

**Consumers with No Purchase of Services  
by Language**

<b>For All Ages</b>				
Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	8	7	1	12.5%
Other Sign Language	1	1	0	0.0%
English	12,334	10,796	1,538	12.5%
Armenian	2	2	0	0.0%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	2	1	1	50.0%
Italian	0	0	0	-
Portuguese	0	0	0	-
Spanish	9,312	8,083	1,229	13.2%
Other Latin	0	0	0	-
Cantonese Chinese	4	4	0	0.0%
Mandarin Chinese	3	3	0	0.0%
Japanese	2	2	0	0.0%
Vietnamese	0	0	0	-
Korean	15	14	1	6.7%
Laotian	0	0	0	-
Cambodian	4	4	0	0.0%
Other Asian	0	0	0	-
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	2	2	0	0.0%
Other Uralic-Slavic Languages	1	1	0	0.0%
Samoan	0	0	0	-
Tagalog	3	3	0	0.0%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	5	5	0	0.0%
Hebrew	0	0	0	-
Farsi (Persian)	0	0	0	-
Hindi (Northern India)	0	0	0	-
Urdu (Pakistan India)	0	0	0	-
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	15	14	1	6.7%
<b>Totals:</b>	<b>21,713</b>	<b>18,942</b>	<b>2,771</b>	<b>12.8%</b>

**Consumers with No Purchase of Services  
by Language**

**For Birth to age 2 years, inclusive**

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	1	1	0	0.0%
Other Sign Language	0	0	0	-
English	3,099	3,075	24	0.8%
Armenian	0	0	0	-
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	0	0	0	-
Italian	0	0	0	-
Portuguese	0	0	0	-
Spanish	1,794	1,790	4	0.2%
Other Latin	0	0	0	-
Cantonese Chinese	0	0	0	-
Mandarin Chinese	0	0	0	-
Japanese	0	0	0	-
Vietnamese	0	0	0	-
Korean	0	0	0	-
Laotian	0	0	0	-
Cambodian	1	1	0	0.0%
Other Asian	0	0	0	-
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	0	0	0	-
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	0	0	0	-
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	0	0	0	-
Hebrew	0	0	0	-
Farsi (Persian)	0	0	0	-
Hindi (Northern India)	0	0	0	-
Urdu (Pakistan India)	0	0	0	-
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	0	0	0	-
<b>Totals:</b>	<b>4,895</b>	<b>4,867</b>	<b>28</b>	<b>0.6%</b>

**Consumers with No Purchase of Services  
by Language**

**For age 3 years to 21 years, inclusive**

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	3	3	0	0.0%
Other Sign Language	0	0	0	-
English	5,487	4,224	1,263	23.0%
Armenian	1	1	0	0.0%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	1	0	1	100.0%
Italian	0	0	0	-
Portuguese	0	0	0	-
Spanish	5,066	4,094	972	19.2%
Other Latin	0	0	0	-
Cantonese Chinese	0	0	0	-
Mandarin Chinese	1	1	0	0.0%
Japanese	0	0	0	-
Vietnamese	0	0	0	-
Korean	7	6	1	14.3%
Laotian	0	0	0	-
Cambodian	1	1	0	0.0%
Other Asian	0	0	0	-
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	1	1	0	0.0%
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	0	0	0	-
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	3	3	0	0.0%
Hebrew	0	0	0	-
Farsi (Persian)	0	0	0	-
Hindi (Northern India)	0	0	0	-
Urdu (Pakistan India)	0	0	0	-
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	1	1	0	0.0%
<b>Totals:</b>	<b>10,572</b>	<b>8,335</b>	<b>2,237</b>	<b>21.2%</b>

**Consumers with No Purchase of Services  
by Language**

**For age 22 years and older**

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	4	3	1	25.0%
Other Sign Language	1	1	0	0.0%
English	3,748	3,497	251	6.7%
Armenian	1	1	0	0.0%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	1	1	0	0.0%
Italian	0	0	0	-
Portuguese	0	0	0	-
Spanish	2,452	2,199	253	10.3%
Other Latin	0	0	0	-
Cantonese Chinese	4	4	0	0.0%
Mandarin Chinese	2	2	0	0.0%
Japanese	2	2	0	0.0%
Vietnamese	0	0	0	-
Korean	8	8	0	0.0%
Laotian	0	0	0	-
Cambodian	2	2	0	0.0%
Other Asian	0	0	0	-
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	1	1	0	0.0%
Other Uralic-Slavic Languages	1	1	0	0.0%
Samoan	0	0	0	-
Tagalog	3	3	0	0.0%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	2	2	0	0.0%
Hebrew	0	0	0	-
Farsi (Persian)	0	0	0	-
Hindi (Northern India)	0	0	0	-
Urdu (Pakistan India)	0	0	0	-
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	14	13	1	7.1%
<b>Totals:</b>	<b>6,246</b>	<b>5,740</b>	<b>506</b>	<b>8.1%</b>