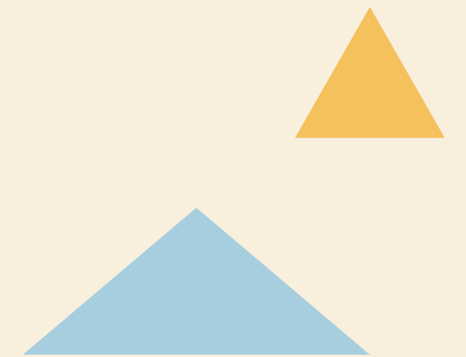


SCLARC VENDOR INFORMATION

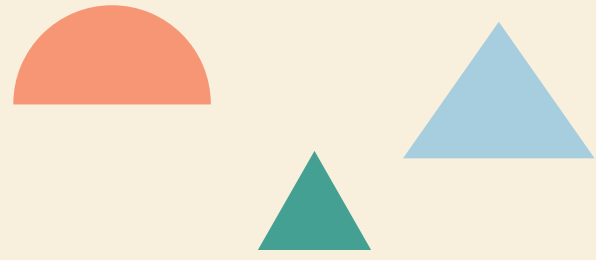
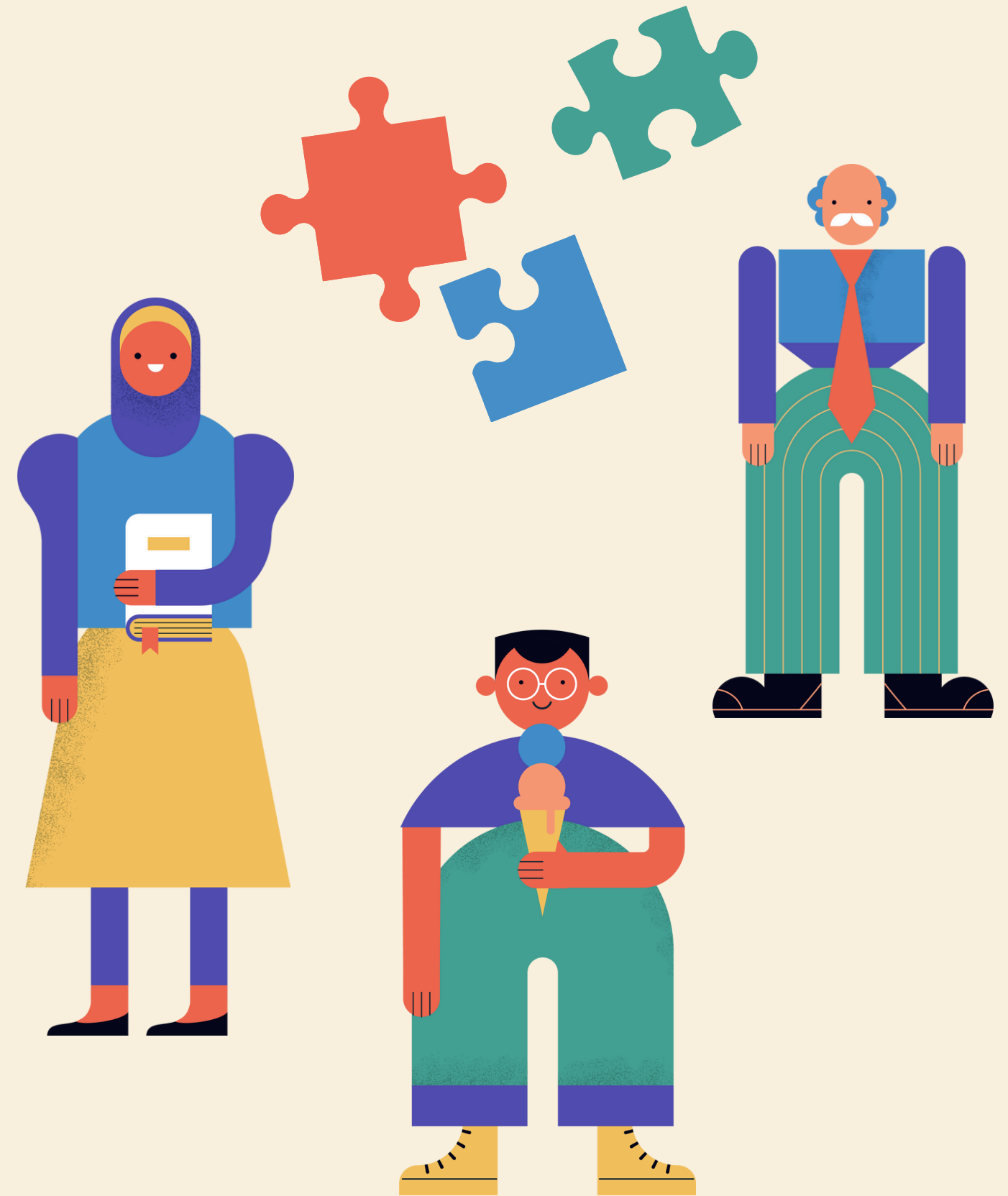
Presented by: Cherylle Mallinson
Director of Community Services and Family Support
Vendor Advisory Committee (VAC)
November 2025



South Central Los Angeles Regional Center
for persons with developmental disabilities, inc.



Insurance



Submitting Insurance

SCLARC will not accept providers' COI.

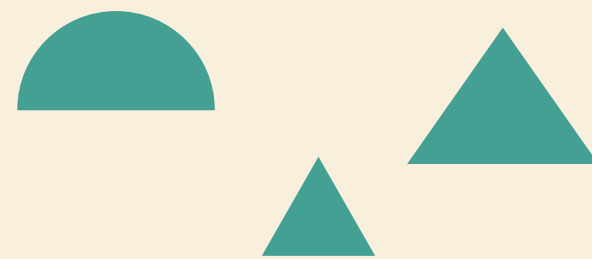
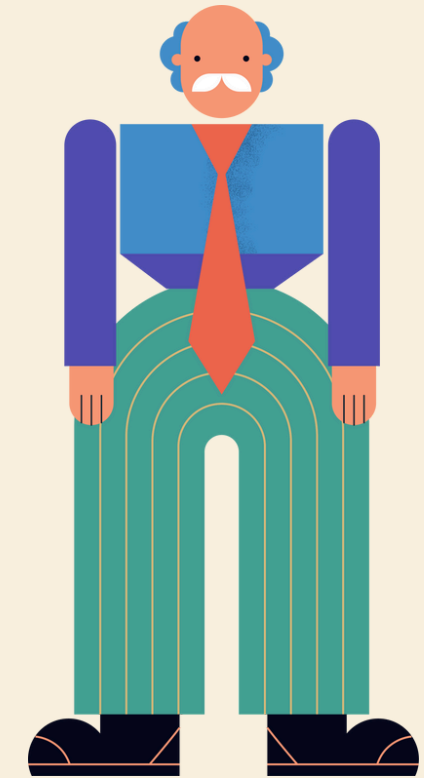
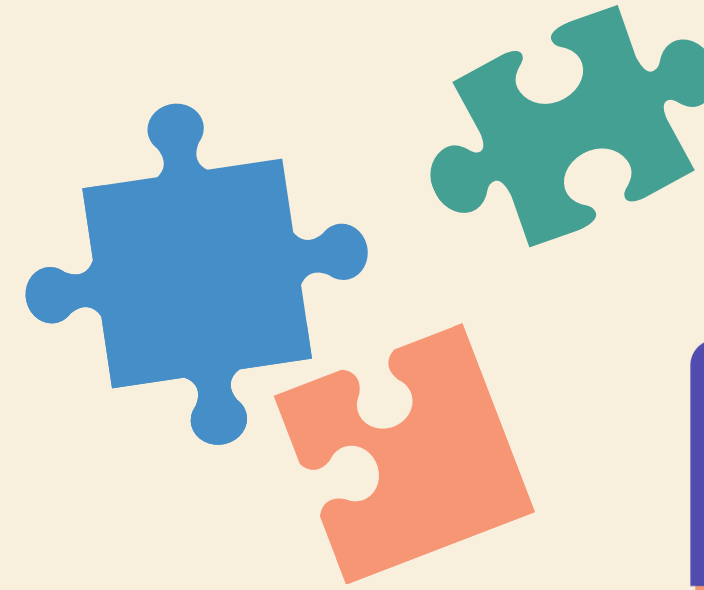
**The COI must be sent to
gsc.coir.sclarc@ajg.com or
call (833)-862-8432**

***Additional notification letters are being sent out to providers without COI and/or expired COI

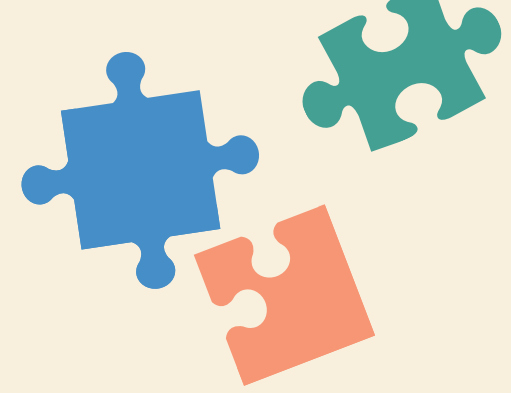


SCLARC Vendor Portal: Mandatory Enrollment

**As of 11/07/2025, there are 1,149
registered service providers**



SCLARC Vendor Portal Update



Launch Date: 03/12/2025 - Vendor Registration

Vendor Registration page has been developed and uploaded to the online service. This link has been added to SCLARC web site to allow vendors to access it. The URL is:

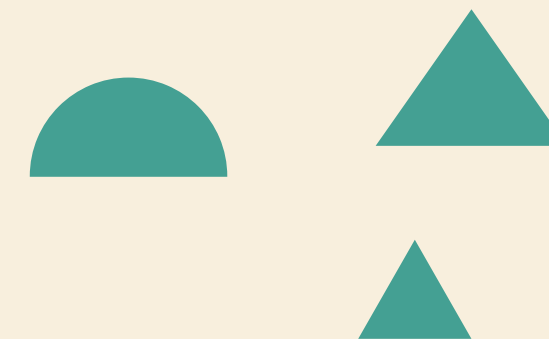
<https://vendorportal.sclarc.org/registration.aspx>

A. Provide Data: Vendors need to provide the verification information to confirm their status as SCLARC vendors. The required information includes:

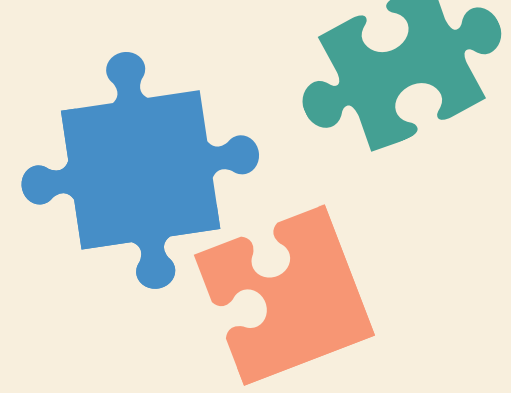
1. Tax ID:
2. A vendor number and service code
3. A current AUTH number associated with the vendor number provided.
4. Vendor Email address registered with SCLARC.

The screenshot shows a registration form titled "Registration" in purple. Below the title, it says "To register for the SCLARC Vendor Portal, please provide the following information:". There are three input fields: "Your company Tax ID (No dashes or special characters)" with an example of "95123456", "The Vendor Number (Associated with your company tax ID)" with an example of "HX0000", and "Email address provided to SCLARC.". A grey button labeled "Submit to SCLARC" is at the bottom right.

B. Send Request: Vendors need to click "Submit to SCLARC" button to send their registration request to Smart Chart.



SCLARC Vendor Portal Update cont.



Vendor Data Verification:

Vendor's registration request will be transferred to Smart Chart. Smart Chart will compare the data provided by the vendor with data in its system. If the data matches, Smart Chart will send an email containing the temporary password. The recipient email will be the one highlighted in the following image. Community Service staff can enter or edit the email address.

*Vendor Portal Email must match what we have in the system.

Access Vendor Portal:

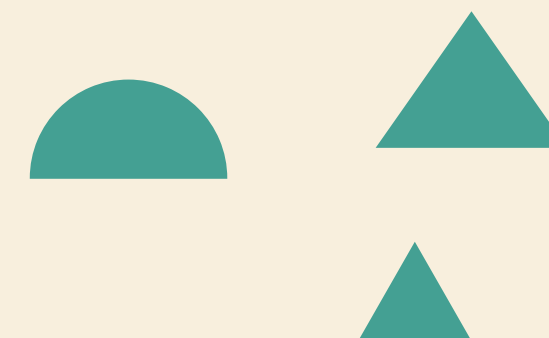
Once the vendor receives the email and temporary password, they can access to Vendor Portal via the web URL or download the Vendor Portal APP on their mobile devices.

The screenshot shows a form titled "PHONE / EMAIL" with the following fields:

Work Phone	(310)	644	-	0164
Admin / Emerg	(0)		-	
Cell	()		-	
Fax	(0)		-	
SANDIS Email	[Redacted]			
E-Billing Email	[Redacted]			
Administrator Email	johnkorocho@isocare.com			
Supervisor Email	aramirez@isocare.com			
Staff Email	[Redacted]			
Vendor Portal Email	[Redacted]			

Vendor Portal web URL:

<https://vendorportal.sclarc.org/login.aspx>



The information is on 2 screens. 1st screen shows the invoice selected. 2nd screen is used to enter attendance.

Service Provider Billing Details

Invoice Number: 1482260 Service Code: 62 - PERSONAL ASSISTANCE Service Month/Year: 12/2022
 Invoice Date: 2023-04-10 Total Units Billed: 0.00 Total Amount Billed: 0.00

Consumer Billing Details Filter All

Line #	Consumer Name	UCI #	SVC Code	SVC Subcode	Auth #	Auth Date	Unit Type	Units Billed	Days Attend	Gross Amount	Net Amount	No Se	De
1	[REDACTED]	[REDACTED]	62	LEVL2	23961941	12/01/22 - 04/30/23	HD		0				

Invoice | Invoice History | Invoice XML Upload User: [REDACTED]

Unit Calendar Data Entry Previous Next

Consumer Name: [REDACTED] UCI #: [REDACTED] Invoice #/Line #: 1482260 / 1
 Authorization #: 23961941 Service Code: 62 - PERSONAL ASSISTANCE Service Subcode: LEVL2
 Auth Dates: 12/01/22 - 04/30/23 Units Type: HRS-DIR F/F ONLY/MO Invoice Date: 2023-04-10

December 2022

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2
	4	5	6	7	8	10
	11	12	13	14	15	17
	18	19	20	21	22	24
	25	26	27	28	29	31

Invoice Details

No Service Defer (Regenerate Invoice Line)
 Last Month of Service? Exit Date:

Invoice Line Summary

Total Units:
 Unit Rate: 28.250
 Gross Amount: \$

Received Revenue Details

-: 0.00
 -: 0.00
 -: 0.00
 Total Received Revenue: 0.00
 Net Amount: \$

SCLARC Vendor Portal Update cont.



SCLARC Vendor Portal Update cont.

IF YOU DO NOT RECEIVE A PURCHASE ORDER WITHIN 14 DAYS CONTACT THE SERVICE COORDINATOR

AUTHORIZED SERVICE REQUEST SCLARC PURCHASE OF SERVICE

AUTH Number

Authorization: 25123456 FCPP: _____

Date: _____

UCI#: 8414289 Consumer: BOB SMITH CM: George Romero (036)

DOB: 12/07/2000 Age: 24Yrs 2Mo Med. Waiver: Y

Diagnosis:

Vendor Number

Vendor#: HX0000 Start Date: 07/01/2024 Service Code: 065 Until Revoked End Date: 06/30/2025

Vendor: ALL CARE, INC

Svc Code: 065 SSP RESTORATION

Sub Code: SNGLE SSP/SSI RESTORATION:*SINGLE

SCLARC Vendor Portal Update cont.

***All In-Person Workshops have passed.**

Details:

IN PERSON WORKSHOP – SCLARC GS Auditorium
2500 S Western Avenue, Los Angeles, CA 90018

Dates

~~July 16: 9:00 a.m. to 2:00 p.m.~~

~~August 20: 9:00 a.m. to 2:00 p.m.~~

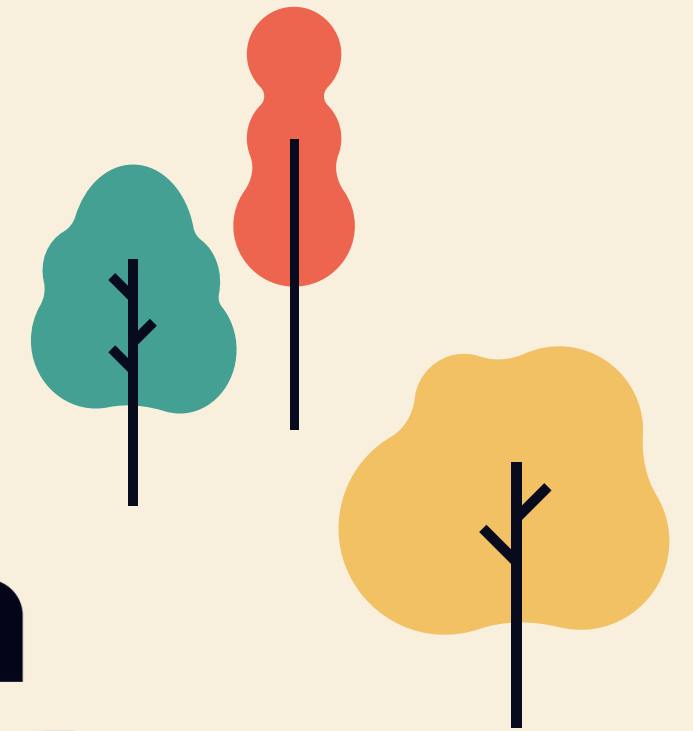
~~September 17: 9:00 a.m. to 2:00 p.m.~~

~~October 15: 10:00 a.m. – 2:00 p.m.~~

~~November 5: 10:00 a.m. – 2:00 p.m.~~

* August sessions were cancelled due to technical difficulties.

* Owners/Managing Partners must be present and know TIN, email address used, Authorization, Vendor number, Phone, service code and/or subcodes



SCLARC Vendor Portal Update Cont.

Details:

Virtual WORKSHOP - Zoom

Dates

~~July 22: 10:00 a.m. - 11:30 p.m.~~

~~August 26: 10:00 a.m. - 11:30 p.m.~~

~~September 23: 10:00 a.m. - 11:30 p.m.~~

~~October 21: 10:00 a.m. - 11:30 p.m.~~

November 13: 10:00 a.m. - 11:30 p.m.

December 9: 10:00 a.m. - 11:30 p.m.

January 13: 10:00 a.m. - 11:30 p.m.



* Owners/Managing Partners must be present and know TIN, email address used, Authorization, Vendor number, Phone, service code and/or subcodes



South Central Los Angeles Regional Center
for persons with developmental disabilities, inc.

Change of Location, And/Or Program/service Design



Before making a change...

Did you know??

Did you notify CLL & SCLARC of your change in Administrator? Including Death?

Section 54330 states that a vendor shall notify the vendoring regional center 30 days prior to any change in ownership, location, program design, and/or license. In such event, "A vendorization is valid during the effective period of any license [...] and that vendorization shall not continue if the required document is suspended or revoked." [Title 17, § 54322].

Did you notify your insurance carrier of your change in location?

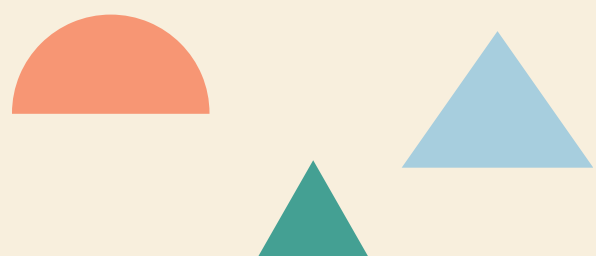
Vendorization will be terminated at the end of the first working day following receipt of written notification from the vendoring regional center [Title 17, Section 54370(b)] if vendorization has been transferred to another person or entity.

Service Providers may have modified the program/service design by relocating the service and/or individuals [Title 17, Sections 54330(a)(2) and (b)(2)].

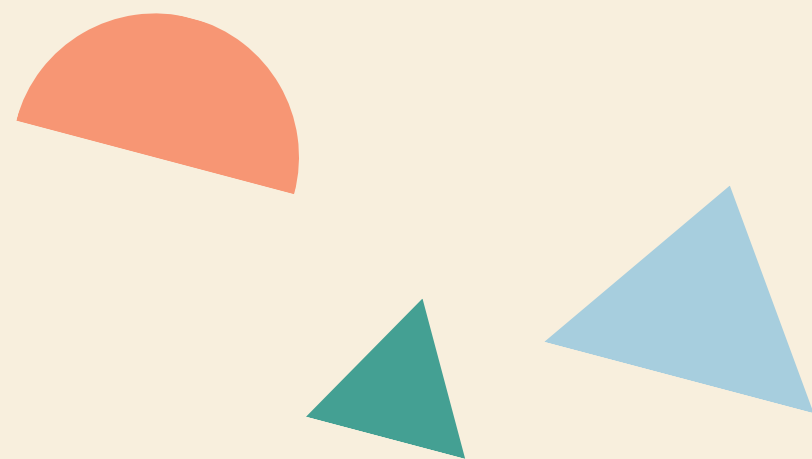
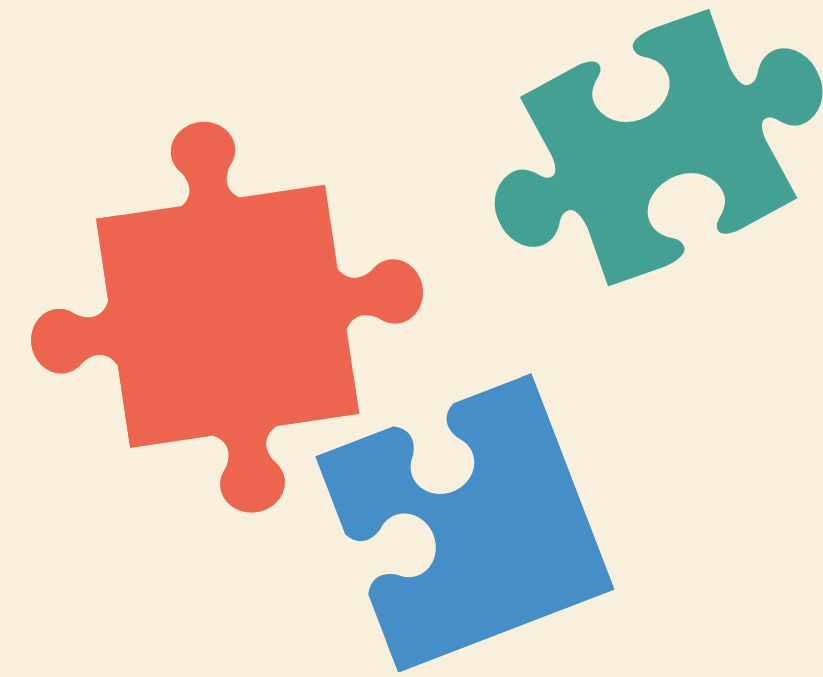
[CCR Title 17, Section 54330, 54340 (a)(1)(A), 54302, 54306, 54308, 54310, 54312, 54314, 54316, 54318, 54319, 54320, 54322, 54324, 54326, 54327, 54327.1]



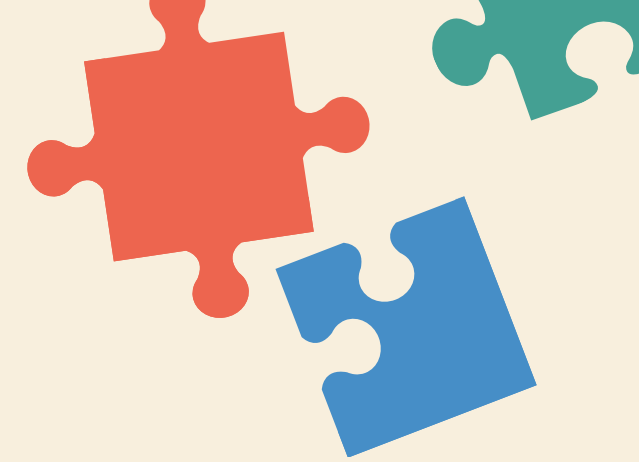
Contact information: Vendorhelp@sclarc.org



Subcontracting of Services



When Subcontractor and/or staffing agencies are utilized



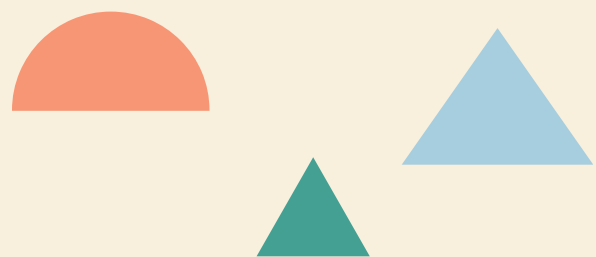
Subcontracting or the use of staffing agencies may violate CCR Title 17. Section 50607(j) states that subcontracting services for which the service provider is vendored is not permitted, except for contracts related to transportation services or community-based day program services pursuant to Title 17, Section 56710(b).

Did you notify your insurance carrier of your subcontracting practice?

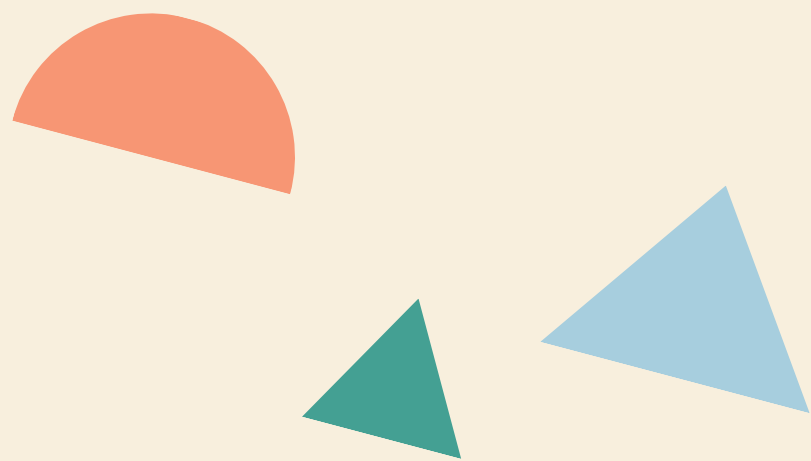
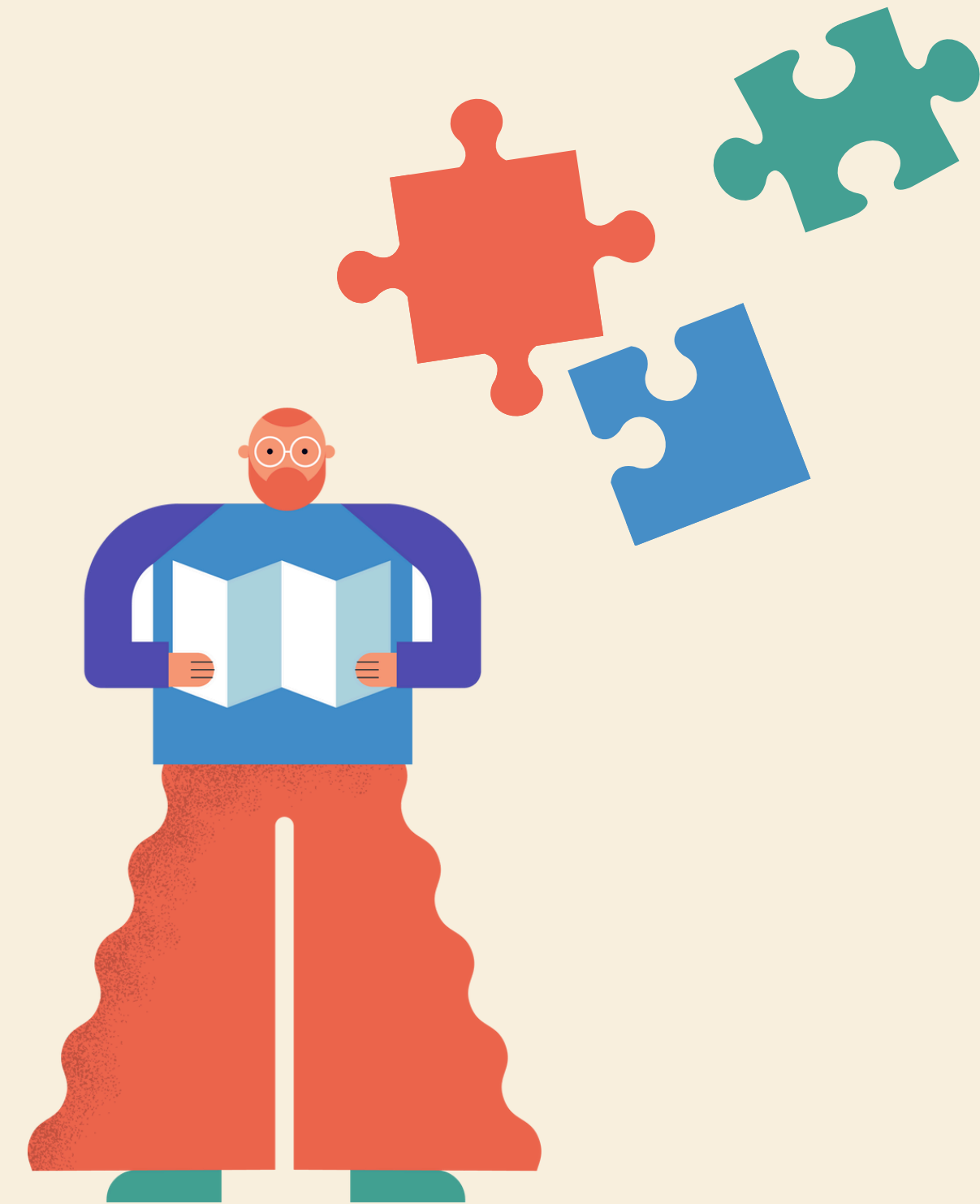
The employees of the staffing agency may not be familiar with the individual.

Possible increase in inappropriate CPI/ physical abuse.

May not be familiar with the behavior plans that are in place and, at times, providing 1:1.



**FRANCHISE TAX BOARD
(FTB)
California SECRETARY OF
STATE (SOC)**



What happens when a California corporation is suspended and/or terminated??

If your business is suspended – you cannot:

1. Legally do business
2. Sell, transfer, or exchange real property
3. File with an automatic extension
4. Be issued a refund
5. Start or continue a protest
6. Legally close or dissolve your business
7. Bring an action or defend your business in court
8. File or maintain an appeal before the Office of Tax Appeals

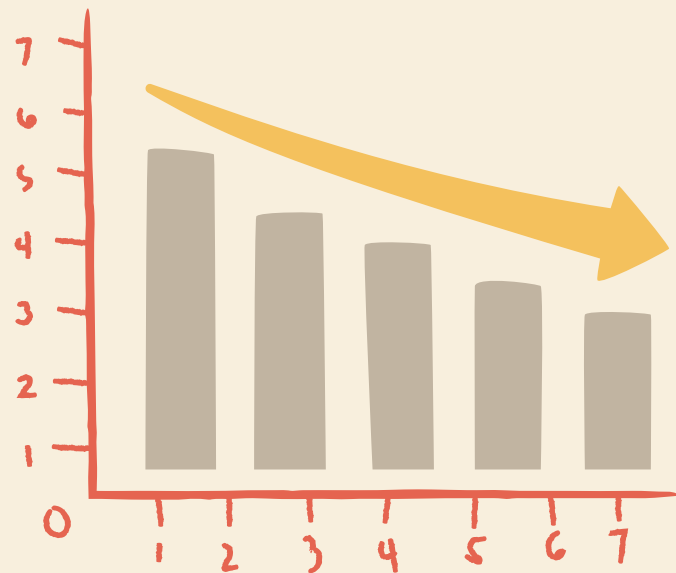
<https://www.ftb.ca.gov/help/business/my-business-is-suspended.html#Why-is-my-business-suspended>



What happens when a California corporation is suspended and/or terminated??

If your business is suspended – you cannot:

9. Maintain the right to use your business name
10. Secretary of State (SOS) will deny your revival request if the entity name is no longer available.
11. SOS will require your business to choose a new name
12. Retain tax-exempt status.
13. We revoke an organization's tax-exempt status as of the suspension date.



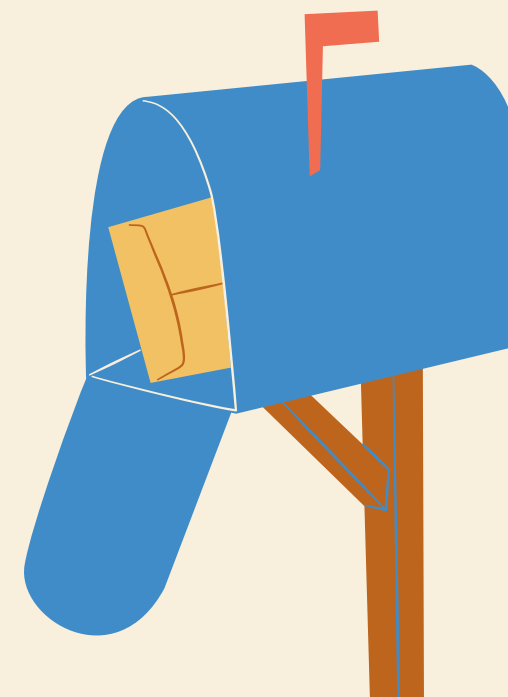
****Your business may be subject to a \$2,000 penalty per tax year for failure to file missing tax returns within 60 days after receiving a written demand to do so.**

<https://www.ftb.ca.gov/help/business/my-business-is-suspended.html#Why-is-my-business-suspended>

What happens when a California corporation is suspended and/or terminated??

If your business is suspended...

SCLARC will give you one (1) day notice to terminate vendorization.



BIENNIAL ALL VENDOR FILES REVIEW REQUIREMENTS

Annual QA Monitoring *

****Staff will no longer provide you with the same forms to complete. Rather, they will check the Biennial database to see what needs to be completed. This will eliminate the yearly completion of the same forms.**



DEPARTMENT OF DEVELOPMENTAL SERVICES

1215 O Street, MS 8-30
Sacramento, CA 95814
TTY: 711
(833) 421-0063



November 2, 2022

TO: REGIONAL CENTER EXECUTIVE DIRECTORS
SUBJECT: REQUIREMENTS FOR REGIONAL CENTER BIENNIAL VENDOR FILE REVIEWS

This supersedes the October 27, 2022, correspondence regarding this subject.

The purpose of this correspondence is to remind regional centers about their responsibilities pursuant to California Code of Regulations (CCR), Title 17 Section 54332(b).

CCR, Title 17 Section 54332(b) states:

“(b) Regional centers shall review, at least biennially or sooner upon notification by the Department of Developmental Services, Department of Health Care Services, or any governing licensing or certification board or entity, all vendor files maintained by the regional center to determine that:

- (1) The information required for vendorization is current, completed and accurate;*
- (2) At least one consumer has been provided services by the vendor within the last 24 months;*
- (3) The service currently provided by the vendor is the same service approved for vendorization.*

- (4) Vendors meet the minimum program standards as specified in Sections 56710 through 56802 of these regulations, if applicable;*
- (5) The vendor has signed the Home and Community Based Services Provider Agreement (6/99), if applicable; and*
- (6) The vendor is not in violation of the requirement stated in Section 54314(a)(7).”*

CCR, Title 17 Section 54314(a)(7) specifies individuals or entities who shall not be vendored or can no longer be vendored:

“(7) Any applicant that has been determined to be an excluded individual or entity as defined in Section 54302(b)(1).”

“Building Partnerships, Supporting Choices”

Did you know?



Section 54330 requires Regional Centers to review all vendor files maintained by the regional center at least biennially, or sooner if notified by the Department of Developmental Services, the Department of Health Care Services, or any governing licensing or certification board or entity, to ensure that:

***ALL VENDOR
FILE REVIEW***

***[CCR Title 17,
SECTION 54332]***

1. The information required for vendorization is current, completed and accurate.

2. At least one consumer has been provided services by the vendor within the last 24 months;

3. The service currently provided by the vendor is the same service approved for vendorization;

4. Vendors meet the minimum program standards as specified in Sections 56710 through 56802 of these regulations, if applicable.

5. The vendor has signed the Home and Community Based Services Provider Agreement (6/99), if applicable.

6. The vendor is not in violation of the requirement stated in Section 54314(a)(7).

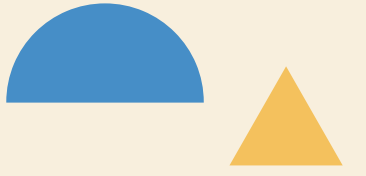


ALL VENDOR FILE REVIEW [CCR Title 17, SECTION 54332] cont.

Did you know?

If, after a review of the vendor files, the vendoring regional center determines that the vendored service has not been provided to any consumer within the last 24 months, the vendoring regional center shall:

- A. Send the vendor a written notice stating that vendorization will be terminated in 30 days unless the vendoring regional center receives notification from the vendor expressing an interest to continue as a vendor
- B. Make the changes to the statewide vendor panel required by Section 54334(d) of these regulations if the vendor does not respond in accordance with (c)(1) above.



PROVIDER REQUIREMENTS

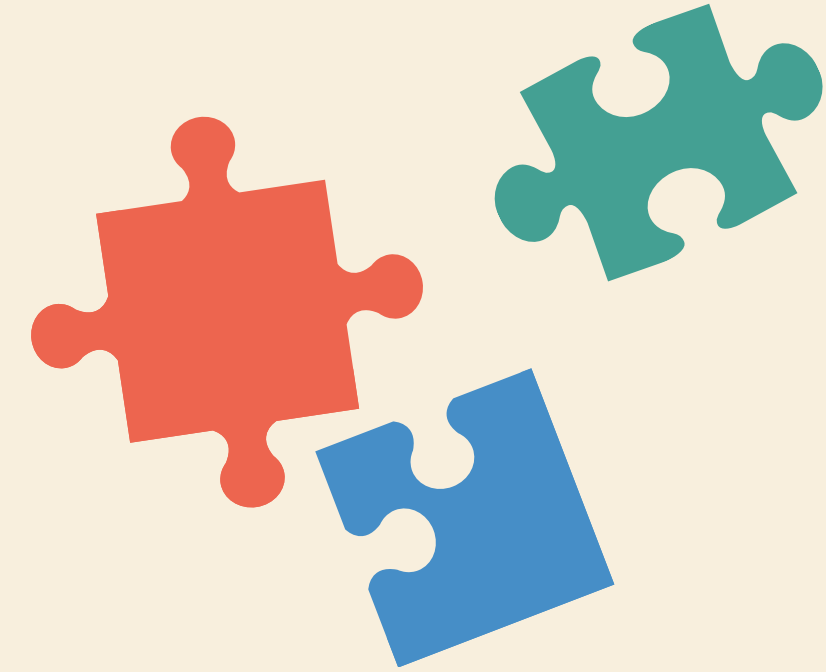
1 Providers complete the forms using seamless doc link
<https://sclarc.seamlessdocs.com/f/dk0q7r1kprkl>

DO NOT SEND ANY PDFS OR EMAILS

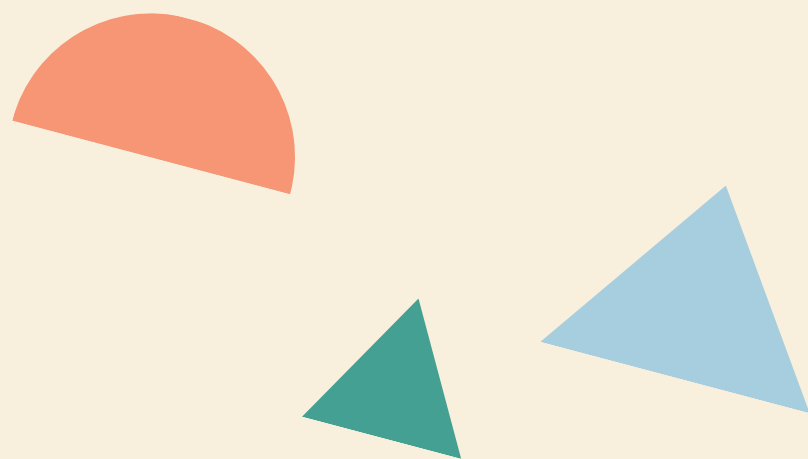
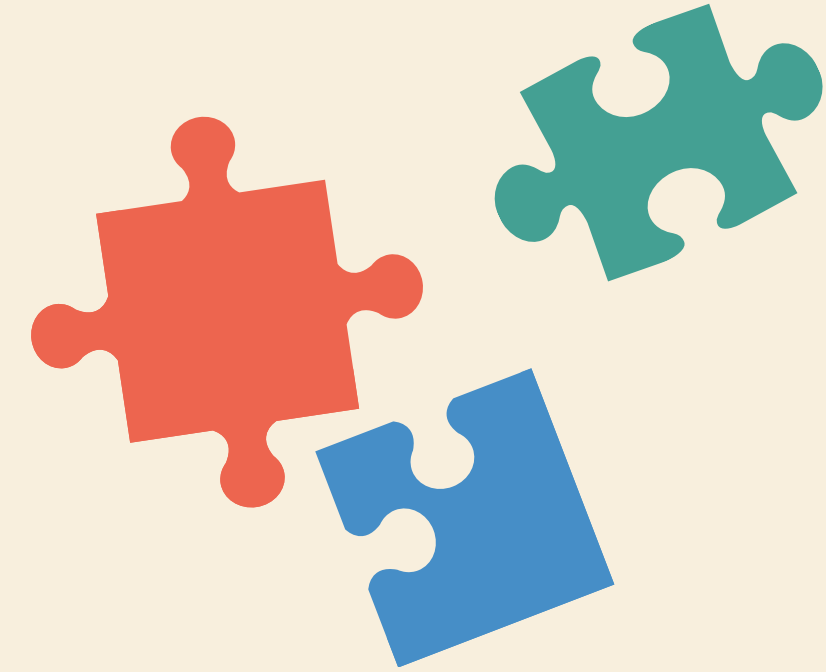
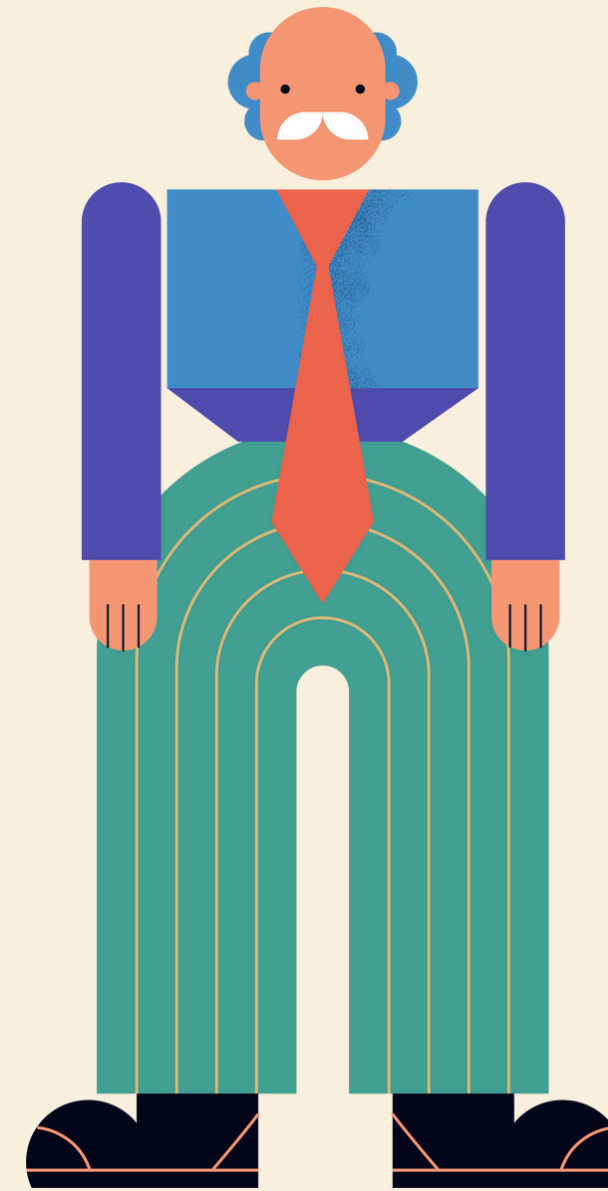
2. The following forms need to be completed using the provided link above:

1. HIPPA Compliance Form
2. Conflict of Interest Disclosure
3. Whistleblower Policy Acknowledgement
4. Zero-tolerance Policy Acknowledgement
5. Application Vendor Disclosure
6. Ownership Statement
7. Vendor Information
8. Attestation Form
9. SCLARC Insurance Criteria and Requirements

3. Questions and Extensions providers must email to vendocs@sclarc.org

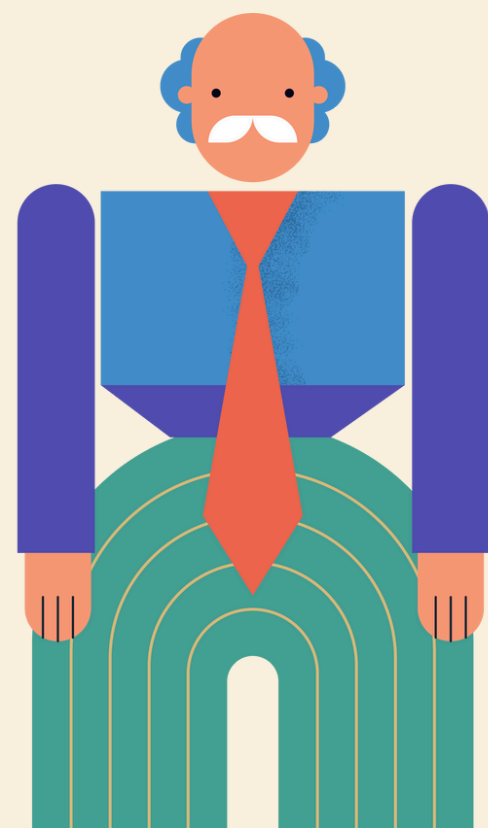
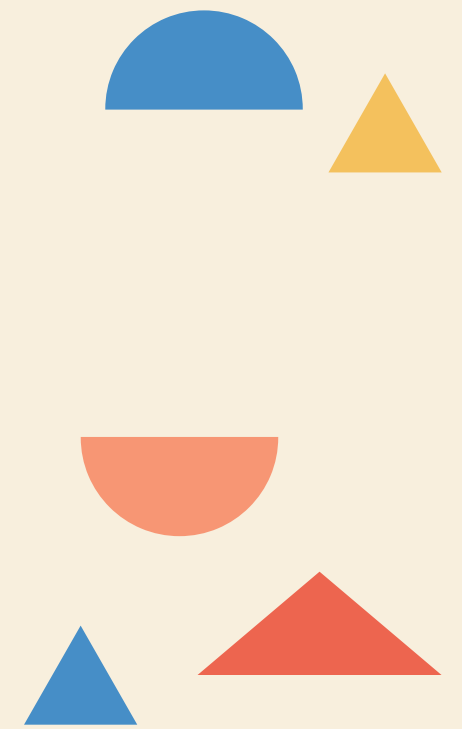


Rate Model Reform

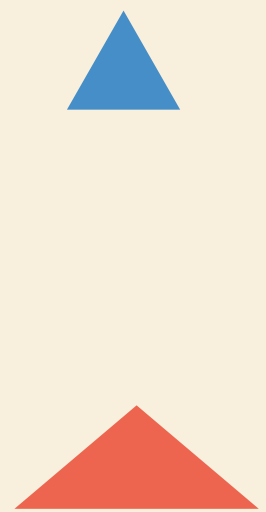


WHAT IS RATE REFORM?

In 2019, the California Legislature received a study of the rates for services provided for people with intellectual and developmental disabilities. This study looked at the amount paid for most services and in different areas of California, as well as the quality of those services. The study led to what is known as "Rate Reform". Rate Reform has been implemented in phases, until its full implementation that will be effective January 1, 2025.



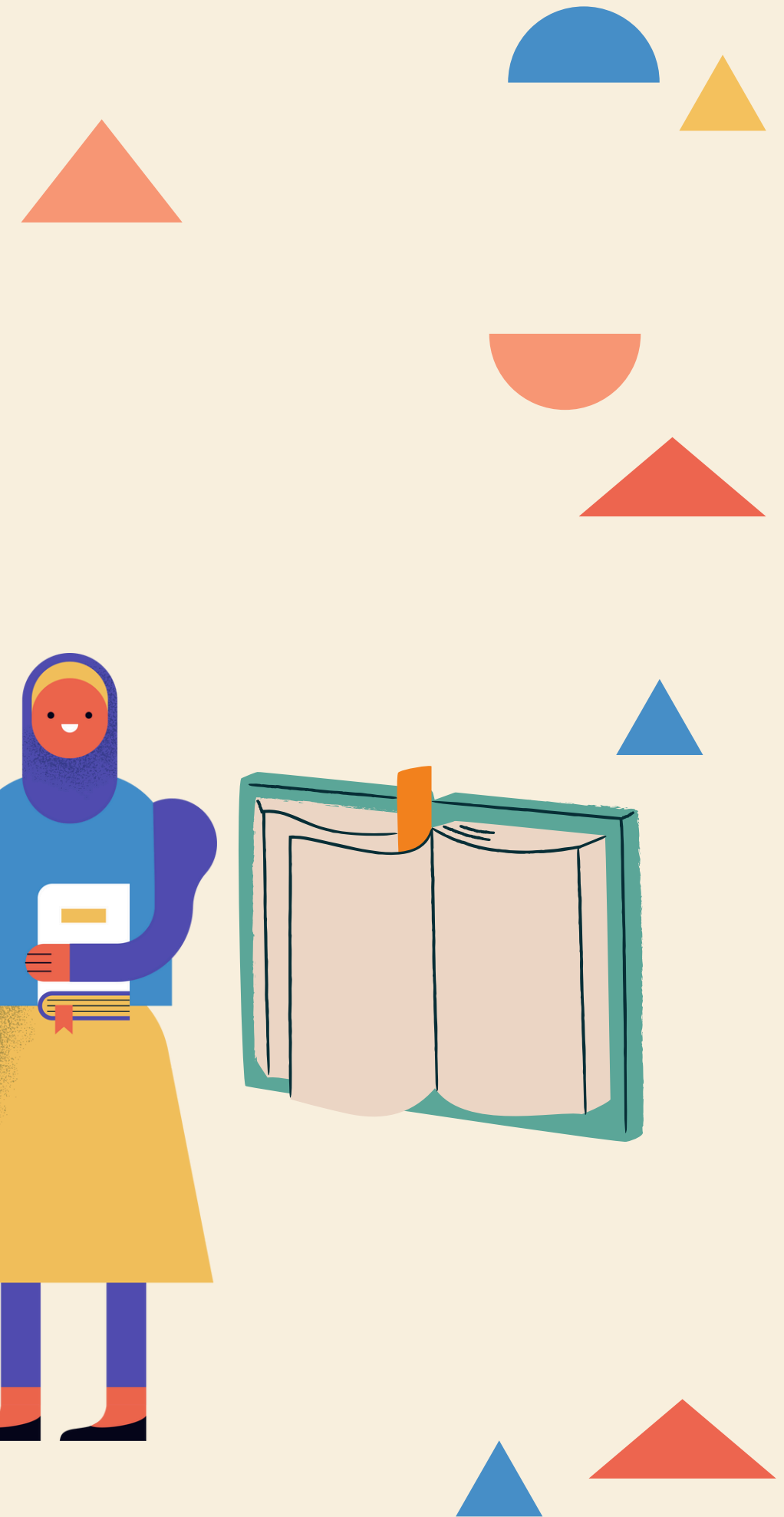
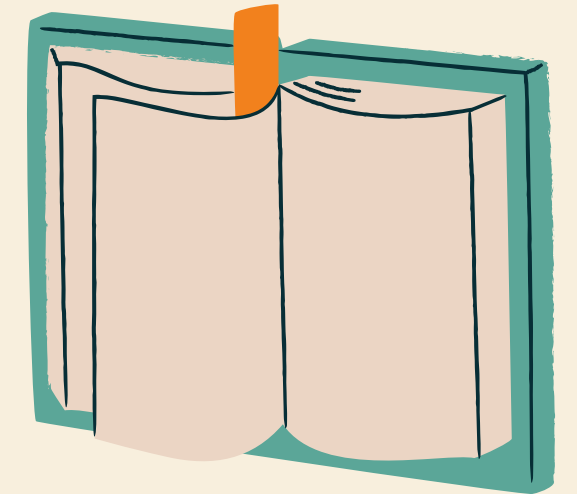
Rate Reform includes the Quality Incentive Program (QIP). Through QIP, providers can earn up to 10 percent of their rate based on the quality of the service(s) they provide. The QIP has several different measures, each related to different types of services. The following areas for QIP measures were determined through the QIP's public workgroup process: Prevention and Wellness; Employment; Informed Choice and Satisfaction; Workforce Capacity; Early Intervention; and Service Access.



WHAT IS RATE REFORM? cont.

A new foundational measure, called the Provider Directory, has been added to the QIP.

The Provider Directory will compile and provide accurate statewide information for the first time about service providers. Participation in the Provider Directory is the only QIP measure that will be used in 2024-25 and 2025-26 for establishing whether a provider will receive the 10 percent quality incentive portion of the rate model for their service(s). Other measures are planned to continue evolving toward individual-level outcome measures.



SCLARC Process

1. First Phase: Service Acknowledgement Form (SAF)/Attestations

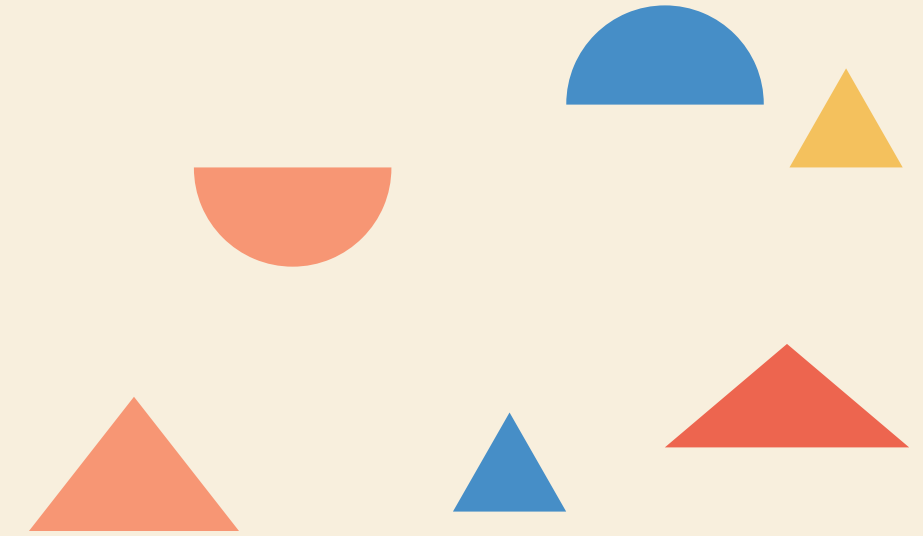
- 99.5% Completed the SAF/attestation by 05/30/2025
- Four (4) Service providers completed after 05/30/2025

2. Second Phase: 90%, 100%, or Frozen

In this phase the rates for the provider's old service and subcodes were updated to the 90%, 100%, or their rates were frozen if they met the Hold Harmless criteria as directed by DDS and their contractor H&S Burns. We currently making these rate adjustments for providers rates who were at 90% to the 100% based on effective date DDS has approved their QIP Eligibility.

3. Third Phase: Post Transition

In this phase service providers and their vendoring regional centers worked together to determine the best new service code/subcode that met their service and completed the service acknowledgement form (SAF) by 5/30/2025. Each of our SAF forms had an effective date that the new service code/subcode was effective (always the first of a month). This phase eco phase 1 given that we find providers are not completing the SAF correctly.



SCLARC Process Cont.

We are now working on updating SCLARC's providers that are now eligible for the 100% benchmark rate based on the effective date DDS has approved their QIP Eligibility. Due to the processes needed to end FY 24/25 and start 25/26, we will not be able to update our providers' rates until December 2025.

We are currently processing all retroactive payments. Please note that this will take some time to complete for everyone.

For shared (courtesy) vendors, we haven't begun our process. The steps that need to happen are:

1. Collecting SAF and rate information from the vendoring regional center.
2. For the Transition phase mentioned above:
 - a. If the rate provided by the vendoring RC has not already been updated to the 90% or 100% benchmark, the rate will be updated retro back to the date DDS has determined their eligibility for the QIP. The effective date for your eligibility can be found on DDS website at [Provider Directory : CA Department of Developmental Services](#).

SCLARC Process Cont.

3. Since June 2025 until December 2025, SCLARC will send service providers:

* Program Design Amendment and/or Addendum via DocuSign.

* Updated contract and agreement that will reflect the rate model reform, insurance requirements, and SCLARC Vendor Portal.

4. The DDS's Provider Directory:

a. DDS PD support team will continue to load service providers to the Provider Directory weekly and updated lists can be found on the Department's dedicated provider directory page: <https://www.dds.ca.gov/initiatives/provider-directory/>.

b. SCLARC needs DDS to provide the list of providers that are "not" on the PD.

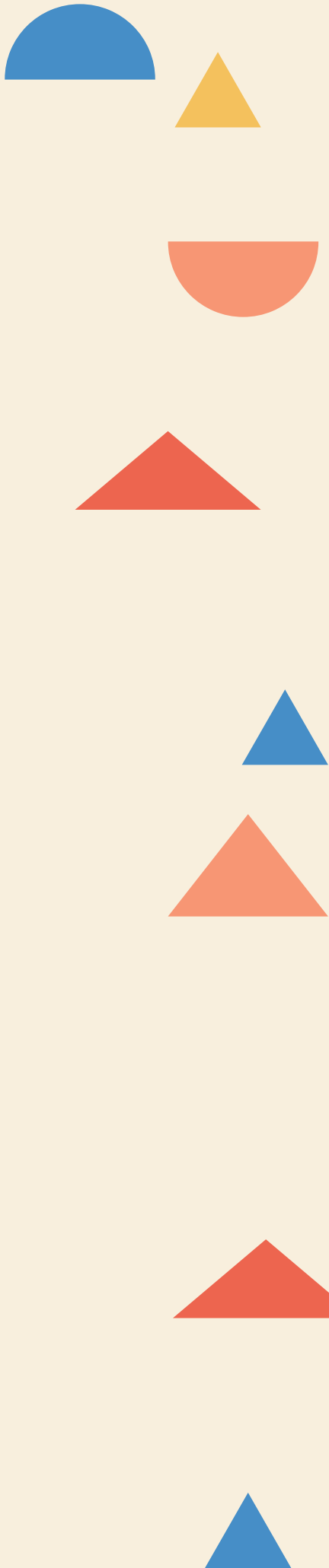
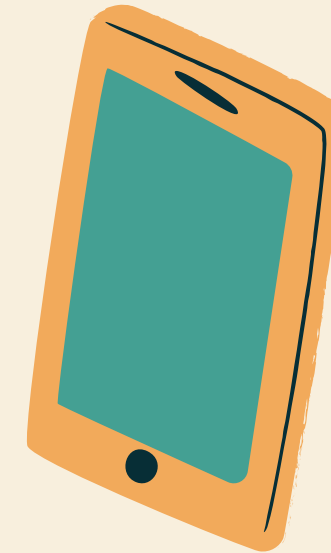
c. "New" providers - any providers who are recently billing. DDS will send providers email "invitation" to complete the process.

d. SCLARC had 65 "new" providers. Please respond to SCLARC and DDS emails and phone calls.



SCLARC Process Cont.

- To access the DDS Provider Directory if vendors had signed in prior go to <https://caddspod.servicenowservices.com/spd>
- To get help with the DDS Provider Directory email ProviderDirectory@dds.ca.gov or call 844-469-9022. Support hours are Monday-Friday, 8am to 4pm. Support is closed on state and federal holidays.



SCLARC Process Cont.

5. SCLARC Rate Reform SAF/Attestation Help:

On-line:

- Non-Residential

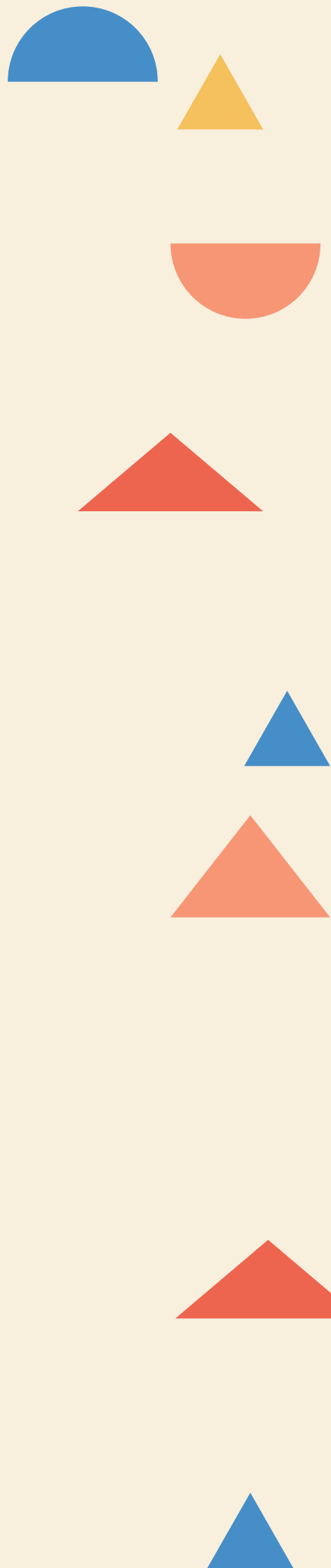
<https://sclarc.seamlessdocs.com/f/0w7edz7bzg5j>

- Residential

<https://sclarc.seamlessdocs.com/f/khypodxw74vk>

6. Specific Service Code Vendor Meetings:

- 10/06/2025 & 10/20/2025: SC 875 – Transportation Company
- **11/12/2025 @12:30pm**: SC 113, 915, 055 that had SC 109 with percentage rates
- **11/26/2025 2:30pm or early December**: SC 875, 880 & 882 – Transportation Services and Aides



7. Quality Incentive Program (QIP) FY2526: EVV

The Department of Developmental Services (Department) has identified the regional center *personal care services* subject to EVV as:

- 465 Participant-Directed Respite Service, Family Member
- 862 In-Home Respite Services, Agency
- 864 In-Home Respite Worker
- 896 Supported Living Services
- 858 Homemaker
- 860 Homemaker Service
- 062 Personal Assistance
- 320 Community Living Supports*
- 313 Homemaker*
- 310 Respite*

The Department has identified the regional center *home health care services* subject to EVV as:

- 460 Participant-Directed Nursing Services
- 742 Licensed Vocational Nurse
- 744 Registered Nurse
- 361 Skilled Nursing
- And agencies providing:
 - 854 Home Health, Agency
 - 856 Home Health Aide
 - 707 Speech Pathology
 - 773 Occupational Therapy
 - 772 Physical Therapy
 - 359 Home Health Aide
 - 372 Speech, Hearing and Language
 - 375 Occupational Therapy
 - 376 Physical Therapy

EVV would only apply to assessment visits done for individuals in their personal home/family home, not the individuals assessed who reside in placement.

7. Quality Incentive Program (QIP) FY2526: HCBS

Quality Incentive Program (QIP) Update:

- Beginning Fall 2025, the Department will collect data from [Quality Incentive Program \(QIP\)](#) eligible service providers. Data collected from eligible service providers through surveys will fall under three reporting measures related to provider capacity, preventative health and wellness, and employment. The data collected through these surveys will be used to support further program and measure development. By participating in these QIP data collection efforts, eligible service providers will earn the QIP portion of their rate effective July 1, 2026, through June 30, 2027. Service providers also will need to complete the requirements listed below to participate in the QIP, and to earn the quality incentive portion (10 percent) of the rate model:

1. *QIP Provider Incentives:* The Department will determine eligibility to participate in the data collection surveys based on both:
 - o *Service Codes:* Existing service providers with FY 2024-25 purchase of service (POS) authorizations for QIP-eligible service codes will be eligible to participate in the data collection surveys for provider capacity, preventative health and wellness, and employment.
 - o *Provider Directory:* **Existing service providers must be registered in the [Provider Directory](#) by September 30, 2025**, to be included in the data collection activities for purposes of survey distribution.

2. *Requirements for Provider QIP Eligibility:* **Beginning in FY 2026-27, service providers must be compliant with electronic visit verification (EVV), home and community-based services (HCBS) rules, and annual fiscal reviews and audit requirements to be eligible for the QIP component of rate models.** This results from a [new law enacted with the most recent State Budget](#). To receive the QIP portion of the rate starting July 1, 2026, service providers must be compliant with all these requirements no later than February 26, 2026.

- **The next quarterly QIP Workgroup meeting will be on September 15, 2025 from 2 p.m. to 4 p.m.** The meeting will include information about the Fall 2025 QIP reporting measures, which will be used for calculating service provider rates in FY 2026-27. The meeting also will include information about potential QIP measures for Fall 2026, which will affect service provider rates in FY 2027-28. A meeting registration link is posted on the [Department's Stakeholder Events webpage](#) for workgroup members and the public.
- The QIP [Employment Access](#) and [Employment Capacity](#) one-time incentive measures submission deadline has been extended until September 15, 2025. **There are only two weeks left!** Employment service providers operating in QIP eligible service codes are encouraged to take advantage of this [limited time incentive](#).
- Focus groups will continue convening as needed to gather input from community partners on current and future measures. Please respond to this [focus group interest survey](#) to be considered for future participation.
- The Department continues to issue QIP one-time incentive payments with instructions to regional centers. Regional centers have 90 days to issue authorized payments. The table at the bottom of this email provides an updated schedule.

DSP DOCUMENTATION TRAINING & SUPPORT IN COMPLIANCE WITH HCBS FINAL RULE



DSP DOCUMENTATION TRAINING & SUPPORT IN COMPLIANCE WITH HCBS FINAL RULE

REGISTER TODAY!

TRAINING DATES AND TIMES
December 12, 2025 – 10:00 AM – 2:00 PM (In-Person)
January 21, 2026 – 10:00 AM – 2:00 PM (In-Person)
January 22, 2026 – 10:00 AM – 2:00 PM (In-Person)
February 17, 2026 – 10:00 AM – 2:00 PM (In-Person)
February 19, 2026 – 10:00 AM – 2:00 PM (In-Person)

CEU CREDITS AVAILABLE

LOCATION
South Central Los Angeles Regional Center (SCLARC) Auditorium
2500 S. Western Avenue, Los Angeles, CA 90018

WHO SHOULD ATTEND?

- Direct Support Professionals (DSPs)
- Day Program DSPs
- Residential Facility DSPs

Your Facility must be a registered vendor of SCLARC to attend

FREE LUNCH PROVIDED!

WHY ATTEND?

- Strengthen your documentation skills
- Ensure compliance with HCBS rules
- Protect clients & staff with accurate notes
- Promote dignity, choice, and empowerment

SCAN ME

CLICK HERE

Registration Link:
<https://formjotform.com/252345199863165>

FOR MORE INFORMATION CONTACT US
April Carter
acarterm@themerakisolutiongroup.org
310-901-2995



7. Quality Incentive Program (QIP) FY2526:

Vendor Annual Fiscal Reviews

Vendor Independent Audit or Review Requirements Section
4652.5 of the Welfare and Institutions Code

(a) (1) An entity that receives payments from one or more regional centers shall contract with an independent accounting firm to obtain an independent audit or independent review report of its financial statements relating to payments made by regional centers, subject to both of the following:

(A) If the amount received from the regional center or regional centers during the **entity's fiscal year is more than or equal to five hundred thousand dollars (\$500,000), but less than two million dollars (\$2,000,000)**, the entity shall obtain an independent **review report** of its financial statements for the period. Consistent with Subchapter 21 (commencing with Section 58800) of Chapter 3 of Division 2 of Title 17 of the California Code of Regulations, this subdivision shall also apply to work activity program providers receiving less than five hundred thousand dollars (\$500,000).

(B) If the amount received from the regional center or regional centers during the **entity's fiscal year is equal to or more than two million dollars (\$2,000,000)**, the entity shall obtain an **independent audit** of its financial statements for the period.

(2) This requirement does not apply to payments made using usual and customary rates, as defined by Title 17 of the California Code of Regulations, for services provided by regional centers.

7. Quality Incentive Program (QIP) FY2526: Vendor Annual Fiscal Reviews cont.

Vendor Independent Audit or Review Requirements Section

(3) This requirement does not apply to state and local governmental agencies, the University of California, or the California State University.

(b) An entity subject to subdivision (a) shall provide copies of the independent audit or independent review report required by subdivision (a), and accompanying management letters, to the vendoring regional center within nine months of the end of the fiscal year for the entity.

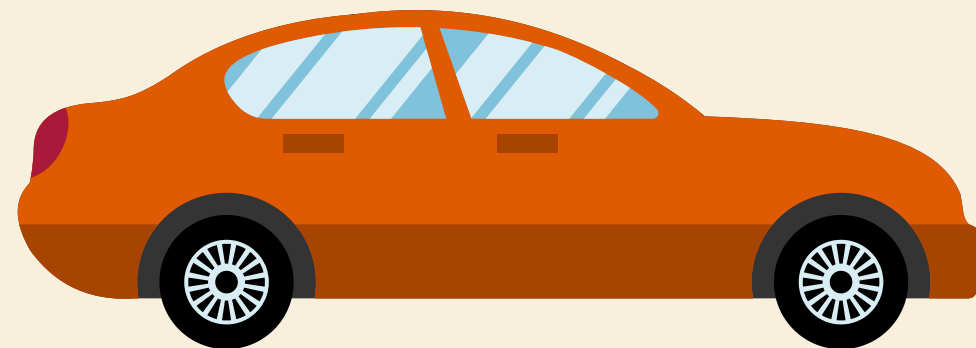
(c) Regional centers that receive the audit or review reports required by subdivision (b) shall review and require resolution by the entity for issues identified in the report that have an impact on regional center services. Regional centers shall take appropriate action, up to termination of vendorization, for lack of adequate resolution of issues.

(d) Regional centers shall notify the department of all qualified opinion reports or reports noting significant issues that directly or indirectly impact regional center services within 30 days after receipt. Notification shall include a plan for resolution of issues.

8. DDS Latest Directives

1. Transportation Company **SC 875**: DDS Survey **Due 11/22/2025**:

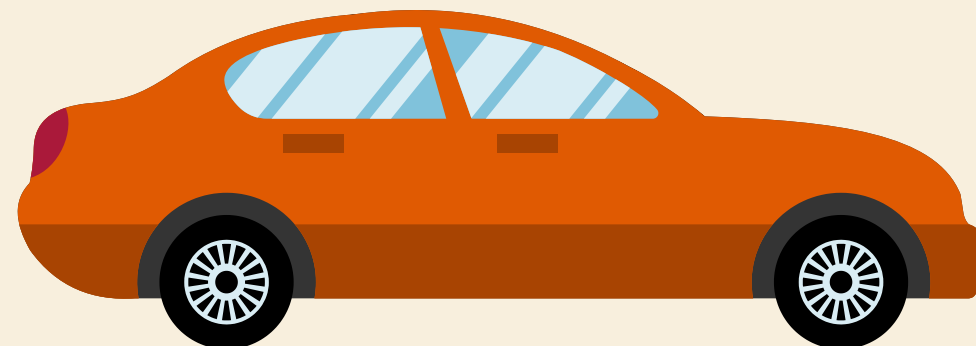
- The data collected through the provider survey will be used only for the purpose of evaluating the adequacy of rate model assumptions. No provider-specific data will be released.
- To provide a representative sample of data, vendors are asked to report information for all trips they provide during a period of six consecutive weeks. However, if it is not feasible for a vendor to report data for six weeks, a shorter timeframe is permissible.
- HMA-Burns has recorded a webinar to walk through the survey that can be accessed at this [webinar link](#).
- DDS held a Q&A session on Wednesday, October 1, 2025, at 10:00 AM.
- Surveys are **due by November 22** and should be submitted to AAbdullaev@healthmanagement.com.



8. DDS Latest Directives cont.

2. Transportation Additional Component **SC 880**: DDS Survey **Due 11/22/2025**:

- The data collected through the provider survey will be used only for the purpose of evaluating the adequacy of rate model assumptions. No provider specific data will be released.
- To provide a representative sample of data, vendors are asked to report information for all trips they provide during a period of six consecutive weeks. However, if it is not feasible for a vendor to report data for six weeks, a shorter timeframe is permissible.
- HMA-Burns has recorded a webinar to walk-through the survey that can be accessed at this [webinar link](#).
- DDS held a Q&A session on Thursday, October 9, 2025, at 3:00PM.
- Surveys are **due by November 22** and should be submitted to AAbdullaev@healthmanagement.com.



8. DDS Latest Directives cont.

3. Specialized Residential Facility **SC 113**: DDS Survey **Due 11/17/2025**:

- Residential Provider Survey: SCLARC and DDS send out emails email communication, survey and instructions for level 7 providers (SC 113). HMA-Burns & SCLARC sent out the communication out to providers on 10/22/2025.
- Please note the following:
 - The data collected through the provider survey will be used only for the purpose of evaluating the adequacy of rate model assumptions. No provider specific data will be released.
 - HMA-Burns has recorded a webinar to walk-through the survey that can be accessed at this webinar [link](#).
 - Surveys are due by November 17th and should be submitted to AAbdullaev@healthmanagement.com.



8. DDS Latest Directives cont.

DDS

PETE CERVINKA
DIRECTOR

State of California—Health and Human Services Agency
Department of Developmental Services
1215 O Street, Sacramento, CA 95814
www.dds.ca.gov



GAVIN NEWSOM
GOVERNOR

October 28, 2025

D-2024-Rate Reform-006 REV2

TO: REGIONAL CENTER EXECUTIVE DIRECTORS

SUBJECT: RATE REFORM IMPLEMENTATION FOR TRANSPORTATION SERVICES

D-2024-Rate Reform-006 REV issued on January 22, 2025, hereby is revised, as displayed on page 3 and page 4 of the letter in strikethroughs and underlined italics.

As part of continued rate reform [implementation](#), this letter provides direction regarding the following areas:

- Transportation Company (service code 875)
- Transportation - Additional Component (service code 880)
- Transportation Assistant (service code 882)
- Transportation Broker (service code 883)



Transportation Assistant (service code 882)

Service Description

Transportation assistant services are vendored separately from the transportation service vendor. The transportation assistant is responsible for assisting and monitoring individuals while being transported and must meet the qualifications for transportation aides specified in Title 17 of the CCR sections [58520\(b\)](#) and [54342\(a\)\(81\)](#) as well as the new components below.

New Components

- *Services:* No changes to the requirements.
- *Billing:* Providers will bill services hourly when the transportation assistant is in the vehicle (including travel to or from the provider's grounds). Services may authorized for an individual, or by contract when serving multiple individuals on a route.

9. 2025 Legislative Updates

AB 1172 (Nguyen)

AB 1172 establishes a framework to allow licensed adult day programs or adult residential facilities (ARF) to authorize a trained administrator or authorized volunteer to administer intranasal emergency antiseizure medication to individuals diagnosed with seizures or epilepsy during a seizure emergency. This authorization is a voluntary option for each service provider.

By January 1, 2028, the State Department of Social Services (CDSS) must establish minimum training standards and identify appropriate entities to provide training. The bill also requires licensees who choose to serve people who have a prescription for intranasal emergency antiseizure medication to have a seizure action plan for the individual, that includes written authorization for nonmedical staff to administer medication as well as procedures for situations when trained personnel are not available. Facilities also must inform volunteers about their rights and liability protections. Volunteers and trainers who act in good faith are protected from legal liability.

Status: Chapter 448, Statutes of 2025. ***Effective January 1, 2026.***


Implementation: The Department will issue guidance to regional centers after CDSS establishes minimum training standards and identifies approved training entities by January 1, 2028. The Department will collaborate with CDSS to develop training standards and support linkages to regional centers and providers, to the extent appropriate. Once available in 2028, regional centers and service providers must review and update policies, procedures, publications, and other materials as needed to reflect this new law.

9. 2025 Legislative Updates cont.



AB 251 (Kalra)

AB 251 authorizes a court under specified circumstances, to reduce the standard of proof required to establish abuse, abandonment, or neglect of an elder or dependent adult in a civil action from clear and convincing evidence to preponderance of the evidence, when the defendant has engaged in spoliation of evidence substantiating the abuse. This applies to claims brought against residential care facilities for the elderly, adult community care facilities, or skilled nursing facilities.



Status: Chapter 433, Statutes of 2025. ***Effective January 1, 2026.***


Implementation: This legislation is included in this letter for informational purposes. It reduces the standard of proof for elder and dependent adult abuse in civil court actions under certain limited circumstances in which evidence may have been spoiled by a defendant residential care facility for the elderly, an adult community care facility, or a skilled nursing facility.

AB 1076 (Addis)

AB 1076 authorizes the California ABLE Act Board to receive funding from grants, gifts, legislative appropriations, and other contributions from philanthropic organizations. The bill also authorizes the CalABLE Act Board to use these funds to encourage participation in the CalABLE program through public outreach and education. In addition, it requires the Franchise Tax Board to give taxpayers the option to deposit part of their refund directly into a CalABLE account.

Status: Chapter 722, Statutes of 2025. ***Effective January 1, 2026.***

Implementation: AB 1076 strengthens the financial security of individuals with disabilities by expanding contribution options and increasing awareness of the CalABLE program.



9. 2025 Legislative Updates cont.

SB 471 (Menjivar)

SB 471 provides statutory authority supporting the existing independent and autonomous Office of the Developmental Services Ombudsperson within the Department. This bill defines the Office's duties, which include sharing information, providing training and technical assistance, and receiving and investigating complaints made by or on behalf of individuals served by a regional center. The Office of the Ombudsperson is authorized to access and inspect facilities, records, and individuals served under the jurisdiction of state or local agencies, regional centers, contractors, vendors, or licensed residential facilities at any time to perform its official duties. It also authorizes the Office to assist people seeking eligibility for and/or receiving services from, all Department programs including Self-Determination Program, the California Early Intervention Services Act (known as Early Start), and the Lanterman Act. It further provides statutory confidentiality for individuals who contact the Office, consistent with confidentiality protections authorized for other state government ombudsperson offices.

Status: Chapter 223, Statutes of 2025. SB 471 included an urgency clause and ***took effect immediately.***

Implementation: The provisions of the bill became effective on October 1, 2025. The Ombudsperson and its staff have operated since December 2022, and now has clear statutory authority for its functions and the confidentiality of people contacting the Office.

9. 2025 Legislative Updates cont.

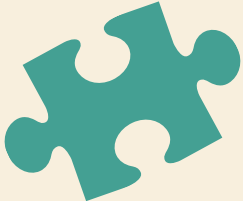


AB 815 (Ortega)

AB 815 prohibits a motor vehicle insured under a policy of automobile liability insurance from being classified as a common carrier, commercial vehicle, for-hire vehicle, permissive use vehicle or livery, solely for the reason that the policyholder uses the vehicle for public social services or social service transportation.

Status: Chapter 713, Statutes of 2025.
Effective January 1, 2026.

Implementation: AB 815 will prevent insurance companies from labeling social services professionals as commercial drivers. It helps protect the ability of these professionals, which include employees of regional center-funded transportation services providers, to provide transportation services when needed.



AB 951 (Ta)

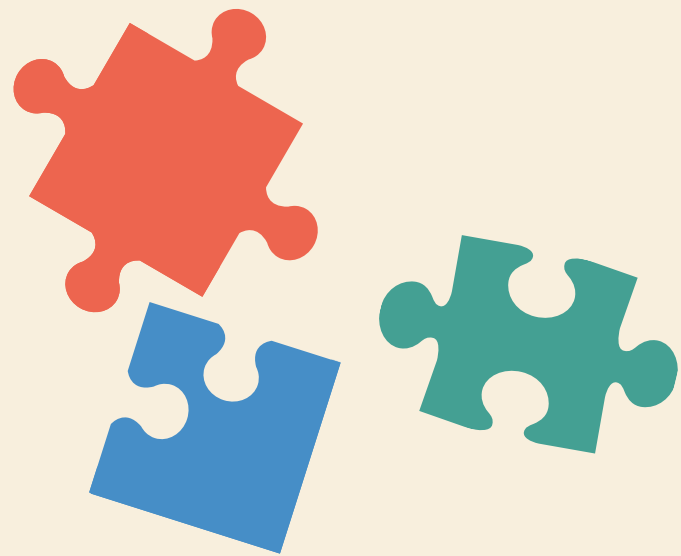
AB 951 prohibits any health care service plan contract or health insurance policy issued, amended, or renewed on or after January 1, 2026, from requiring an enrollee or insured individual with a prior diagnosis of pervasive developmental disorder (PDD) or autism to undergo a new diagnosis in order to continue receiving coverage for behavioral health treatment (BHT).

Status: Chapter 84, Statutes of 2025. **Effective January 1, 2026.**

Implementation: This new law allows people with these diagnoses to continue BHT through their health care service plan contract or health insurance policy. This may reduce the need for regional centers to cover BHT as the payor of last resort, as health plans will no longer be permitted to deny coverage due to failure to reestablish eligibility for BHT under autism or PDD. Regional centers should communicate this change in policy to individuals served and their families.

10. Statewide Standardized Vendorization 01/01/2026

<https://www.dds.ca.gov/rc/vendor-provider/standardization-and-modernization/>



Provider Directory Update: **NEW!** Standardized Vendorization

- Phase 2 of the Provider Directory includes a [Senate Bill 138 Initiative](#) called standardized vendorization. This next phase will reduce variation in how providers become vendored across regional centers and will increase consistency, efficiency, and transparency in the vendorization process.
- By the end of calendar year 2025, regional centers will transition to an online portal within the Provider Directory for all vendorizations. It will have built-in digital tools including automated email notifications, reminders for timelines, ability to view history of communication, and integrated services, such as address validation and Adobe DocuSign for vendor applications.
- The standardized vendorization workflow was finalized prior to the law's June 30, 2025 deadline. [Four stages of the vendorization process](#) were established as follows:
 - Profile (Intake)
 - Requirements (Review)
 - Submission (Packet)
 - Decision (Approval/Denial & Vendor# Issuance)
- A forthcoming directive will provide details on the updated process and requirements for vendorization. Until then, a new [Standardization and Modernization](#) webpage includes FAQs and additional information on the steps and stages of vendorization.

NEED TO KNOW

1. Effective 07/01/2025: Carson, CA is no longer part of SCLARC catchment area.

DDS Department of Developmental Services

Consumers Services Regional Centers Vendors Initiatives Transparency Search

Home | Regional Centers | **Regional Center Lookup**

Regional Center Lookup

California has 21 regional centers with more than 40 offices located throughout the state. Both geographic accessibility and population density were considered when selecting locations for the 21 regional centers. The catchment area boundaries for the regional centers conform to county boundaries or groups of counties, except in Los Angeles County, which is by health districts and not by county.

CALIFORNIA **LOS ANGELES COUNTY**

550 E Carson Plaza Dr, Carson, CA, 90746, USA

English - English

Clear search location

Click the link for more information.

[Harbor Regional Center](#)

Harbor Regional Center

550 E Carson Plaza Dr
Carson, California, 90746

Regional Center of Orange County

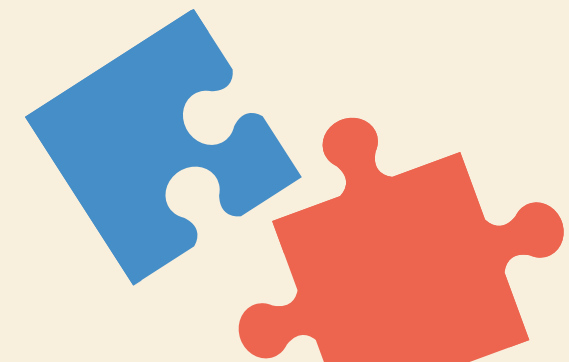
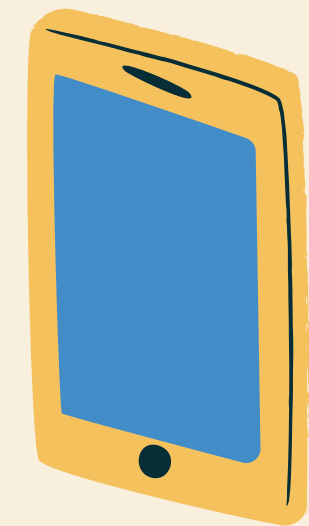
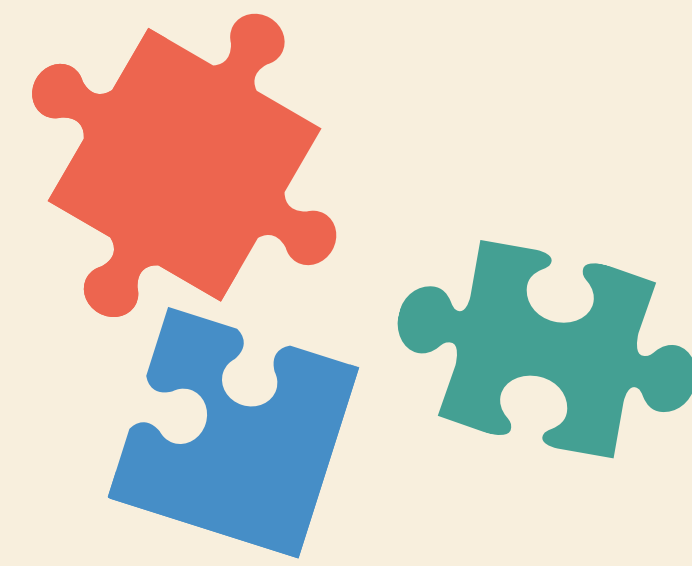
Need to know cont.

2. Rate Reform Changes:

- * **Hours of Support – ILS (520)**
- * **Operator and Staff Qualification – Day Services (531, 532, 533)**
- * **Qualifications for Direct Services – Parenting Services (108)**
- * **Services Delivered under SC 805, 116 and 117 Requires crosswalk to qualified staff providing direct services and/or alignment to the correct service code.**

3. DDS has several surveys out.

4. QIP FY2627 have been released.

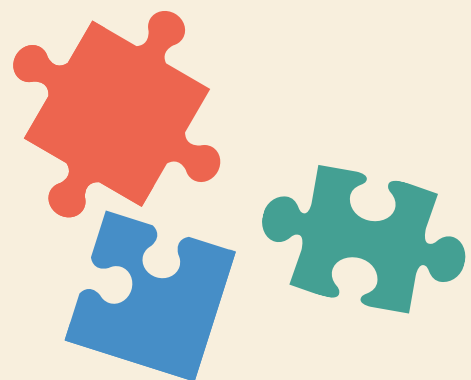
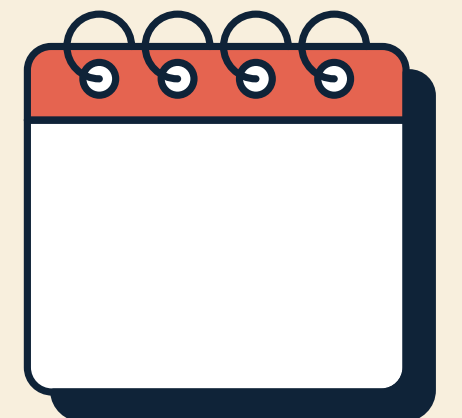


5. Developments with Startup

RFP for FY
25-26

- 2526-1: Enhanced Behavior Support Home- Mental Health Adult [HDO home]
- 2526-3: Adult Residential Facility for Persons for Specialized Healthcare Needs -B (5 Bed, Non-amb) [HDO home]
- 2526-4: Residential Care Facility for the Elderly(5 Bed, Non-Amb)

- | | |
|--|-------------------------------------|
| • Publish Date: | On or after October 13, 2025 |
| • Informational Meeting: | October 20, 2025, at 1 pm to 230pm |
| • Request of Proposal Due Date: | December 15, 2025, at 5:00pm |
| • Committee Review, Interviews and Recommendation: | February 2026 |
| • Executive Director Approval: | March 30, 2026 |
| • Contract Sign by all parties: | May 30, 2026 |
| • Services to Begin: | January 2027 |

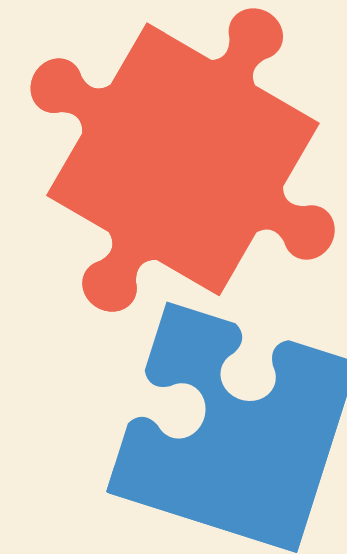
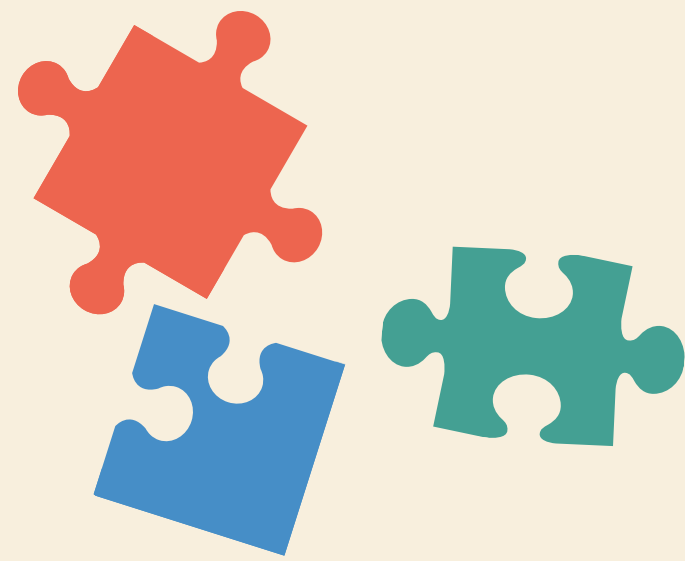


6.

RFP for FY
25-26

Developments without Startup

coming soon



7. Upcoming Changes to Public Records Requirements under the California Public Records Act (CPRA)

SCLARC had a Vendor Training/Information on 11/10/2025 from 10am - 12pm by BBK.

Effective January 1, 2026, California Regional Centers will become subject to the California Public Records Act (CPRA) under the provisions of Assembly Bill 1147 (AB 1147). As a result, certain records maintained by the regional centers, including contracts and vendor-related documents, may become subject to public disclosure.

What This Means for Your Business

Under CPRA, members of the public have the right to request access to records held by regional centers. While sensitive and proprietary information may qualify for exemption or redaction under applicable laws, some information related to your agreements, billing, and performance with the regional center must be disclosed upon request.



Upcoming Changes to Public Records Requirements under the California Public Records Act (CPRA) cont.

Safeguarding Confidentiality

We understand the importance of protecting proprietary and confidential business information. Regional centers will review all records carefully and apply applicable exemptions (such as those for trade secrets or other confidential information) before releasing any documents. However, it is important that your submissions clearly identify any information you consider to be proprietary or confidential so we can evaluate whether an exemption applies.

If records are marked as proprietary and confidential, but we are unable to determine whether they meet the legal requirements for trade secret or proprietary protection, we will not be able to assert those claims on your behalf. If that occurs, we will inform you of the request, and you will have the opportunity to obtain judicial intervention in the form of a stay or protective order. It is anticipated that your time frame for this will be limited. We therefore suggest that if you plan such measures, you start to put in place processes to protect your interests.



Upcoming Changes to Public Records Requirements under the California Public Records Act (CPRA) cont.

Next Steps



We encourage you to:

1. Review your current agreements and submissions to the regional center.
2. Mark any proprietary or confidential information in your records, as appropriate.
3. Contact us with any questions or concerns about how CPRA compliance may affect your business. Do not ask to review your files. You already know what we collect and ask from you through forms and audits.
4. Prepare measures to seek judicial recourse to protect your information.

Additional information will be shared as we move towards this new requirements.

We value our partnership with you and are committed to working collaboratively to ensure compliance with this new requirement while protecting sensitive information to the fullest extent allowed by law.

INFORMATION AND RESOURCES

About Day Programs

<https://www.dds.ca.gov/wp-content/uploads/2024/02/Rate-Reform-Highlights-Issue-1-Feb.-2024.pdf>



ABOUT WAGES AND RATIOS BY REGIONAL CENTER BY SERVICE CODE/RATE MODEL TYPE:

<https://www.dds.ca.gov/rc/vendor-provider/rate-study-implementation/direct-care-staff-benchmark-rate-dashboard/>

FAQ

<https://www.dds.ca.gov/rc/vendor-provider/rate-study-implementation/rate-model-implementation-frequently-asked-questions/>



Q & A

