



**SCLARC PERFORMANCE CONTRACT
OUTCOMES MEASURES AND ACTIONS**

Regional Center **South Central Los Angeles Regional Center**

Calendar Year(s) **2017**

Public Policy Performance Measures

	Goal	Outcome Measure	Baseline Data June 2016	Activities Regional Center will Employ to Achieve Outcome
1.	Reduce the number of consumers residing in the DC.	Number and percent of RC caseload in DC.	62 consumers reside in the DC. This is 0.47% of all consumers served. The statewide average is 0.33%.	<ul style="list-style-type: none"> • Continue to develop and implement the Community Placement Plan. <ul style="list-style-type: none"> ○ Transition and placement activities will continue for hard to serve consumers and those moving from FDC and PDC. • 2016-17 resource development plans include: <ul style="list-style-type: none"> ○ Three new specialized residential facilities for consumers who have extremely aggressive behaviors. ○ One supported living agency to service consumers who exhibit sexually inappropriate behaviors. ○ One day service for consumers with medical issues not severe enough to require in-home day services. ○ Continue working on the development of one behavioral ARFPSHN joint development with WRC and HRC.

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				<ul style="list-style-type: none"> • Continue to deflect placements from the DC for all consumers except those with mandated court placements.
2.	Increase the number of minors residing with families.	Number and percent of minors residing with families	6,531 children reside in their own homes or in foster homes. This is 99.54% of all children served. The statewide average is 99.22%.	<ul style="list-style-type: none"> • Continue to develop and provide families with the services and supports needed to assist families in keeping their children at home. • Continue to contract with an agency that provides after hour's crisis response services. • Provide training to parents on topics including behavior intervention. • Maintain the agency's MOU with community agencies such as the Department of Children and Family Services, California Children Services, and Mental Health in conjunction with other regional centers.
3.	Increase the number of consumers residing in independent living.	Number and percent of adults residing in independent living.	219 SCLARC consumers receive independent living services. This is 3.33% of all adult consumers living in home settings. The statewide average is 11.15%.	<ul style="list-style-type: none"> • Provide independent living training to consumers interested in becoming more self-reliant in specific areas.

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4.	Increase the number of consumers residing in supported living.	Number and percent of adults residing in supported living	512 SCLARC consumers reside in supported living. This is 7.78% of all adult consumers living in home settings. The statewide average is 5.52%.	<ul style="list-style-type: none"> • Increase the number supported living opportunities for consumers. • Increase involvement with affordable housing coalitions and with governmental agencies involved with housing. • Continue efforts to access financing to make it possible for consumers to own their own homes.
5.	Increase the number of consumers residing in AFHA certified homes.	Number and percent of adults residing in AFHA homes.	53 consumers reside in AFHA certified homes. This is 0.81% of all adult consumers living in home settings. The statewide average is 0.97%.	<ul style="list-style-type: none"> • Encourage existing AFHAs to recruit family homes to meet the needs of consumers with challenging behaviors and/or medical needs. • Increase the number of consumers placed in AHFAs.
6.	Increase the number of adult consumers residing in family homes (home of parent or guardian).	Number and percent of adults residing in family homes (home of parent or guardian).	4,521 adult consumers reside in family homes (home of parent or guardian). This is 68.83% of all adult consumers living in home settings. The statewide average is 60.83%.	<ul style="list-style-type: none"> • Advocate for the increased use of In-Home Support Services (IHSS) for consumers and families. • Assist families in securing SSI benefits as soon as possible when a consumer becomes an adult. • Continue to contract with an agency that provides after hour's crisis response services. • Provide families with information regarding care giver support, in-home support services, hospice care and senior resources.
7.	Increase the number of adult consumers residing in home settings.	Number and percent of adults residing in home settings.	5,311 consumers reside in home settings. This is 80.75% of all consumers residing in home settings. The statewide average is 78.47%.	<ul style="list-style-type: none"> • Continue to carry out activities specified in outcomes 2 through 6.

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8.	Reduce the number of minors residing in residential facilities with 7 or more beds.	Number and percent of minors living in facilities serving > 6.	<p>3 minors reside in community care facilities with 7 or more beds. This is 0.05% of all children served. The statewide average is 0.02%.</p> <p>There is 1 child residing in an intermediate care facility with 7 or more beds. The statewide average is 0.02%.</p> <p>There is 1 child residing in a nursing facility with 7 or more beds. This is 0.02% of all children served. The statewide average is 0%.</p>	<ul style="list-style-type: none"> • Develop new residential resources that serve fewer than six consumers. • Identify children at risk of institutional placement and develop local community resources to meet their identified needs.
9.	Reduce the number of adults living in facilities with 7 or more beds.	Number and percent of adults living in facilities serving > 6	<p>92 adults reside in community care facilities with 7 or more beds. This is 1.40% of all adults served. The statewide average is 1.29%.</p> <p>66 adults reside in intermediate care facilities with 7 or more beds. This is 1.00% of all adults served. The statewide average is 0.68%.</p> <p>65 adults reside in nursing facilities with 7 or more beds. This is 0.99% of all adults served. The statewide average is 0.75%.</p>	<ul style="list-style-type: none"> • Develop new residential resources that serve fewer than six consumers. • Continue to disseminate, educate and actively discuss living options for adults such as FHA, SLS and small residential facilities as an alternative to large group living arrangements with consumers and their families.

	Goal	Outcome Measure	Baseline Data December 2015	Activities Regional Center will Employ to Achieve Outcome
10.	Unqualified independent audit with no material finding(s)	Unqualified independent audit with no material finding(s)	During the last reporting period no material findings were issued during the independent audit.	<ul style="list-style-type: none"> Continue to strive to achieve unqualified independent audits with no material finding(s).
11.	Substantial compliance with DDS fiscal audit	Substantial compliance with DDS fiscal audit	During the last reporting period, SCLARC was in compliance with the DDS fiscal audit.	<ul style="list-style-type: none"> Continue to strive to achieve substantial compliance with DDS fiscal audits.
12.	Accuracy percent of POS fiscal projections (based on February SOAR)	Accuracy percent of POS fiscal projections (based on February SOAR)	During the last reporting period, SCLARC's fiscal projections were accurate.	<ul style="list-style-type: none"> Continue to strive for 100% accuracy of POS fiscal projections (based on February SOAR).
13.	Operates within OPS budget	Operates within OPS budget	During the last reporting period, SCLARC was found to be operating within its operations budget.	<ul style="list-style-type: none"> Continue to operate within OPS budget.
14.	Certified to participate in Waiver	Certified to participate in Waiver	SCLARC was certified to participate in the Waiver program during the last reporting period.	<ul style="list-style-type: none"> Continue to be certified to participate in Waiver.
15.	Compliance with Vendor Audit Requirements per contract, Article III, Section 10	Compliance with Vendor Audit Requirements per contract, Article III, Section 10	During the last reporting period SCLARC was in compliance with vendor audit requirements pursuant to Article III, Section 10.	<ul style="list-style-type: none"> Continue to remain in compliance with vendor audit requirements per contract, Article III, Section 10.
16.	Current CDER/ESR Reports	CDER/ESR Currency	11,395 consumers have current CDERs. This is 98.58% of the consumers served. The statewide average is 98.44%. The baseline for this objective is based on June 2016 data.	<ul style="list-style-type: none"> Continue to produce current CDER/ESR reports.

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17.	Intake/assessment and IFSP time lines (0-3) completed within appropriate timelines	Intake/assessment and IFSP time lines (0-3)	94.30% based in 2015 year end data.	<ul style="list-style-type: none"> Continue to complete intake/assessment and IFSP for children 0-3 within appropriate timelines.
18.	Intake/assessment time lines for consumers ages 3 and above completed within 142 days	Intake/assessment time lines for consumers ages 3 and above	<p>359 consumers completed the intake process within 142 days. This is 97.55% of all consumers participating in the intake process. The statewide average is 98.32%.</p> <p>6 consumers completed the intake process between 143 and 240 days. This is 1.63% of all consumers participating in the intake process. The statewide average is 1.56%.</p> <p>It took more than 240 days for 5 consumers to complete the intake process. This is 2.82% of all consumers participating in the intake process. The statewide average is 0.12%.</p>	<ul style="list-style-type: none"> Continue to strive to complete intake/assessment time lines for consumers ages 3 and above within 142 days.
19.	Comply with WIC requirements when completing IPP development for waiver consumers	IPP Development (WIC requirements)	99.92% based on the 2015 year end data.	<ul style="list-style-type: none"> Continue to comply with WIC requirements when completing IPPs for waiver consumers.

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20.	Comply with Title 17 requirements when completing IFSP development for children (0-3)	IFSP Development (Title 17 requirements)	81.27% based on the 2015 year end data.	<ul style="list-style-type: none"> Continue to complete IFSP development for children (0-3) within appropriate timelines.
21.	Increase equity in the amount of purchase of service expenditures by individual's primary language.	Percent of total annual purchase of service expenditures by individual's primary language.	Fiscal Year 2014/2015 Annual Expenditures and Authorized Services by Language-Overview.*	<ul style="list-style-type: none"> Increase use of translator services for individual and public stakeholder meetings. Continue to work with the parent advisory committee to build stronger relationships with monolingual parents and increase communication regarding service needs. Continue language focused support groups that provide training and information to monolingual families. Continue language focused consumer and family orientations for stakeholders new to the regional center system; thereby making them aware of regional center services and generic resources.
22.	Increase the number and percent of individuals by race/ethnicity who is satisfied with the services and supports.	Number and percent of individuals, by race/ethnicity who are satisfied with the services and supports received by the family and family member.	Child Family Survey FY 2012-2013 Adult Family Survey FY 2013-2014 Family Guardian Survey FY 2013-2014.*	<ul style="list-style-type: none"> Continue to conduct satisfaction surveys at the time of the annual IPP meeting. Continue to develop services and supports designed to meet the changing needs of the consumer. Ensure SCLARC maintains current contact information so families will have the opportunity to complete the survey.

- Surveys and annual expenditure data can be found in the transparency tab at www.sclarc.org.

Additional SCLARC Performance Objectives

	Goal	Outcome Measure	Baseline Data December 2015	Activities Regional Center will Employ to Achieve Outcome
23.	Increase the number and percentage of adults in day services that interact with people without disabilities.	<p>Percentage of consumers interacting with people without disabilities while involved in volunteer or educational activities.</p> <p>Percentage of consumers interacting with people without disabilities while involved in paid and unpaid internships</p>	<p>Four percent of the adult consumers in day services do not interact with people without disabilities. The statewide average is 8%.</p> <p>Sixty-five percent of the adult consumers in day services interact with a few people without disabilities. The statewide average is 60%.</p> <p>Nineteen percent of the adult consumers in day services interact mostly with people without disabilities. The statewide average is 18%.</p> <p>All of the individuals 12% percent of adult consumers interact with in day services do not have disabilities. The statewide average is 14%.</p>	<ul style="list-style-type: none"> • SCLARC will develop a working relationship with the Disabled Student Programs and Services Office at 1-2 local junior colleges and support the enrollment of consumers into the institutions' degree, certificate, and/or vocational programs. • SCLARC will collaborate with vendors and local businesses to secure paid and unpaid internship opportunities for consumers.

24.	Increase the number of adult consumers who are engaged in paid work.	<p>Percentage of consumers engaged in paid work.</p> <p>Percentage of consumers engaged in competitive employment, with earnings that are at or exceed minimum wage.</p>	<p>Seventy-four percent of working adult consumers receives wages that are below minimum wage. The statewide average is 62%.</p> <p>Fifteen percent of working adult consumers receives wages that are at minimum wage. The statewide average is 21%.</p> <p>Nine percent of working adult consumers receives wages that are above minimum wage. The statewide average is 16%.</p> <p>Two percent of working adult consumers are salaried employees. The statewide percentage is 1%.</p>	<ul style="list-style-type: none"> • SCLARC will collaborate with vendors and local businesses to increase the number of competitive, integrated employment opportunities for consumers. • SCLARC will conduct an outreach campaign to promote the value, talent and skills that people with intellectual disabilities bring to the workforce.
25.	Increase the number of consumers who have the tools necessary to act and communicate appropriately when faced with difficult situations in social settings.	Percentage of consumers trained on the tools necessary to effectively address difficult situations in social settings.	Seven representatives from the consumer advisory committee reported that consumers not as equipped as they should be to respond to difficult situations that occur in a variety of social settings.	<p>SCLARC’s Consumer Advisory Committee will provide four workshops on Social Competency for Dealing with Difficult Situations. Participants will receive training on tools necessary to elicit a positive response from others when faced with difficult situations in social settings. Each workshop will focus on one of four social environments:</p> <ul style="list-style-type: none"> • Work Place • School • Community • When Advocating for Services