



Enclosure A

**SCLARC PERFORMANCE CONTRACT  
OUTCOMES MEASURES AND ACTIONS**

Regional Center **South Central Los Angeles Regional Center**

Calendar Year(s) **2016**

Public Policy Performance Measures

	<b>Goal</b>	<b>Outcome Measure</b>	<b>Baseline Data June 2015</b>	<b>Activities Regional Center will Employ to Achieve Outcome</b>
1.	Reduce the number of consumers residing in the DC.	Number and percent of RC caseload in DC.	64 consumers reside in the DC. This is 0.52% of all consumers served. The statewide average is 0.39%.	<ul style="list-style-type: none"> <li>• Continue to develop and implement the Community Placement Plan.               <ul style="list-style-type: none"> <li>○ Transition and placement activities will continue for hard to serve consumers and those moving from FDC and PDC.</li> </ul> </li> <li>• 2015-16 resource development plans include:               <ul style="list-style-type: none"> <li>○ Three new specialized residential facilities for consumers who have extremely aggressive behaviors.</li> <li>○ Finish up the development of three specialized residential facilities for consumers who have extremely aggressive behaviors.</li> <li>○ Continue working on the development of one behavioral ARFPSHN joint development with WRC and HRC.</li> </ul> </li> </ul>

	<b>Goal</b>	<b>Outcome Measure</b>	<b>Baseline Data June 2015</b>	<b>Activities Regional Center will Employ to Achieve Outcome</b>
				<ul style="list-style-type: none"> <li>• Continue to deflect placements from the DC for all consumers except those with mandated court placements.</li> </ul>
2.	Increase the number of minors residing with families.	Number and percent of minors residing with families	5,983 children reside in their own homes or in foster homes. This is 99.52% of all children served. The statewide average is 99.11%.	<ul style="list-style-type: none"> <li>• Continue to develop and provide families with the services and supports needed to assist families in keeping their children at home.</li> <li>• Continue to contract with an agency that provides after hour's crisis response services.</li> <li>• Provide training to parents on topics including behavior intervention.</li> <li>• Develop/update the agency's MOU with community agencies such as the Department of Children and Family Services, California Children Services, and Mental Health in conjunction with other regional centers.</li> </ul>
3.	Increase the number of consumers residing in independent living.	Number and percent of adults residing in independent living.	184 SCLARC consumers receive independent living services. This is 2.23% of all adult consumers living in home settings. The statewide average is 11.33%.	<ul style="list-style-type: none"> <li>• Provide independent living training to consumers interested in becoming more self-reliant in specific areas.</li> </ul>
4.	Increase the number of consumers residing in supported living.	Number and percent of adults residing in supported living	510 SCLARC consumers reside in supported living. This is 8.09% of all adult consumers living in home settings. The statewide average is 5.60%.	<ul style="list-style-type: none"> <li>• Increase the number supported living vendors available to provide services.</li> <li>• Increase involvement with affordable housing coalitions and with governmental agencies involved with housing.</li> <li>• Continue efforts to access financing to make it possible for consumers to own their own homes.</li> </ul>

	<b>Goal</b>	<b>Outcome Measure</b>	<b>Baseline Data June 2015</b>	<b>Activities Regional Center will Employ to Achieve Outcome</b>
5.	Increase the number of consumers residing in AFHA certified homes.	Number and percent of adults residing in AFHA homes.	45 consumers reside in AFHA certified homes. This is 0.71% of all adult consumers living in home settings. The statewide average is 0.95%.	<ul style="list-style-type: none"> <li>• Encourage existing AFHAs to recruit family homes to meet the needs of consumers with challenging behaviors and/or medical needs.</li> <li>• Increase the number of consumers placed in AHFAs.</li> </ul>
6.	Increase the number of adult consumers residing in family homes (home of parent or guardian).	Number and percent of adults residing in family homes (home of parent or guardian).	4,340 adult consumers reside in family homes (home of parent or guardian). This is 68.81% of all adult consumers living in home settings. The statewide average is 59.81%.	<ul style="list-style-type: none"> <li>• Advocate for the increased use of In-Home Support Services (IHSS) for consumers and families.</li> <li>• Assist families in securing SSI benefits as soon as possible when a consumer becomes an adult.</li> <li>• Continue to contract with an agency that provides after hour's crisis response services.</li> <li>• Provide families with information regarding care giver support, in-home support services, hospice care and senior resources.</li> </ul>
7.	Increase the number of adult consumers residing in home settings.	Number and percent of adults residing in home settings.	5,059 consumers reside in home settings. This is 80.53% of all consumers residing in home settings. The statewide average is 77.69%.	<ul style="list-style-type: none"> <li>• Continue to carry out activities specified in outcomes 2 through 6.</li> </ul>

	<b>Goal</b>	<b>Outcome Measure</b>	<b>Baseline Data June 2015</b>	<b>Activities Regional Center will Employ to Achieve Outcome</b>
8.	Reduce the number of minors residing in residential facilities with 7 or more beds.	Number and percent of minors living in facilities serving > 6.	<p>2 minors reside in community care facilities with 7 or more beds. This is 0.03% of all children served. The statewide average is 0.02%.</p> <p>There are no children residing in intermediate care facilities with 7 or more beds. The statewide average is 0.03%.</p> <p>There is 1 child residing in a nursing facility with 7 or more beds. This is 0.02% of all children served. The statewide average remains at 0.01%.</p>	<ul style="list-style-type: none"> <li>• Develop new residential resources that serve fewer than six consumers.</li> <li>• Identify children at risk of institutional placement and develop local community resources to meet their identified needs.</li> </ul>
9.	Reduce the number of adults living in facilities with 7 or more beds.	Number and percent of adults living in facilities serving > 6	<p>89 adults reside in community care facilities with 7 or more beds. This is 1.41% of all adults served. The statewide average is 1.37%.</p> <p>71 adults reside in intermediate care facilities with 7 or more beds. This is 1.13% of all adults served. The statewide average is 0.73%.</p> <p>62 adults reside in nursing facilities with 7 or more beds. This is 0.98% of all adults served. The statewide average is 0.75%.</p>	<ul style="list-style-type: none"> <li>• Develop new residential resources that serve fewer than six consumers.</li> <li>• Continue to disseminate, educate and actively discuss living options for adults such as FHA, SLS and small residential facilities as an alternative to large group living arrangements with consumers and their families.</li> </ul>

	<b>Goal</b>	<b>Outcome Measure</b>	<b>Baseline Data December 2014</b>	<b>Activities Regional Center will Employ to Achieve Outcome</b>
10.	Unqualified independent audit with no material finding(s)	Unqualified independent audit with no material finding(s)	During the last reporting period no material findings were issued during the independent audit.	<ul style="list-style-type: none"> <li>Continue to strive to achieve unqualified independent audits with no material finding(s).</li> </ul>
11.	Substantial compliance with DDS fiscal audit	Substantial compliance with DDS fiscal audit	During the last reporting period, SCLARC was in compliance with the DDS fiscal audit.	<ul style="list-style-type: none"> <li>Continue to strive to achieve substantial compliance with DDS fiscal audits.</li> </ul>
12.	Accuracy percent of POS fiscal projections (based on February SOAR)	Accuracy percent of POS fiscal projections (based on February SOAR)	During the last reporting period, SCLARC's fiscal projections were accurate.	<ul style="list-style-type: none"> <li>Continue to strive for 100% accuracy of POS fiscal projections (based on February SOAR).</li> </ul>
13.	Operates within OPS budget	Operates within OPS budget	During the last reporting period, SCLARC was found to be operating within its operations budget.	<ul style="list-style-type: none"> <li>Continue to operate within OPS budget.</li> </ul>
14.	Certified to participate in Waiver	Certified to participate in Waiver	SCLARC was certified to participate in the Waiver program during the last reporting period.	<ul style="list-style-type: none"> <li>Continue to be certified to participate in Waiver.</li> </ul>
15.	Compliance with Vendor Audit Requirements per contract, Article III, Section 10	Compliance with Vendor Audit Requirements per contract, Article III, Section 10	During the last reporting period SCLARC was in compliance with vendor audit requirements pursuant to Article III, Section 10.	<ul style="list-style-type: none"> <li>Continue to remain in compliance with vendor audit requirements per contract, Article III, Section 10.</li> </ul>
16.	Current CDER/ESR Reports	CDER/ESR Currency	10,861 consumers have current CDERs. This is 98.15% of the consumers served. The statewide average is 98.19%. The baseline for this objective is based on June 2015 data.	<ul style="list-style-type: none"> <li>Continue to produce current CDER/ESR reports.</li> </ul>

	<b>Goal</b>	<b>Outcome Measure</b>	<b>Baseline Data June 2015</b>	<b>Activities Regional Center will Employ to Achieve Outcome</b>
17.	Intake/assessment and IFSP time lines (0-3) completed within appropriate timelines	Intake/assessment and IFSP time lines (0-3)	Under Development.	<ul style="list-style-type: none"> <li>Continue to complete intake/assessment and IFSP for children 0-3 within appropriate timelines.</li> </ul>
18.	Intake/assessment time lines for consumers ages 3 and above completed within 142 days	Intake/assessment time lines for consumers ages 3 and above	<p>298 consumers completed the intake process within 142 days. This is 93.42% of all consumers participating in the intake process. The statewide average is 97.99%.</p> <p>16 consumers completed the intake process between 143 and 240 days. This is 5.02% of all consumers participating in the intake process. The statewide average is 1.70%.</p> <p>It took more than 240 days for 5 consumers to complete the intake process. This is 1.57% of all consumers participating in the intake process. The statewide average is 0.31%.</p>	<ul style="list-style-type: none"> <li>Continue to strive to complete intake/assessment time lines for consumers ages 3 and above within 142 days.</li> </ul>
19.	Comply with WIC requirements when completing IPP development for waiver consumers	IPP Development (WIC requirements)	99.92% based on the 2014 year end data.	<ul style="list-style-type: none"> <li>Continue to comply with WIC requirements when completing IPPs for waiver consumers.</li> </ul>

	<b>Goal</b>	<b>Outcome Measure</b>	<b>Baseline Data June 2015</b>	<b>Activities Regional Center will Employ to Achieve Outcome</b>
20.	Comply with Title 17 requirements when completing IFSP development for children (0-3)	IFSP Development (Title 17 requirements)	81.27% based on the 2014 year end data.	<ul style="list-style-type: none"> <li>Continue to complete IFSP development for children (0-3) within appropriate timelines.</li> </ul>
21.	Increase equity in the amount of purchase of service expenditures by individual's primary language.	Percent of total annual purchase of service expenditures by individual's primary language.	Attachment A: Fiscal Year 2013/2014 Annual Expenditures and Authorized Services by Language-Overview	<ul style="list-style-type: none"> <li>Increase use of translator services for individual and public stakeholder meetings.</li> <li>Continue to work with the parent advisory committee to build stronger relationships with monolingual parents and increase communication regarding service needs.</li> <li>Continue language focused support groups that provide training and information to monolingual families.</li> <li>Continue language focused consumer and family orientations for stakeholders new to the regional center system; thereby making them aware of regional center services and generic resources.</li> </ul>
22.	Increase the number and percent of individuals by race/ethnicity who is satisfied with the services and supports.	Number and percent of individuals, by race/ethnicity who are satisfied with the services and supports received by the family and family member.	Attachment B: Child Family Survey FY 2012-2013 Adult Family Survey FY 2013-2014 Family Guardian Survey FY 2013-2014	<ul style="list-style-type: none"> <li>Continue to conduct satisfaction surveys at the time of the annual IPP meeting.</li> <li>Continue to develop services and supports designed to meet the changing needs of the consumer.</li> <li>Ensure SCLARC maintains current contact information so families will have the opportunity to complete the survey.</li> </ul>

**Additional SCLARC Performance Objectives**

	<b><u>Goal</u></b>	<b><u>Outcome Measure</u></b>	<b><u>Baseline Data</u></b>	<b><u>Activities Regional Center will Employ to Achieve Outcome</u></b>
23.	Empower consumers with knowledge in order for them to make healthy relationship choices, and protect themselves from sexual abuse and exploitation.	Number of consumers who participate in the Consumer Advisory Committee's Relationship Awareness Training.	SCLARC's Consumer Advisory Committee has never sponsored this type of training for consumers residing in the catchment area.	SCLARC's Consumer Advisory Committee will sponsor a Relationship Awareness Training for consumers in 2016. The training will be designed to provide relationship and sexuality information and education, delivered in a format that consumers can understand and are comfortable with.

<b><u>Outcome Measure</u></b>	<b><u>Measurement Methodology</u></b>
Number and percent of adults with earned income and average wage (aggregate)	
Number and percent of adults in supported employment	
Number and percent of adults in competitive employment	
Access to medical and dental services	
Number of consumers per thousand who are victims of abuse	

October 2015