

**Consumers with No Purchase of Services
by Language**

For All Ages Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (AMER SIGN LANG)	3	2	1	33.3%
OTHER SIGN LANGUAGE	1	1	0	0.0%
ENGLISH	7,898	6,416	1,482	18.8%
ARMENIAN	2	2	0	0.0%
SOMALI	0	0	0	-
SWAHILI	0	0	0	-
NIGERIAN	0	0	0	-
AMHARIC	1	0	1	100.0%
FRENCH	2	2	0	0.0%
ITALIAN	0	0	0	-
PORTUGUESE	0	0	0	-
SPANISH	6,149	4,604	1,545	25.1%
OTHER LATIN	0	0	0	-
CANTONESE CHINESE	1	1	0	0.0%
MANDARIN CHINESE	0	0	0	-
JAPANESE	2	1	1	50.0%
VIETNAMESE	0	0	0	-
KOREAN	13	11	2	15.4%
LAOTIAN	0	0	0	-
CAMBODIAN	2	2	0	0.0%
OTHER ASIAN	0	0	0	-
DUTCH	0	0	0	-
GERMAN	0	0	0	-
HMONG	0	0	0	-
THAI	0	0	0	-
MIEN	0	0	0	-
OTHER GERMANIC	0	0	0	-
HUNGARIAN	0	0	0	-
RUSSIAN	2	2	0	0.0%
OTHER URALIC-SLAVIC LANGUAGES	1	1	0	0.0%
SAMOAN	0	0	0	-
TAGALOG	5	4	1	20.0%
GUAMANIAN	0	0	0	-
OTHER PACIFIC ISLAND	0	0	0	-
ARABIC	3	3	0	0.0%
HEBREW	0	0	0	-
FARSI (PERSIAN)	0	0	0	-
HINDI(NORTHERN INDIA)	2	2	0	0.0%
URDU(PAKISTAN INDIA)	0	0	0	-
OTHER INDO-IRANIAN LANG	0	0	0	-
DANISH	0	0	0	-
NORWEGIAN	0	0	0	-
SWEDISH	0	0	0	-
OTH. SCANDINAVIAN	0	0	0	-
ALL OTHER LANGUAGES	18	15	3	16.7%

**Consumers with No Purchase of Services
by Language**

Totals:	14,105	11,069	3,036	21.5%
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**Consumers with No Purchase of Services
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For Birth to age 2 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (AMER SIGN LANG)	0	0	0	
OTHER SIGN LANGUAGE	0	0	0	
ENGLISH	1,346	1,326	20	1.5%
ARMENIAN	0	0	0	
SOMALI	0	0	0	
SWAHILI	0	0	0	
NIGERIAN	0	0	0	
AMHARIC	0	0	0	
FRENCH	0	0	0	
ITALIAN	0	0	0	
PORTUGUESE	0	0	0	
SPANISH	1,022	1,002	20	2.0%
OTHER LATIN	0	0	0	
CANTONESE CHINESE	0	0	0	
MANDARIN CHINESE	0	0	0	
JAPANESE	0	0	0	
VIETNAMESE	0	0	0	
KOREAN	0	0	0	
LAOTIAN	0	0	0	
CAMBODIAN	0	0	0	
OTHER ASIAN	0	0	0	
DUTCH	0	0	0	
GERMAN	0	0	0	
HMONG	0	0	0	
THAI	0	0	0	
MIEN	0	0	0	
OTHER GERMANIC	0	0	0	
HUNGARIAN	0	0	0	
RUSSIAN	0	0	0	
OTHER URALIC-SLAVIC LANGUAGES	0	0	0	
SAMOAN	0	0	0	
TAGALOG	0	0	0	
GUAMANIAN	0	0	0	
OTHER PACIFIC ISLAND	0	0	0	
ARABIC	0	0	0	
HEBREW	0	0	0	
FARSI (PERSIAN)	0	0	0	
HINDI(NORTHERN INDIA)	0	0	0	
URDU(PAKISTAN INDIA)	0	0	0	
OTHER INDO-IRANIAN LANG	0	0	0	
DANISH	0	0	0	
NORWEGIAN	0	0	0	
SWEDISH	0	0	0	
OTH. SCANDINAVIAN	0	0	0	
ALL OTHER LANGUAGES	1	1	0	0.0%

**Consumers with No Purchase of Services
by Language**

Totals:	2,369	2,329	40	1.7%
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**Consumers with No Purchase of Services
by Language**

For age 3 years to 21 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (AMER SIGN LANG)	1	0	1	100.0%
OTHER SIGN LANGUAGE	0	0	0	
ENGLISH	3,369	2,223	1,146	34.0%
ARMENIAN	1	1	0	0.0%
SOMALI	0	0	0	
SWAHILI	0	0	0	
NIGERIAN	0	0	0	
AMHARIC	1	0	1	100.0%
FRENCH	0	0	0	
ITALIAN	0	0	0	
PORTUGUESE	0	0	0	
SPANISH	3,505	2,223	1,282	36.6%
OTHER LATIN	0	0	0	
CANTONESE CHINESE	1	1	0	0.0%
MANDARIN CHINESE	0	0	0	
JAPANESE	0	0	0	
VIETNAMESE	0	0	0	
KOREAN	7	5	2	28.6%
LAOTIAN	0	0	0	
CAMBODIAN	0	0	0	
OTHER ASIAN	0	0	0	
DUTCH	0	0	0	
GERMAN	0	0	0	
HMONG	0	0	0	
THAI	0	0	0	
MIEN	0	0	0	
OTHER GERMANIC	0	0	0	
HUNGARIAN	0	0	0	
RUSSIAN	1	1	0	0.0%
OTHER URALIC-SLAVIC LANGUAGES	0	0	0	
SAMOAN	0	0	0	
TAGALOG	1	1	0	0.0%
GUAMANIAN	0	0	0	
OTHER PACIFIC ISLAND	0	0	0	
ARABIC	1	1	0	0.0%
HEBREW	0	0	0	
FARSI (PERSIAN)	0	0	0	
HINDI(NORTHERN INDIA)	0	0	0	
URDU(PAKISTAN INDIA)	0	0	0	
OTHER INDO-IRANIAN LANG	0	0	0	
DANISH	0	0	0	
NORWEGIAN	0	0	0	
SWEDISH	0	0	0	
OTH. SCANDINAVIAN	0	0	0	
ALL OTHER LANGUAGES	2	1	1	50.0%

**Consumers with No Purchase of Services
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Totals:	6,890	4,457	2,433	35.3%
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**Consumers with No Purchase of Services
by Language**

<i>For age 22 years and older</i> Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (AMER SIGN LANG)	2	2	0	0.0%
OTHER SIGN LANGUAGE	1	1	0	0.0%
ENGLISH	3,183	2,867	316	9.9%
ARMENIAN	1	1	0	0.0%
SOMALI	0	0	0	
SWAHILI	0	0	0	
NIGERIAN	0	0	0	
AMHARIC	0	0	0	
FRENCH	2	2	0	0.0%
ITALIAN	0	0	0	
PORTUGUESE	0	0	0	
SPANISH	1,622	1,379	243	15.0%
OTHER LATIN	0	0	0	
CANTONESE CHINESE	0	0	0	
MANDARIN CHINESE	0	0	0	
JAPANESE	2	1	1	50.0%
VIETNAMESE	0	0	0	
KOREAN	6	6	0	0.0%
LAOTIAN	0	0	0	
CAMBODIAN	2	2	0	0.0%
OTHER ASIAN	0	0	0	
DUTCH	0	0	0	
GERMAN	0	0	0	
HMONG	0	0	0	
THAI	0	0	0	
MIEN	0	0	0	
OTHER GERMANIC	0	0	0	
HUNGARIAN	0	0	0	
RUSSIAN	1	1	0	0.0%
OTHER URALIC-SLAVIC LANGUAGES	1	1	0	0.0%
SAMOAN	0	0	0	
TAGALOG	4	3	1	25.0%
GUAMANIAN	0	0	0	
OTHER PACIFIC ISLAND	0	0	0	
ARABIC	2	2	0	0.0%
HEBREW	0	0	0	
FARSI (PERSIAN)	0	0	0	
HINDI(NORTHERN INDIA)	2	2	0	0.0%
URDU(PAKISTAN INDIA)	0	0	0	
OTHER INDO-IRANIAN LANG	0	0	0	
DANISH	0	0	0	
NORWEGIAN	0	0	0	
SWEDISH	0	0	0	
OTH. SCANDINAVIAN	0	0	0	
ALL OTHER LANGUAGES	15	13	2	13.3%

**Consumers with No Purchase of Services
by Language**

Totals:	4,846	4,283	563	11.6%
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