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II. Interpreting SCLARC’s Data

III. How are Services Determined

IV. Customer Service

V. Next Steps
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*POS Data
*Disparity

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*Previous Studies
*Law
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   * Consumers with No POS by Ethnicity
   * POS Per Capita By Ethnicity
   * POS Per Capita By Diagnosis

4) Sources of Data
   * Uniform Fiscal System
   * FY 2012-2013 Expenditures and Authorization Data
<table>
<thead>
<tr>
<th>Diagnosis</th>
<th>Total Eligible Consumers</th>
<th>Consumers w/No Purchased Services</th>
<th>% w/No Purchased Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Autism (Au)</td>
<td>3,152</td>
<td>1,016</td>
<td>32.2%</td>
</tr>
<tr>
<td>Intellectual Disability (MR)</td>
<td>6,975</td>
<td>1,672</td>
<td>24.0%</td>
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<tr>
<td>Cerebral Palsy (CP)</td>
<td>175</td>
<td>57</td>
<td>32.6%</td>
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<td>Epilepsy (EP)</td>
<td>114</td>
<td>38</td>
<td>33.3%</td>
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<tr>
<td>Category 5 (CAT5)</td>
<td>222</td>
<td>71</td>
<td>32.0%</td>
</tr>
<tr>
<td>Other (NODX)</td>
<td>3,467</td>
<td>182</td>
<td>5.2%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>14,105</strong></td>
<td><strong>3,036</strong></td>
<td><strong>21.5%</strong></td>
</tr>
<tr>
<td>Ethnicity</td>
<td>Total Eligible Consumers</td>
<td>Consumers w/No Purchased Services</td>
<td>% w/No Purchased Services</td>
</tr>
<tr>
<td>---------------------------</td>
<td>--------------------------</td>
<td>----------------------------------</td>
<td>--------------------------</td>
</tr>
<tr>
<td>Asian</td>
<td>62</td>
<td>12</td>
<td>19.4%</td>
</tr>
<tr>
<td>Black African-American</td>
<td>4,072</td>
<td>727</td>
<td>17.9%</td>
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<tr>
<td>Filipino</td>
<td>40</td>
<td>7</td>
<td>17.5%</td>
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<tr>
<td>Hispanic</td>
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<td>2,142</td>
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<tr>
<td>Native American</td>
<td>10</td>
<td>2</td>
<td>20.0%</td>
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<tr>
<td>Other Ethnicity or Race</td>
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<td>19.9%</td>
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<tr>
<td>Polynesian</td>
<td>13</td>
<td>1</td>
<td>7.7%</td>
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<tr>
<td>White</td>
<td>541</td>
<td>59</td>
<td>10.9%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>14,105</strong></td>
<td><strong>3,036</strong></td>
<td><strong>21.5%</strong></td>
</tr>
<tr>
<td>Ethnicity</td>
<td>Consumer Count</td>
<td>SCLARC Per Capita Expenditures</td>
<td></td>
</tr>
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<td>------------------------------</td>
<td>----------------</td>
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<tr>
<td>Asian</td>
<td>62</td>
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<td>Other Ethnicity or Race</td>
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<tr>
<td>White</td>
<td>531</td>
<td>$25,268</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>14,095</strong></td>
<td><strong>$8,703</strong></td>
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## POS per Capita by Diagnosis

<table>
<thead>
<tr>
<th>Language</th>
<th>Consumer Count</th>
<th>SCLARC Per Capita Expenditures</th>
</tr>
</thead>
<tbody>
<tr>
<td>Autism (Au)</td>
<td>3,152</td>
<td>$6,509</td>
</tr>
<tr>
<td>Intellectual Disability (MR)</td>
<td>6,975</td>
<td>$12,615</td>
</tr>
<tr>
<td>Cerebral Palsy (CP)</td>
<td>175</td>
<td>$6,333</td>
</tr>
<tr>
<td>Epilepsy (EP)</td>
<td>114</td>
<td>$9,405</td>
</tr>
<tr>
<td>Category 5 (CAT5)</td>
<td>222</td>
<td>$12,082</td>
</tr>
<tr>
<td>Other (NODX)</td>
<td>3,467</td>
<td>$2,706</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>14,105</strong></td>
<td><strong>$8,899</strong></td>
</tr>
</tbody>
</table>
Statewide Average Per Capita POS Expenditures by Ethnicity

- Asian
- Black/African-American
- Filipino
- Hispanic
- Native American
- Other Ethnicity or Race
- Polynesian
- White

FY 2011-12 vs FY 2012-13
Statewide Average Per Capita POS Expenditures by Ethnicity for FY 2012-13
Change from Prior Year

[Bar chart showing expenditures by ethnicity with values:$0, $200, $400, $600, $800, $1000]
Our numbers tell us:

✓ Under Autism, 1,016 consumers did not have POS or 32.2% of total consumers with this diagnosis

✓ 2142 Hispanic consumers have no POS or 24% of total consumers under this Ethnicity

✓ Per capita spending per consumer under the Hispanic Ethnicity is below the state average

✓ Per capita spending per consumer under the Hispanic Ethnicity showed a minor improvement in the state average
Interpreting Our Data
What we Learned:

✓ 92.21% of SCLARC’s consumers are Hispanic and African American (29% African American / 63% Hispanic)

✓ 44% of African Americans are over 22 years of age

✓ 74% of Hispanics are under 22 years of age (children and young adults)

✓ Generic resources such as the school district provide a majority of the services for consumers under the age of 22

✓ Elimination of Regional Center funding of recreation services (swimming, camp, etc.) through TBL
30% of African American consumers reside in RC funded residential facilities (70% live at home)

7% of Hispanics reside in RC funded residential facilities (93% live at home)

RC funded residential services will normally include day program services, transportation services as well as any supplemental services determined through individual consumer needs

African American and Hispanic residential placements average a similar share of cost
What we learned:

✓ Hispanic Consumer **Age** plays a factor in SCLARC’s POS Disparity (74% are under the age of 22)

✓ Living **Arrangements** plays a factor in the POS Disparity (93% of Hispanic consumers live at home with their families)

✓ **Trailer Bill Legislation** played a factor in the POS Disparity (all consumers under the age of 22) termination of recreational services
How Services Are Determined
How Services are Determined?

1) Regional Center services must be requested through the Individual Family Service Plan (IFSP) or the Individual Program Plan (IPP)

2) For the IFSP family should contact their Service Coordinator to request a service, a decision of service should be provided within 10 business days

3) Family should request to meet with the Service Coordinator in regards to requesting a service and a meeting should be held within 30 days of request

4) Once the meeting has been held the RC must inform the family of its decision in regards to the service within 15 calendar days of the meeting
The following is a partial list of supportive services and living arrangements available for persons with developmental disabilities:

- Day Program Services
- Dental Services Utilizing Denti-Cal
- Education Services
- Work Services Program (formerly Habilitation)
- Supported Employment
- Work Activity Programs
- Support Services
- Supported Living Services
Services provided by Regional Center (cont.)

- Affordable Housing
- Family Home Agency
- Foster Family Agency
- Independent Living
- In-Home Supportive Services
- Respite (In-Home) Services
- Transportation Services
- Community Care Facilities (CCFs)
- Intermediate Care Facilities (ICFs)
Customer Service
Explore Our Services We Offer for People with Special Needs

Our Story
Can You See It?
SCLARC Advocacy at Work
testimonial

“What a gift it is to be welcomed into the homes of our SCLARC families and to be trusted with their life stories. It is a privilege and an honor to support and assist our SCLARC families.”

Julie Maunders
SCLARC, Service Coordinator

SCLARC calendar of events

DDS 2014 Holiday Calendar
Abilities Expo flyers in English
Abilities Expo flyers in Español

SCLARC Agency Calendar

2014 POS Disparity Data Town Hall meeting

When
Thu, January 23, 10am – 12pm
Where
650 W Adams Blvd, Los Angeles, CA, United States (map)
Description
SCLARC’s Leadership Team will discuss how services are purchased (POS) for our consumers and families, intake and assessment services and the agency’s customer service policies.

more details copy to my calendar
Next Steps

✔ Continued Data Analysis and Stakeholder Input

✔ Draft Disparity Mitigation Plan