



**SCLARC'S 2022
PROPOSED PERFORMANCE CONTRACT
ENGLISH**



Enclosure A

**SCLARC'S 2022 PERFORMANCE CONTRACT
OUTCOMES, MEASURES AND ACTIONS**

Regional Center South Central Los Angeles Regional Center

Calendar Year(s) 2022

Public Policy Performance Measures

	Goal	Outcome Measure	Baseline Data June 2021	Activities Regional Center will Employ to Achieve Outcome
1.	Reduce the number of individuals residing in the DC.	Number and percent of RC caseload in DC.	13 individuals reside in the DC. This is 0.07% of all individuals served. The statewide average is 0.07%.	<ul style="list-style-type: none"> • Continue to develop and implement the Community Placement Plan. <ul style="list-style-type: none"> ○ Transition and placement activities will continue for hard to serve individuals and those moving from PDC and Canyon Springs. • CPP 2019-20 and 2020-21 resource development in progress includes: <ul style="list-style-type: none"> ○ Enhanced Behavioral Support Homes for Adults. ○ Specialized Day Program for adults with profound mental health challenges. ○ Enhanced Behavioral Support Home for Children. ○ Intermediate Care Facility/Developmental Disabilities-Nursing (ICF/DD-N). • Continue to deflect placements from the DC and IMDs for all individuals except those with mandated court placements.

	Goal	Outcome Measure	Baseline Data June 2021	Activities Regional Center will Employ to Achieve Outcome
2.	Increase the number of minors residing with families.	Number and percent of minors residing with families	9,939 children reside in their own homes or in foster homes. This is 99.67% of all children served. The statewide average is 99.48%.	<ul style="list-style-type: none"> • Continue to develop and provide the services and supports needed to assist families in keeping their children at home. • Continue to contract with agencies that provides after-hours crisis response services. • Provide training to parents on various topics, including behavior intervention. • Maintain the agency's MOU with community agencies such as the Department of Children and Family Services, California Children Services, and LA County Mental Health in conjunction with other regional centers.
3.	Increase the number of individuals residing in independent living.	Number and percent of adults residing in independent living.	290 SCLARC individuals receive independent living services. This is 3.62% of all adult individuals living in home settings. The statewide average is 9.76%.	<ul style="list-style-type: none"> • Continue to provide independent living training to individuals interested in becoming more self-reliant in specific areas.
4.	Increase the number of individuals residing in supported living.	Number and percent of adults residing in supported living	555 SCLARC individuals reside in supported living. This is 6.92% of all adult individuals living in home settings. The statewide average is 5.18%.	<ul style="list-style-type: none"> • Continue to increase the number supported living opportunities for individuals. • Increased involvement with affordable housing coalitions and with governmental agencies involved with housing. • Continue efforts to access financing to make it possible for individuals to own their own homes.
5.	Increase the number of individuals residing in FHA certified homes.	Number and percent of adults residing in FHA homes.	41 individuals reside in FHA certified homes. This is 0.51% of all adult individuals living in home settings. The statewide average is 0.89%.	<ul style="list-style-type: none"> • Encourage existing FHAs to recruit additional family homes. • Increase the number of individuals placed in FHA certified family homes. • Develop a new FHA vendor during the 2021-22 fiscal year.

	Goal	Outcome Measure	Baseline Data June 2021	Activities Regional Center will Employ to Achieve Outcome
6.	Increase the number of adult individuals residing in family homes (home of parent or guardian).	Number and percent of adults residing in family homes (home of parent or guardian).	5,833 adult individuals reside in family homes (home of parent or guardian). This is 71.72% of all adult individuals living in home settings. The statewide average is 66.36%.	<ul style="list-style-type: none"> • Advocate for the increased use of In-Home Support Services (IHSS) for individuals and families. • Assist families in securing SSI benefits as soon as possible when a individual becomes an adult. • Continue to contract with agencies that provide after-hours crisis response services. • Provide families with information regarding care giver support, in-home support services, hospice care and senior resources.
7.	Increase the number of adult individuals residing in home settings.	Number and percent of adults residing in home settings.	6,719 individuals reside in home settings. This is 83.77% of all individuals residing in home settings. The statewide average is 82.20%.	<ul style="list-style-type: none"> • Continue to carry out activities specified in outcomes 2 through 6.
8.	Reduce the number of minors residing in residential facilities with 7 or more beds.	Number and percent of minors living in facilities serving > 6.	<p>4 minors reside in community care facilities with 7 or more beds. This is 0.04% of all children served. The statewide average is 0.01%.</p> <p>There are 3 children residing in intermediate care facilities with 7 or more beds. This is 0.03% of all children served. The statewide average is 0.02%.</p> <p>There are no children residing nursing facilities with 7 or more beds. The statewide average is 0%.</p>	<ul style="list-style-type: none"> • Develop new residential resources that serve four or less individuals. • Identify children at risk of institutional placement and develop local community resources to meet their identified needs.

	Goal	Outcome Measure	Baseline Data June 2021	Activities Regional Center will Employ to Achieve Outcome
9.	Reduce the number of adults living in facilities with 7 or more beds.	Number and percent of adults living in facilities serving > 6	<p>63 adults reside in community care facilities with 7 or more beds. This is 0.79% of all adults served. The statewide average is 0.85%.</p> <p>49 adults reside in intermediate care facilities with 7 or more beds. This is 0.61% of all adults served. The statewide average is 0.45%.</p> <p>67 adults reside in nursing facilities with 7 or more beds. This is 0.84% of all adults served. The statewide average is 0.55%.</p>	<ul style="list-style-type: none"> • Continue to develop new residential resources that serve 4 or less individuals. • Increase the development of 4-bed residential facilities that can meet the service needs of non-ambulatory individuals with chronic, yet stable medical issues. • Continue to disseminate, educate and actively discuss living options for adults such as FHA, SLS and small residential facilities as alternatives to large group living arrangements with individuals and their families. • Develop 6 bed ICFs for individuals with ongoing nursing needs.
	Goal	Outcome Measure	Baseline Data December 2020	Activities Regional Center will Employ to Achieve Outcome
10.	Unqualified independent audit with no material finding(s)	Unqualified independent audit with no material finding(s)	During the last reporting period no material findings were issued during the independent audit.	<ul style="list-style-type: none"> • Continue to strive to achieve unqualified independent audits with no material finding(s).
11.	Substantial compliance with DDS fiscal audit	Substantial compliance with DDS fiscal audit	During the last reporting period, SCLARC was in compliance with the DDS fiscal audit.	<ul style="list-style-type: none"> • Continue to strive to achieve substantial compliance with DDS fiscal audits.
12.	Accuracy percent of POS fiscal projections (based on February SOAR)	Accuracy percent of POS fiscal projections (based on February SOAR)	During the last reporting period, SCLARC's fiscal projections were accurate.	<ul style="list-style-type: none"> • Continue to strive for 100% accuracy of POS fiscal projections (based on February SOAR).
13.	Operates within OPS budget	Operates within OPS budget	During the last reporting period, SCLARC was found to be operating within its operations budget.	<ul style="list-style-type: none"> • Continue to operate within OPS budget.

	Goal	Outcome Measure	Baseline Data December 2020	Activities Regional Center will Employ to Achieve Outcome
14.	Certified to participate in Waiver	Certified to participate in Waiver	SCLARC was certified to participate in the Waiver program during the last reporting period.	<ul style="list-style-type: none"> Continue to be certified to participate in Waiver.
15.	Compliance with Vendor Audit Requirements per contract, Article III, Section 10	Compliance with Vendor Audit Requirements per contract, Article III, Section 10	During the last reporting period SCLARC met its vendor audit requirements pursuant to Article III, Section 10.	<ul style="list-style-type: none"> Continue to strive to remain in compliance with vendor audit requirements per contract, Article III, Section 10.
16.	Current CDER/ESR Reports	CDER/ESR Currency	15,168 individuals have current CDERs. This is 99.15% of the individuals served. The statewide average is 98.39%. The baseline for this objective is June 2021 data.	<ul style="list-style-type: none"> Continue to produce current CDER/ESR reports.
17.	Intake/assessment and IFSP timelines (0-3) completed within appropriate timelines	Intake/assessment and IFSP time lines (0-3)	54.4% based in 2019 year end data.	<ul style="list-style-type: none"> Continue to work towards completing intake/assessment and IFSP for children 0-3 within the appropriate timelines.
18.	Intake/assessment time lines for individuals ages 3 and above completed within 142 days	Intake/assessment timelines for individuals ages 3 and above	<p>578 individuals completed the intake process within 142 days. This is 98.97% of all individuals participating in the intake process. The statewide average is 98.27%.</p> <p>3 individuals completed the intake process between 143 and 240 days. This is 0.51% of all individuals participating in the intake process. The statewide average is 0.85%.</p> <p>It took more than 240 days for 3 individuals to complete the intake process. This is 0.51% of all individuals participating in the intake process. The statewide average is 0.88%. The baseline for this objective is June 2021 data.</p>	<ul style="list-style-type: none"> Continue to strive to complete intake/assessment time lines for individuals ages 3 and above within 142 days.

	Goal	Outcome Measure	Baseline Data December 2020	Activities Regional Center will Employ to Achieve Outcome
19.	Comply with WIC requirements when completing IPP development for waiver individuals.	IPP Development (WIC requirements)	The Regional Center was not reviewed for the measure during this current period.	<ul style="list-style-type: none"> Continue to comply with WIC requirements when completing IPPs for waiver individuals.
20.	Comply with Title 17 requirements when completing IFSP development for children (0-3).	IFSP Development (Title 17 requirements)	77.0% based on the 2020 year end data.	<ul style="list-style-type: none"> Continue to complete IFSP development for children (0-3) within appropriate timelines.

Disparity Measures

	Goal	Outcome Measure	Baseline Data Fiscal Year 2018/19 and 2019/20	Activities Regional Center will Employ to Achieve Outcome
21.	Per Capita purchase of service expenditures by individual's primary language (for primary languages chosen by 30 or more individuals only).	Prior fiscal years purchase of service data and CMF.	<p>Fiscal Year 2019/2020 Annual Expenditures and Authorized Services by Language-</p> <p>Fiscal Year 2019/2020 Per Capita Expenditures – All Ages:</p> <ul style="list-style-type: none"> English- \$14,516 Spanish- \$8,301 <p>Fiscal Year 2020/2021 Per Capita Authorized Services- All Ages:</p> <ul style="list-style-type: none"> English- \$17,610 Spanish- \$10,906 	<ul style="list-style-type: none"> Continue to work with the parent advisory committee to build stronger relationships with Spanish speaking parents and increase communication regarding service needs. Continue language focused support groups that provide training and information to Spanish speaking families. Continue language focused individual and family orientations for stakeholders new to the regional center system; thereby making them aware of regional center services and generic resources.

	Goal	Outcome Measure	Baseline Data December 2019 and 2020	Activities Regional Center will Employ to Achieve Outcome
22.	<p>Increase in percentage of total annual purchase of service expenditures by individual's ethnicity and age:</p> <ul style="list-style-type: none"> • Birth to age 2, inclusive • Age 3 to 21, inclusive • Age 22 and older. 	<p>Prior fiscal year purchase of service data and CMF.</p>	<p>The difference between fiscal year 2018/2019 and 2019/2020 annual expenditures were:</p> <p>Birth to age 2, inclusive:</p> <ul style="list-style-type: none"> • American Indian or Alaska Native – 2018/2019- 0%; 2019/2020- 0% • Asian- 2018/2019- 1%; 2019/2020- 0% • African American- 2018/2019- 11%; 2019/2020- 12% • Hispanic- 2018/2019- 82%; 2019/2020-81% • Native Hawaiian or other Pacific Islander- 2018/2019- 0%; 2019/2020- 0% • Other Ethnicity- 2018/2019- 5%; 2019/2020- 6% • White- 2018/2019- 1%; 2019/2020- 1% <p>Age 3 to 21, inclusive:</p> <ul style="list-style-type: none"> • American Indian or Alaska Native – 2018/2019- 0%; 2019/2020- 0% • Asian- 2018/2019- 2%; 2019/2020- 1% • African American- 2018/2019- 21%; 2019/2020- 20% • Hispanic- 2018/2019- 71%; 2019/2020- 73% • Native Hawaiian or other Pacific Islander- 	<ul style="list-style-type: none"> • Continue to work with the parent advisory committee to build stronger relationships with monolingual parents and increase communication regarding service needs. • Continue language focused support groups that provide training and information to monolingual families. • Continue language focused individual and family orientations for stakeholders new to the regional center system; thereby making them aware of regional center services and generic resources.

			<p>2018/2019- 0%; 2019/2020- 0%</p> <ul style="list-style-type: none"> • Other Ethnicity- 2018/2019- 3%; 2019/2020- 4% • White- 2018/2019- 3%; 2019/2020- 2% <p>Age 22 and older:</p> <ul style="list-style-type: none"> • American Indian or Alaska-Native – 2018/2019- 0%; 2019/2020- 0% • Asian- 2018/2019-2%; 2019/2020- 2% • African American- 2018/2019- 47%; 2019/2020- 46% • Hispanic- 2018/2019- 37%; 2019/2020- 39% • Native Hawaiian or other Pacific Islander- 2018/2019- 0%; 2019/2020- 0% • Other Ethnicity- 2018/2019- 2%; 2019/2020- 2% • White- 2018/2019- 11%; 2019/2020- 10% 	
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Employment Measures

	Goal	Outcome Measure*	Baseline Data December 2018 and 2019	Activities Regional Center will Employ to Achieve Outcome
23.	Increase the number and percentage of individuals, age 16-and above with earned income.	Employment Development Department (EDD) data	<p>The number of individuals with earned income in 2018 was 674. This was 16% of the individuals in this age range. Statewide, there were 27,526 individuals with earned income. This was 16% of the individuals in this age range.</p> <p>The number of individuals with earned income in 2019 was 792. This was 10% of the individuals in this age range. Statewide, there were 28,170 individuals with earned income. This was 16% of the individuals in this age range.</p>	<ul style="list-style-type: none"> • SCLARC will collaborate with vendors and local businesses to increase the number of competitive, integrated employment opportunities for individuals. • SCLARC will conduct an outreach campaign to promote the value, talent and skills that people with intellectual disabilities bring to the workforce.
24.	Increase in the average annual wages for individuals ages 16 and above.	Employment Development Department (EDD) data	<p>Average annual wages in 2018 were \$11,977. Statewide, the wages were \$10,317.</p> <p>Average annual wages in 2019 were \$12,805. Statewide, the wages were \$11,327.</p>	<ul style="list-style-type: none"> • SCLARC will collaborate with vendors and local businesses to increase the number of competitive, integrated employment opportunities that pay wages that are at minimum wage or above. • SCLARC will conduct an outreach campaign to promote the value, talent and skills that people with intellectual disabilities bring to the workforce.
25.	Increase in annual earnings of individuals ages 16 and above compared to people with all disabilities in CA.	Cornell University Disability Status Report	<p>In 2018, the annual earnings compared to people with all disabilities were \$47,600.</p> <p>Data for 2019 was not available at the time the report was finalized.</p>	<ul style="list-style-type: none"> • SCLARC will collaborate with vendors and local businesses to increase the number of competitive, integrated employment opportunities that pay wages that are at minimum wage or above. • SCLARC will conduct an outreach campaign to promote the value, talent and skills that people with intellectual disabilities bring to the workforce.

	Goal	Outcome Measure	Baseline Data June 2020	Activities Regional Center will Employ to Achieve Outcome
26.	Increase in number of adults who were placed in competitive, integrated employment following participation in a paid internship program.	Paid Internship Program Survey	The individuals were placed in competitive, integrated employment following participation in a paid internship program changed from 5 in 2018-19 to 0 in 2019-20. This represents a change in 5.	<ul style="list-style-type: none"> • SCLARC will work to increase the number of vendored resources that will work to secure paid internship opportunities for individuals. • SCLARC will encourage employment and day program vendors to seek paid internship opportunities that will most likely lead to competitive, integrated employment.
27.	Increase in the percentage of adults who were placed in competitive, integrated employment following participation in a paid internship program.	Paid Internship Program Survey	The percentage of adults who were placed in competitive, integrated employment following participation in a paid internship program changed from 4% in 2018-19 to 0%. In 2019-20. This represents a change of 4%.	<ul style="list-style-type: none"> • SCLARC will collaborate with vendors and local businesses to increase the number of competitive, integrated employment opportunities that pay wages that are at minimum wage or above. • SCLARC will conduct an outreach campaign to promote the value, talent and skills that people with intellectual disabilities bring to the workforce.
28.	Increase in the average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year.	Paid Internship Program Survey	<p>The average hourly wage changed from \$12.50 per hour in 2018-19 to \$13.25 per hour in 2019-20. This represents a \$0.75 per hour average increase.</p> <p>The average number of hours worked per week changed from 18 in 2018-19 to 19 per hour in 2019-20. This represents a 1 hour change.</p>	<ul style="list-style-type: none"> • SCLARC will encourage vendored resources to seek paid internship opportunities for individuals that pay above minimum wage and allow individuals to work as many hours per week as possible.

	Goal	Outcome Measure	Baseline Data June 2020	Activities Regional Center will Employ to Achieve Outcome
29.	Increase in the average wages and hours worked for adults engaged in competitive, integrated employment, on behalf of those whom incentive payments have been made.	Competitive Integrated Employment Incentive Program Survey	<p>The average hourly wage is \$13.08 per hour in 2018 and \$12.08 in 2019. This represents a \$1.00 per hour change.</p> <p>The average hours worked per week is 23 hours per week in 2018-19 and 14 hours per week in 2019-20.</p>	<ul style="list-style-type: none"> • SCLARC will continue to market the incentive payment opportunities to vendors and encourage employment and day program vendors to work to secure competitive, integrated employment for individuals. • SCLARC will work to increase the number of vendored resources that will work to secure competitive, integrated employment opportunities.
30.	Increase the total number of \$1000, \$1250, and \$1500 incentive payments made for the fiscal year.	Competitive Integrated Employment Incentive Program Survey	<p>A total of 22, \$1000 CIE payments were dispensed during the 2018-19 fiscal year and 8 in the 2019-20 fiscal year. That is an decrease of 14 payments.</p> <p>A total of 11, \$1250 CIE payments were dispensed during the 2018-19 fiscal year and 7 in the 2019-20 fiscal year. That is an decrease of 4 payments.</p> <p>A total of 6, \$1500 CIE payments were dispensed during the 2018-19 fiscal year and 8 in the 2019-20 fiscal year. That is an increase of 2 payments.</p>	<ul style="list-style-type: none"> • SCLARC will continue to promote the incentive program and encourage all types of vendors to assist individuals with finding integrated employment and maintaining the job once hired.
31.	Increase the percentage of adults who report having integrated employment as a goal in their IPP.	Nation Core Indicator (NCI) Survey question indicated that the individual has community employment as a goal in his/her IPP.	19% of the individuals who responded to the 2014/15 National Core Indicators' survey indicated that having integrated employment as a goal is in their IPP. The percentage during the 2017/18 fiscal year was 21%	<ul style="list-style-type: none"> • SCLARC's service coordinators will discuss and encourage individuals to seek integrated employment during the person centered planning and IPP development process. • SCLARC's service coordinators and employment specialist will work with vendored day services and employment programs to assist individuals with finding and securing integrated employment.

