards as specified in Sections 56710 through 56802 of these regulations, if applicable
5. The vendor has signed the Home and Community Based Services Provider Agreement (6/99), if applicable.
6. The vendor is not in violation of the requirement stated in Section 54314(a)(7).

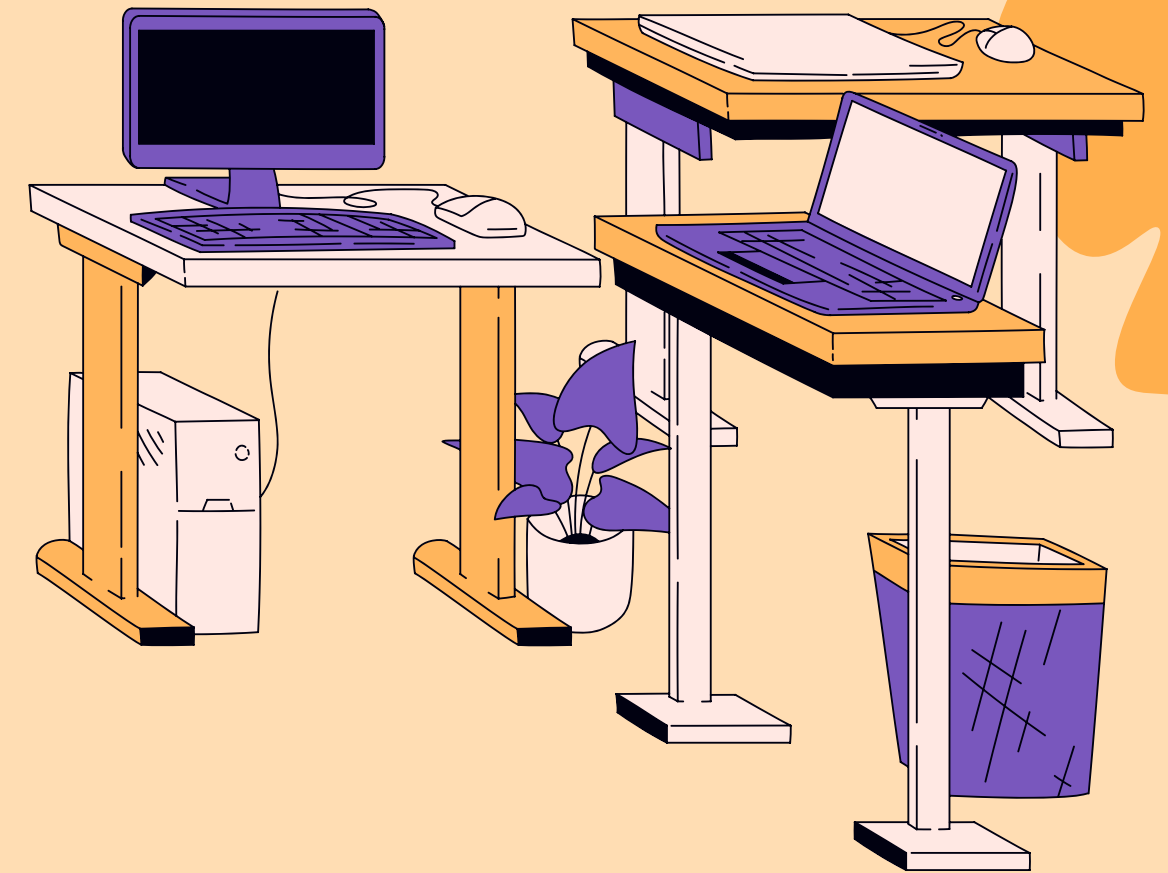
ALL VENDOR FILE REVIEW

[CCR TITLE 17, SECTION 54332] CONT.

DID YOU KNOW?

If, after a review of the vendor files, the vendoring regional center determines that the vendored service has not been provided to any consumer within the last 24 months, the vendoring regional center shall:

- A. Send the vendor a written notice stating that vendorization will be terminated in 30 days unless the vendoring regional center receives notification from the vendor expressing an interest to continue as a vendor
- B. Make the changes to the statewide vendor panel required by Section 54334(d) of these regulations if the vendor does not respond in accordance with (c)(1) above.



PROVIDER REQUIREMENTS

1 Providers complete the forms using seamless doc link
<https://sclarc.seamlessdocs.com/f/dk0q7r1kprkl>

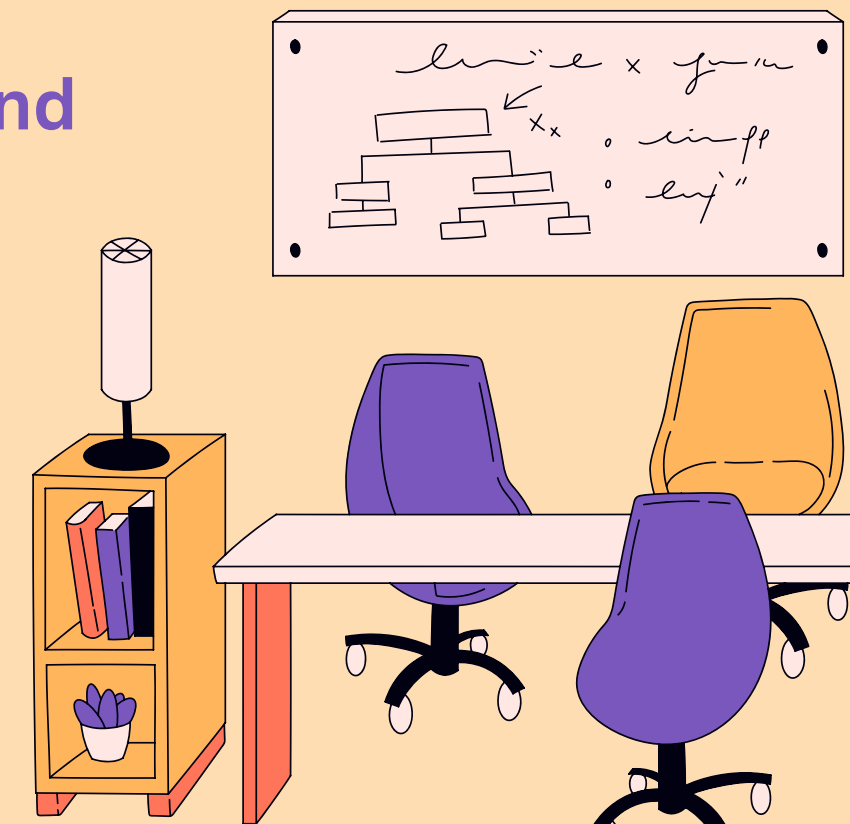


DO NOT SEND ANY PDFS OR EMAILS

2. The following forms need to be completed using the provided link above:

1. HIPPA Compliance Form
2. Conflict of Interest Disclosure
3. Whistleblower Policy Acknowledgement
4. Zero-tolerance Policy Acknowledgement
5. Application Vendor Disclosure
6. Ownership Statement
7. Vendor Information
8. Attestation Form
9. SCLARC Insurance Criteria and Requirements

3. Questions and Extensions providers must email to vendocs@sclarc.org

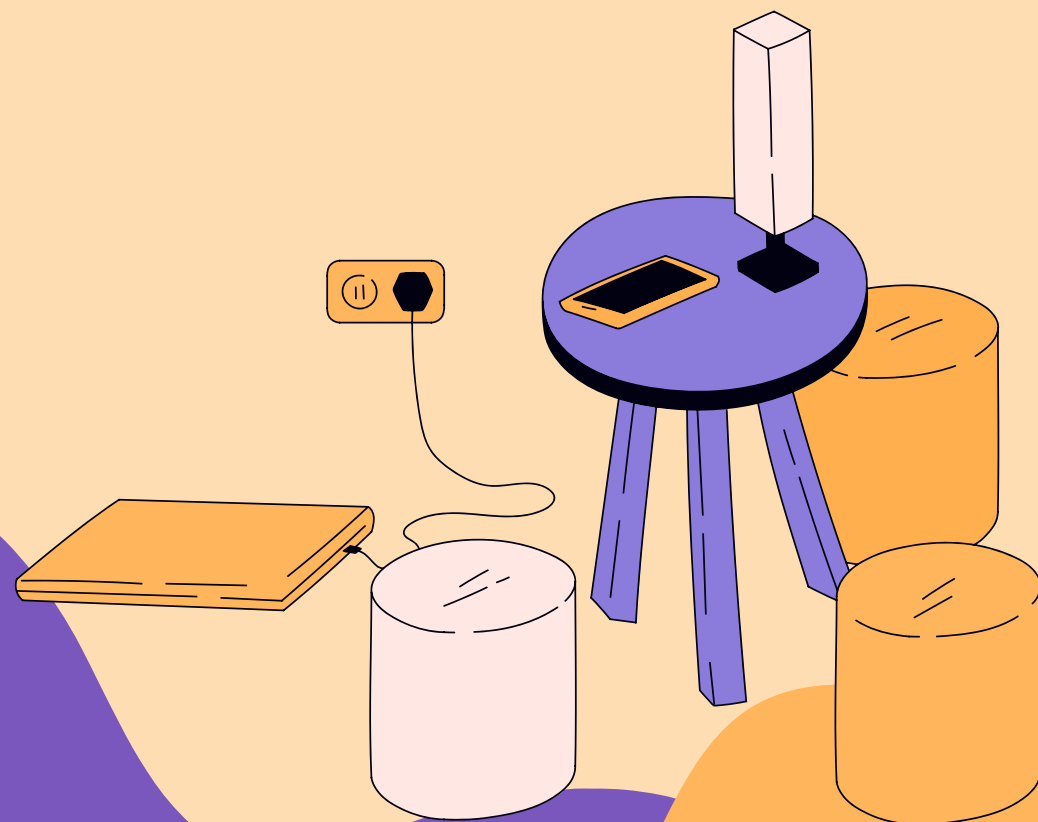


RATE MODEL REFORM



WHAT IS RATE REFORM?

In 2019, the California Legislature received a study of the rates for services provided for people with intellectual and developmental disabilities. This study looked at the amount paid for most services and in different areas of California, as well as the quality of those services. The study led to what is known as “Rate Reform”. Rate Reform has been implemented in phases, until its full implementation that will be effective January 1, 2025.

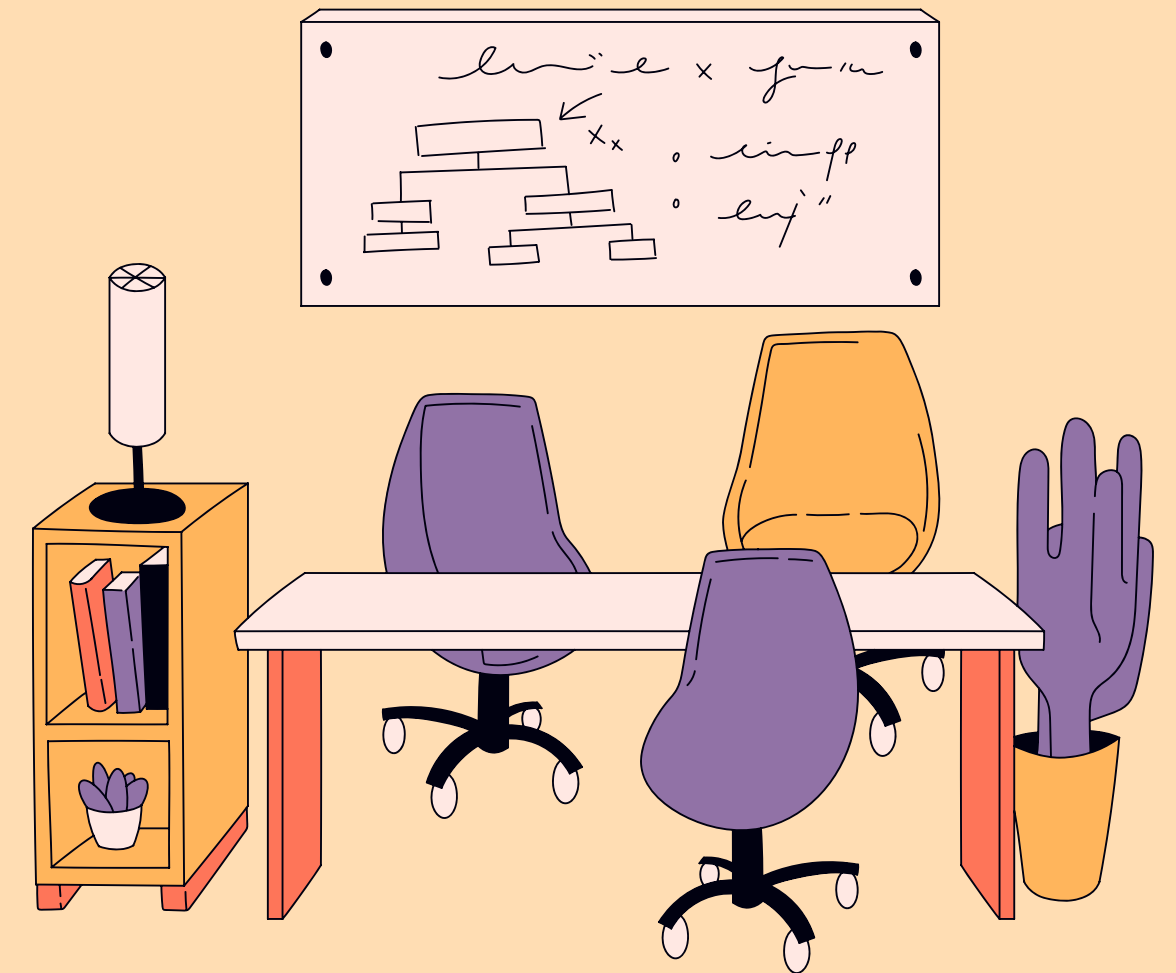


Rate Reform includes the Quality Incentive Program (QIP). Through QIP, providers can earn up to 10 percent of their rate based on the quality of the service(s) they provide. The QIP has several different measures, each related to different types of services. The following areas for QIP measures were determined through the QIP’s public workgroup process: Prevention and Wellness; Employment; Informed Choice and Satisfaction; Workforce Capacity; Early Intervention; and Service Access.

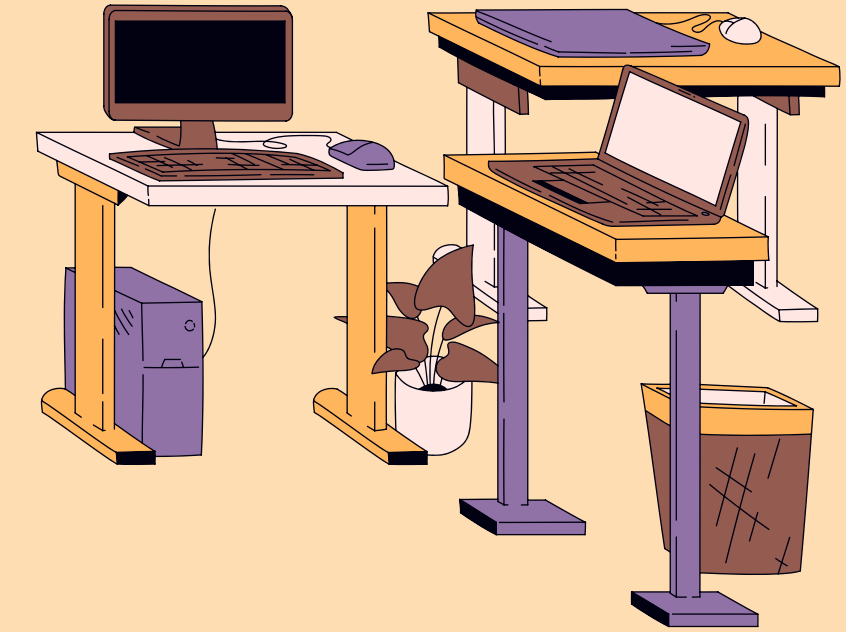
WHAT IS RATE REFORM? CONT.

A new foundational measure, called the Provider Directory, has been added to the QIP.

The Provider Directory will compile and provide accurate statewide information for the first time about service providers. Participation in the Provider Directory is the only QIP measure that will be used in 2024-25 and 2025-26 for establishing whether a provider will receive the 10 percent quality incentive portion of the rate model for their service(s). Other measures are planned to continue evolving toward individual-level outcome measures.



SCLARC PROCESS



1. First Phase: Service Acknowledgement Form (SAF)/Attestations

- **99.5% Completed the SAF/attestation by 05/30/2025**
- **Four (4) Service providers completed after 05/30/2025**

2. Second Phase: 90%, 100%, or Frozen

In this phase the rates for the provider's old service and subcodes were updated to the 90%, 100%, or their rates were frozen if they met the Hold Harmless criteria as directed by DDS and their contractor H&S Burns. We currently making these rate adjustments for providers rates who were at 90% to the 100% based on effective date DDS has approved their QIP Eligibility.

3. Third Phase: Post Transition

In this phase service providers and their vendoring regional centers worked together to determine the best new service code/subcode that met their service and completed the service acknowledgement form (SAF) by 5/30/2025. Each of our SAF forms had an effective date that the new service code/subcode was effective (always the first of a month). This phase eco phase 1 given that we find providers are not completing the SAF correctly.

SCLARC PROCESS CONT.

We are now working on updating SCLARC's providers that are now eligible for the 100% benchmark rate based on the effective date DDS has approved their QIP Eligibility. Due to the processes needed to end FY 24/25 and start 25/26, we will not be able to update our providers' rates until December 2025.

We are currently processing all retroactive payments. Please note that this will take some time to complete for everyone.

For shared (courtesy) vendors, we haven't begun our process. The steps that need to happen are:

1. Collecting SAF and rate information from the vendoring regional center.
2. For the Transition phase mentioned above:
 - a. If the rate provided by the vendoring RC has not already been updated to the 90% or 100% benchmark the rate will be updated retro back to the date DDS has determined their eligibility for the QIP. The effective date for your eligibility can be found on DDS website at [Provider Directory : CA Department of Developmental Services](#).



SCLARC PROCESS CONT.

3. Since June 2025 until December 2025, SCLARC will send service providers:

* Program Design Amendment and/or Addendum via DocuSign.

* Updated contract and agreement that will reflect the rate model reform, insurance requirements, and SCLARC Vendor Portal.

4. The DDS's Provider Directory:

a. DDS PD support team will continue to load service providers to the Provider Directory weekly and updated lists can be found on the Department's dedicated provider directory page:

<https://www.dds.ca.gov/initiatives/provider-directory/>.

b. SCLARC needs DDS to provide the list of providers that are "not" on the PD.

c. "New" providers - any providers who are recently billing. DDS will send providers email "invitation" to complete the process.

d. SCLARC had 65 "new" providers. Please respond to SCLARC and DDS emails and phone calls.

- To access the DDS Provider Directory if vendors had signed in prior go to

- <https://caddspod.servicenowservices.com/spd>

- To get help with the DDS Provider Directory email ProviderDirectory@dds.ca.gov or call 844-469-9022. Support hours are Monday-Friday, 8am to 4pm. Support is closed on state and federal holidays.

DDS UPDATES AS OF 09/30/2025

1. Transportation Company 875 - 10/06/2025 Informational meeting; 10/20/2025 Scheduled meeting.

2. Transportation Additional component 880 Survey Due 11/22/2025:

- DDS has agreed to reevaluation, vehicle usage, including population density and traffic congestion
- Need 6 week period of data
- Webinar available to help walk through the survey: <https://healthmanagement.zoom.us/rec/play/RdWER4orwKJNNdNNWsz5of-XW-imY7fGuzdY7HZoNZbnoMMpQG89aATB1jP2DUv6T0Wu2vneSt4Elr9B.qMd46XwFWmxz-s8L?autoplay=true>
- Questions about survey call Alisher Abdullaev at aabdullaev@healthmanagement.com or 602-562-2708.
- Question for DDS email ratesquestions@dds.ca.gov
- DDS Q&A Session 10/09/2025 at 3pm: <https://cal-dds.zoom.us/j/85434956008?pwd=2emM04tOHvyiRCp3lfVsKMz5gEFnQs.1>

Alisher Abdullaev

Subject: Transportation Additional Component (service code 880) Survey

Hello all Transportation Additional Component (service code 880) vendors,

As part of its implementation of the vendor rate study recommendations first published in 2020, the California Department of Developmental Services continues to evaluate payment rates and methodologies for several services codes, including Transportation Additional Component services. Our organization – the Burns & Associates division of Health Management Associates (HMA-Burns) – has supported DDS throughout the vendor rate study and implementation.

Based on ongoing discussions with Regional Centers and Transportation Additional Component vendors, DDS has agreed to reevaluate select components of the Transportation Additional Component rate model, relating primarily to vehicle usage, including whether different assumptions are needed based on population density and traffic congestion.

To support this reevaluation, we have developed the attached provider survey to gather information related to actual transportation services provided over a six-week period.

Please note the following:

- The data collected through the provider survey will be used only for the purpose of evaluating the adequacy of rate model assumptions. No provider specific data will be released.
- To provide a representative sample of data, vendors are asked to report information for all trips they provide during a period of six consecutive weeks. However, if it is not feasible for a vendor to report data for six weeks, a shorter timeframe is permissible.
- We have recorded a webinar to walk-through the survey that can be accessed at this [webinar link](#). If you still have questions regarding the survey, please contact Alisher Abdullaev at AAbdullaev@healthmanagement.com or (602) 562-2708. Questions for DDS can be emailed to ratesquestions@dds.ca.gov.
- DDS is holding a Q&A session on Thursday, October 9, 2025, at 3:00 PM. You can join the Q&A session using this [link](#).
- Surveys are due by November 22 and should be submitted to AAbdullaev@healthmanagement.com.

We recognize that it will take considerable effort for vendors to record and report the requested information. However, comprehensive data is critical to the determination of whether or not payment rates should be adjusted so all vendors are strongly encouraged to participate in this exercise.

Thank you.



Alisher Abdullaev
Senior Consultant | Seattle, WA
Direct: (602) 562-2708 | Mobile: (602) 350-5553
www.healthmanagement.com

DDS UPDATES AS OF 09/30/2025

3. Quality Incentive Program (QIP) New Fiscal Year:

a. EVV - DDS office hours and times are under “meetings” tab on DDS EVV website

[\[https://www.dds.ca.gov/services/evv/\]](https://www.dds.ca.gov/services/evv/). 10/13/2025 11am to 12pm; 10/28/2025 11am to 12pm

The Department of Developmental Services (Department) has identified the regional center *personal care services* subject to EVV as:

- 465 Participant-Directed Respite Service, Family Member
- 862 In-Home Respite Services, Agency
- 864 In-Home Respite Worker
- 896 Supported Living Services
- 858 Homemaker
- 860 Homemaker Service
- 062 Personal Assistance
- 320 Community Living Supports*
- 313 Homemaker*
- 310 Respite*

The Department has identified the regional center *home health care services* subject to EVV as:

- 460 Participant-Directed Nursing Services
- 742 Licensed Vocational Nurse
- 744 Registered Nurse
- 361 Skilled Nursing

• And *agencies providing*:

- 854 Home Health, Agency
- 856 Home Health Aide
- 707 Speech Pathology
- 773 Occupational Therapy
- 772 Physical Therapy
- 359 Home Health Aide
- 372 Speech, Hearing and Language
- 375 Occupational Therapy
- 376 Physical Therapy

EVV WOULD ONLY APPLY TO ASSESSMENT VISITS DONE FOR INDIVIDUALS IN THEIR PERSONAL HOME/FAMILY HOME, NOT THE INDIVIDUALS ASSESSED WHO RESIDE IN PLACEMENT.

DDS UPDATES CONT.

Rate Reform, QIP, & Provider Directory Highlights

Right-click or tap and hold here to download pictures to your device.

We appreciate everyone's ongoing partnership in improving the infrastructure and future of California's developmental disabilities services system. Below are the latest information and action items supporting the progress of Rate Reform, the Quality Incentive Program (QIP), and the Provider Directory.

All previous editions of these updates can be read on the [rate reform directive and updates webpage](#).

Rate Reform Update:

- As part of the 2025 Budget Act, the end date for "hold harmless" rates was moved from June 30, 2026, to February 28, 2026. The "hold harmless" rates let providers keep their pre-rate-reform rates that may have been higher than the new rate model rates. Beginning March 1, 2026, all providers will receive the posted rate model rates, which will standardize vendor rates across each service area.
- The customizable rate worksheets for Adult Residential Facilities for Persons with Special Health Care Needs (ARFPSHN) have been updated and finalized for providers and regional centers to determine current rates. These worksheets are used by regional centers and providers to determine rates.
- Work is being done with Specialized Residential Service providers (SRF) to address cost components in their workbooks, which may need to be updated due to specific needs of the homes in this service level.

- The Transportation Company (875) rate model has been updated to reflect the current cost components. These updated rate models will be effective November 1, 2025. The recording for the August 12, 2025 webinar that describes these updates is available on the [rate reform archived meeting webpage](#). The rate model effective date in the training information was originally identified as October 1, 2025, and subsequently has been updated to November 1, 2025, to allow time for both providers and regional centers to transition into the new billing.
- The Department soon will release a directive on excess mileage reimbursement that will be used for Early Start, Specialized Therapeutic Services and Respite to reimburse providers that travel over and above the mileage assumptions within the rate models. This new mileage reimbursement rate will be effective for billing beginning November 1, 2025.
- The rate model for Transportation Broker (883) has been reviewed and revised to better align with the services being provided. This rate model will replace the previous rate study model. A directive and training will be released in early September.
- The Department continues to work through service code exemption requests for services that do not align with any of the current rate reform rate models. Of the 380 exception requests filed, only 45 remain pending a decision, 6 of which have been received in the past 2 weeks. The majority of service categories with approved exemptions include Project Search and similar employment programs, one-on-one services, social recreation, Career to College programs, and medical management services.

DDS UPDATES CONT.

Quality Incentive Program (QIP) Update:

- Beginning Fall 2025, the Department will collect data from [Quality Incentive Program \(QIP\)](#) eligible service providers. Data collected from eligible service providers through surveys will fall under three reporting measures related to provider capacity, preventative health and wellness, and employment. The data collected through these surveys will be used to support further program and measure development. By participating in these QIP data collection efforts, eligible service providers will earn the QIP portion of their rate effective July 1, 2026, through June 30, 2027. Service providers also will need to complete the requirements listed below to participate in the QIP, and to earn the quality incentive portion (10 percent) of the rate model:

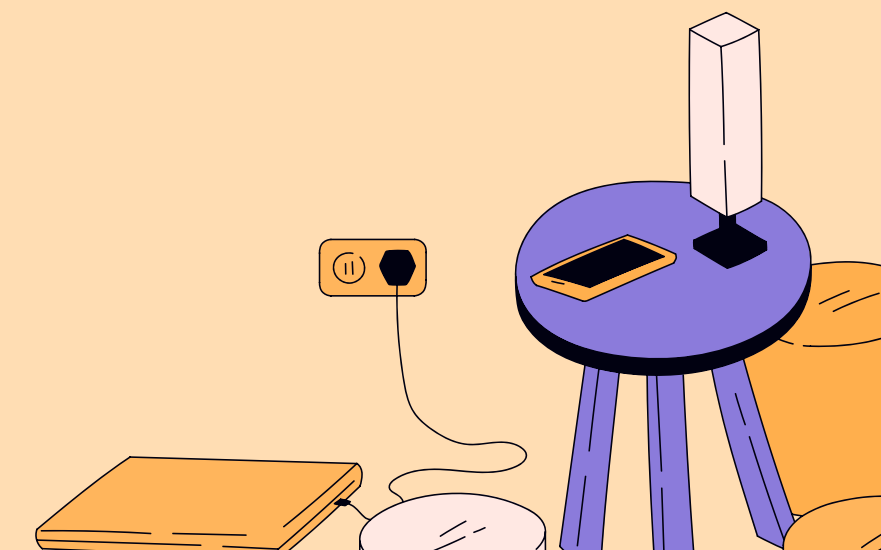
1. *QIP Provider Incentives:* The Department will determine eligibility to participate in the data collection surveys based on both:

- Service Codes:* Existing service providers with FY 2024-25 purchase of service (POS) authorizations for QIP-eligible service codes will be eligible to participate in the data collection surveys for provider capacity, preventative health and wellness, and employment.

- Provider Directory:* **Existing service providers must be registered in the [Provider Directory](#) by September 30, 2025**, to be included in the data collection activities for purposes of survey distribution.

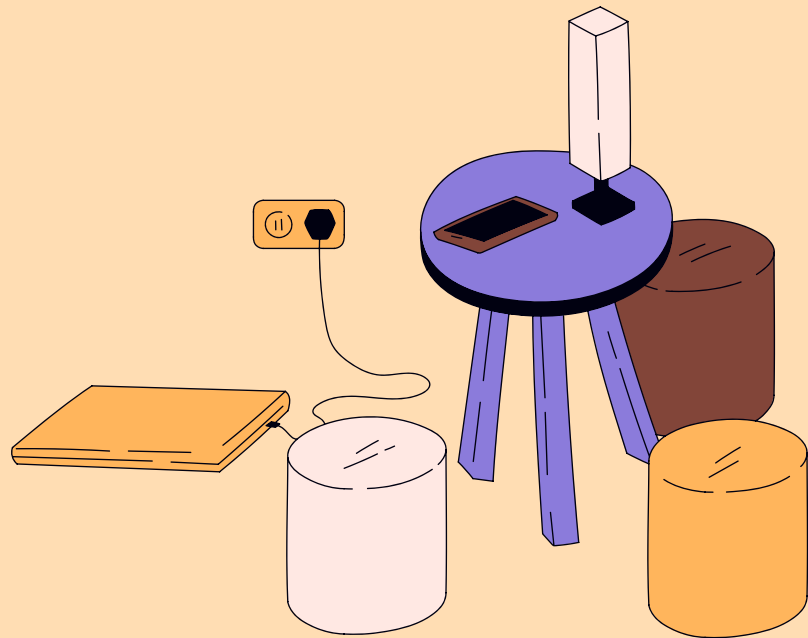
2. *Requirements for Provider QIP Eligibility:* **Beginning in FY 2026-27, service providers must be compliant with electronic visit verification (EVV), home and community-based services (HCBS) rules, and annual fiscal reviews and audit requirements to be eligible for the QIP component of rate models.** This results from a [new law enacted with the most recent State Budget](#). To receive the QIP portion of the rate starting July 1, 2026, service providers must be compliant with all these requirements no later than February 26, 2026.

- The next quarterly QIP Workgroup meeting will be on September 15, 2025 from 2 p.m. to 4 p.m.** The meeting will include information about the Fall 2025 QIP reporting measures, which will be used for calculating service provider rates in FY 2026-27. The meeting also will include information about potential QIP measures for Fall 2026, which will affect service provider rates in FY 2027-28. A meeting registration link is posted on the [Department's Stakeholder Events webpage](#) for workgroup members and the public.
- The QIP [Employment Access](#) and [Employment Capacity](#) one-time incentive measures submission deadline has been extended until September 15, 2025. **There are only two weeks left!** Employment service providers operating in QIP eligible service codes are encouraged to take advantage of this [limited time incentive](#).
- Focus groups will continue convening as needed to gather input from community partners on current and future measures. Please respond to this [focus group interest survey](#) to be considered for future participation.
- The Department continues to issue QIP one-time incentive payments with instructions to regional centers. Regional centers have 90 days to issue authorized payments. The table at the bottom of this email provides an updated schedule.



DDS UPDATES CONT.

<https://www.dds.ca.gov/rc/vendor-provider/standardization-and-modernization/>



Provider Directory Update: **NEW!** Standardized Vendorization

- Phase 2 of the Provider Directory includes a [Senate Bill 138 Initiative](#) called standardized vendorization. This next phase will reduce variation in how providers become vendored across regional centers and will increase consistency, efficiency, and transparency in the vendorization process.
- By the end of calendar year 2025, regional centers will transition to an online portal within the Provider Directory for all vendorizations. It will have built-in digital tools including automated email notifications, reminders for timelines, ability to view history of communication, and integrated services, such as address validation and Adobe DocuSign for vendor applications.
- The standardized vendorization workflow was finalized prior to the law's June 30, 2025 deadline. [Four stages of the vendorization process](#) were established as follows:
 - Profile (Intake)
 - Requirements (Review)
 - Submission (Packet)
 - Decision (Approval/Denial & Vendor# Issuance)
- A forthcoming directive will provide details on the updated process and requirements for vendorization. Until then, a new [Standardization and Modernization](#) webpage includes FAQs and additional information on the steps and stages of vendorization.

DDS UPDATES CONT.

Message to the Community

Esta información está disponible abajo en español.

Dear Community,

The federal government provides significant funding to support individuals and families, through multiple programs. As of October 1, 2025, federal funding has lapsed. State funding for the Department's programs already has been approved through June 30, 2026. In an effort to keep you informed of potential impacts, we want to share what this lapse in federal funding could mean:

- Supplemental Security Income (SSI) payments will continue, although customer service at the Social Security Administration could be impacted. SSI is not impacted by the federal shutdown. SSI is a vital program for many people in California, including individuals with intellectual and developmental disabilities.
- Medicaid, called [Medi-Cal](#) in California, is funded by the State through June 30, 2026, and by the federal government through the end of December 2025. This year, 37 percent of the funding for developmental disabilities services comes through Medi-Cal. While we do not anticipate immediate disruptions, a prolonged shutdown lasting past December 2025 could affect the availability of federal funds.

- Supplemental Nutrition Assistance Program, called [CalFresh](#) in California, October 2025 monthly benefits would be unaffected, according to guidance provided by the U.S. Department of Agriculture's Food and Nutrition Service. The California Department of Social Services continues to track developments at the federal level and assess potential next steps.
- Federal agencies must have plans in place for operating without a federal budget. Based upon various laws, it is likely that many federal employees will not be working and will not be paid, so access to information, technical assistance, or other communications with the public may be limited during the shutdown.
- "Essential" employees, as defined in each federal agency's plans, will continue to work and be paid. Defense and law enforcement agencies often continue their work. Many Medicare employees are expected to continue working. Many Medicaid employees are expected to continue working too, at least through December 31. The Food and Drug Administration is expected to continue its oversight of drugs and devices. The public can expect less help and slower help from other federal agencies during a federal government shutdown.

We hope this information is helpful. We will share new information with you as it becomes available.

NEED TO KNOW

1. Effective 07/01/2025: Carson, CA is no longer part of SCLARC catchment area.

DDS Department of Developmental Services

Consumers Services Regional Centers Vendors Initiatives Transparency Search

Home | Regional Centers | **Regional Center Lookup**

Regional Center Lookup

California has 21 regional centers with more than 40 offices located throughout the state. Both geographic accessibility and population density were considered when selecting locations for the 21 regional centers. The catchment area boundaries for the regional centers conform to county boundaries or groups of counties, except in Los Angeles County, which is by health districts and not by county.

CALIFORNIA **LOS ANGELES COUNTY**

Q 550 E Carson Plaza Dr, Carson, CA, 90746, USA

Click the link for more information.

[Harbor Regional Center](#)

Harbor Regional Center

550 E Carson Plaza Dr
Carson, California, 90746

Regional Center of Orange County

NEED TO KNOW CONT.

2. Rate Reform Changes:

- * Hours of Support – ILS (520)
- * Operator and Staff Qualification – Day Services (531, 532, 533)
- * Qualifications for Direct Services – Parenting Services (108)
- * Services Delivered under SC 805, 116 and 117 Requires crosswalk to qualified staff providing direct services and/or alignment to the correct service code.





South Central Los Angeles Regional Center
for persons with developmental disabilities, inc

3.

DEAF AND
HARD OF
HEARING
RESOURCE
FAIR
EVENT



South Central Los Angeles Regional Center
for persons with developmental disabilities, inc

PRESENTS



For SCLARC Families:

Deaf and Hard of Hearing Resource Fair!

Thursday, October 9, 2025

11:00 a.m. - 3:00 p.m.

SCLARC Auditorium

2500 WESTERN AVE LOS ANGELES CA 90018

Limited Parking

www.sclarc.org



South Central Los Angeles Regional Center
for persons with developmental disabilities, inc

PRESENTA



Para Familias de SCLARC:

Feria de Recursos Para Personas Sordas E Hipoacusicas

Jueves 9 de OCTUBRE del 2025

11:00 a.m. - 3:00 p.m.

Auditorio SCLARC

2500 WESTERN AVE LOS ANGELES CA 90018

Estacionamiento Limitado

www.sclarc.org



4. DSP DOCUMENTATION TRAINING & SUPPORT IN COMPLIANCE WITH HCBS FINAL RULE



DSP DOCUMENTATION TRAINING & SUPPORT IN COMPLIANCE WITH HCBS FINAL RULE

REGISTER TODAY!

TRAINING DATES AND TIMES
October 20, 2025 — 10:00 AM to 2:00 PM (In-Person)
October 24, 2025 — 10:00 AM to 2:00 PM (In-Person)
November 13, 2025 — 10:00 AM to 2:00 PM (In-Person)
November 14, 2025 — 10:00 AM to 2:00 PM (In-Person)
December 11, 2025 — 10:00 AM to 2:00 PM (In-Person)
December 12, 2025 — 10:00 AM to 2:00 PM (In-Person)

CEU CREDITS AVAILABLE



SCAN ME

CLICK HERE

LOCATION

South Central Los Angeles Regional Center (SCLARC) Auditorium
2500 S. Western Avenue, Los Angeles, CA 90018

WHO SHOULD ATTEND?

- Direct Support Professionals (DSPs)
- Day Program Staff

WHY ATTEND?

- Strengthen your documentation skills
- Ensure compliance with HCBS rules
- Protect clients & staff with accurate notes
- Promote dignity, choice, and empowerment

FREE LUNCH PROVIDED!



FOR MORE INFORMATION CONTACT US

April Carter
✉ acarter@themerakisolutiongroup.org
☎ 310-901-2995





South Central Los Angeles Regional Center
for persons with developmental disabilities, inc.

Developments with Startup

5.

RFP FOR
FY 25-26

2526-1: Enhanced Behavior Support Home- Mental Health Adult [HDO home]

2526-3: Adult Residential Facility for Persons for Specialized Healthcare Needs -B (5 Bed, Non-amb) [HDO home]

2526-4: Residential Care Facility for the Elderly(5 Bed, Non-Amb)

- Publish Date: on or after October 13, 2025
- Informational Meeting: October 20, 2025, at 1 pm to 230pm
- Request of Proposal Due Date: December 15, 2025, at 5:00pm
- Committee Review, Interviews and Recommendation: February 2026
- Executive Director Approval: March 30, 2026
- Contract Sign by all parties: May 30, 2026
- Services to Begin: January 2027

Informational Meeting:

<https://www.zoomgov.com/j/1615189795?pwd=Gw0Lk0SFHmsiD5kf7mhGD2yaBmuBzl.1>

Meeting ID: 161 518 9795

Passcode: 415543



South Central Los Angeles Regional Center
for persons with developmental disabilities, inc.

6.

RFP FOR
FY 25-26

Developments without Startup

COMING SOON



South Central Los Angeles Regional Center
for persons with developmental disabilities, inc.

Upcoming Changes to Public Records Requirements under the California Public Records Act (CPRA)

7.

Effective January 1, 2026, California Regional Centers will become subject to the California Public Records Act (CPRA) under the provisions of Assembly Bill 1147 (AB 1147). As a result, certain records maintained by the regional centers, including contracts and vendor-related documents, may become subject to public disclosure.

WHAT THIS MEANS FOR YOUR BUSINESS

Under CPRA, members of the public have the right to request access to records held by regional centers. While sensitive and proprietary information may qualify for exemption or redaction under applicable laws, some information related to your agreements, billing, and performance with the regional center must be disclosed upon request.



South Central Los Angeles Regional Center
for persons with developmental disabilities, inc.

Upcoming Changes to Public Records Requirements under the California Public Records Act (CPRA)..continues

SAFEGUARDING CONFIDENTIALITY

We understand the importance of protecting proprietary and confidential business information. Regional centers will review all records carefully and apply applicable exemptions (such as those for trade secrets or other confidential information) before releasing any documents. However, it is important that your submissions clearly identify any information you consider to be proprietary or confidential so we can evaluate whether an exemption applies.

If records are marked as proprietary and confidential, but we are unable to determine whether they meet the legal requirements for trade secret or proprietary protection, we will not be able to assert those claims on your behalf. If that occurs, we will inform you of the request, and you will have the opportunity to obtain judicial intervention in the form of a stay or protective order. It is anticipated that your time frame for this will be limited. We therefore suggest that if you plan such measures, you start to put in place processes to protect your interests.



South Central Los Angeles Regional Center
for persons with developmental disabilities, inc.

Upcoming Changes to Public Records Requirements under the California Public Records Act (CPRA)..continues

NEXT STEPS

We encourage you to:

1. Review your current agreements and submissions to the regional center.
2. Mark any proprietary or confidential information in your records, as appropriate.
3. Contact us with any questions or concerns about how CPRA compliance may affect your business. Do not ask to review your files. You already know what we collect and ask from you through forms and audits.
4. Prepare measures to seek judicial recourse to protect your information.

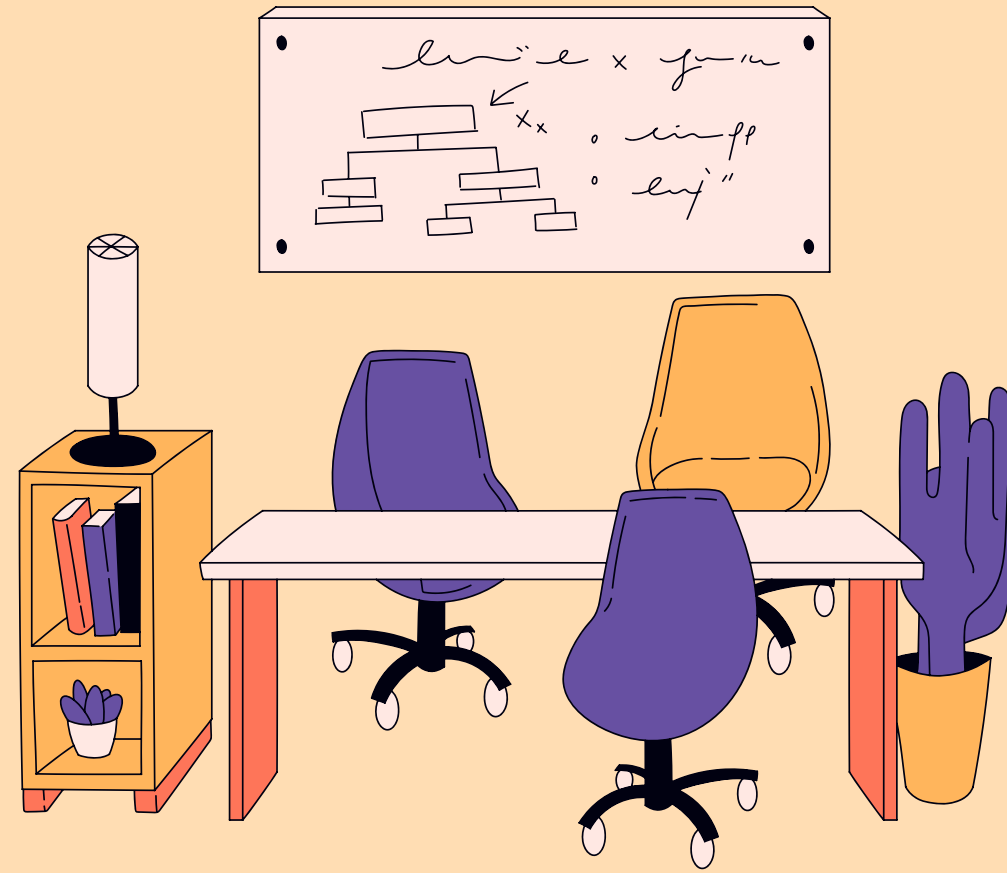
Additional information will be shared as we move towards this new requirements.

We value our partnership with you and are committed to working collaboratively to ensure compliance with this new requirement while protecting sensitive information to the fullest extent allowed by law.



South Central Los Angeles Regional Center
for persons with developmental disabilities, inc.

E-BILLING REPORTS





South Central Los Angeles Regional Center
for persons with developmental disabilities, inc.

E-BILLING REPORTS STEP 1

eBilling - Work - Microsoft Edge
https://ebilling.dds.ca.gov:8374/reports/report

eBilling system

Home Invoices Payments Reports User Mgmt.

Reports

Report Viewer

Payment History Summary Report

Filter Criteria-> Search

Payment Date:

SPN#	Description
------	-------------

Submit Close Create CSV

NOTE: Larger reports take up to 5 mins to load.

[Open in a new window](#)

Report Area

To view a report:

1. Select a report above.
2. Complete filter criteria.
3. Click Submit.

1st Step

- List of ALL payments, from inception to date
- Look for payments in between POS “normal check runs”
- Once date has been identified, run report



E-BILLING REPORTS STEP 2

Home Invoices Payments Reports User Mgmt.

Reports

Report Viewer

Payment History Detail Report

Filter Criteria-> Search

Payment Date:

Reference #:

SPN#	Description
------	-------------

Submit Close Create CSV

NOTE: Larger reports take up to 5 mins to load.

[Open in a new window](#)

Report Area

To view a report:

1. Select a report above.
2. Complete filter criteria.
3. Click Submit.

2nd Step

- Type in check date
- Generates detail report on specified payment



South Central Los Angeles Regional Center
for persons with developmental disabilities, inc.

CREDIT MEMO TO VENDOR



South Central Los Angeles Regional Center
for persons with developmental disabilities, inc.

SCLARC

2500 S. Western Avenue
Los Angeles, CA 90018
Ph: 213-744-7000
www.sclarc.org

[Redacted]

Credit Memo Deduction Notice

To: [Redacted]

Email: [Redacted]

This notice serves to inform you that a credit memo will be deducted from your upcoming invoice payment. The details are as follows:

The reason this credit memo will be applied on your next check run is due to

[Redacted]

Individual Information

Individual Name: [Redacted] UCI: [Redacted]
Authorization: [Redacted] Service Code: [Redacted]

Credit Memo Details

- Service Month Date(s): [Redacted]
- Overpayment Amount: \$ [Redacted]

Should you have any questions or require clarification, please refer to the attached documents and/or contact your Service Coordinator [Redacted] at [Redacted] or [Redacted].

Sincerely,

South Central Los Angeles Regional Center
Fiscal Department

OUR COMMITMENT:
"To educate, empower and advocate."

INFORMATION AND RESOURCES

About Day Programs

<https://www.dds.ca.gov/wp-content/uploads/2024/02/Rate-Reform-Highlights-Issue-1-Feb.-2024.pdf>

ABOUT WAGES AND RATIOS BY REGIONAL CENTER BY SERVICE CODE/RATE MODEL TYPE:

<https://www.dds.ca.gov/rc/vendor-provider/rate-study-implementation/direct-care-staff-benchmark-rate-dashboard/>

FAQ

<https://www.dds.ca.gov/rc/vendor-provider/rate-study-implementation/rate-model-implementation-frequently-asked-questions/>



Q & A

