



**SCLARC'S 2023 PERFORMANCE CONTRACT  
OUTCOMES, MEASURES, AND ACTIONS**

Enclosure A

Regional Center South Central Los Angeles Regional Center

Calendar Year(s) 2023

**Public Policy Performance Measures**

	<b>Goal</b>	<b>Outcome Measure</b>	<b>Baseline Data June 2022</b>	<b>Activities Regional Center will Employ to Achieve Outcome</b>
1.	Reduce the number of individuals residing in a State Developmental Center (DC).	Number and percent of RC caseload in DC.	22 individuals reside in a State Developmental Center. This is 0.11% of all individuals served. The statewide average is 0.06%.	<ul style="list-style-type: none"> <li>• Continue to develop and implement the Community Placement Plan.               <ul style="list-style-type: none"> <li>○ Transition and placement activities will continue for hard-to-serve individuals and those moving from PDC and Canyon Springs.</li> </ul> </li> <li>• CPP <b>2019-20 and 2020-21</b> resource development in progress includes:               <ul style="list-style-type: none"> <li>○ Enhanced Behavioral Support Homes for Adults.</li> <li>○ Specialized Day Program for adults with profound mental health challenges.</li> <li>○ Intermediate Care Facility/Developmental Disabilities-Nursing (ICF/DD-N).</li> </ul> </li> <li>• CPP <b>2021-22</b> resource development in progress includes:               <ul style="list-style-type: none"> <li>○ Intermediate Care Facility/Developmental Disabilities-Healthcare (ICF/DD-N).</li> </ul> </li> <li>• Continue to deflect placements from the DC and IMDs for all individuals except those with mandated court placements.</li> </ul>

	Goal	Outcome Measure	Baseline Data June 2022	Activities Regional Center will Employ to Achieve Outcome
2.	Increase the number of minors residing with families.	Number and percent of minors residing with families	10,885 children reside in their own homes or in foster homes. This is 99.72% of all children served. The statewide average is 99.60%.	<ul style="list-style-type: none"> <li>• Continue to develop and provide the services and supports needed to assist families in keeping their children at home.</li> <li>• Continue to contract with agencies that provide after-hours crisis response services.</li> <li>• Provide training to parents on various topics, including behavior intervention.</li> <li>• Maintain the agency's MOU with community agencies such as the Department of Children and Family Services, California Children Services, and LA County Mental Health in conjunction with other regional centers.</li> </ul>
3.	Increase the number of individuals residing in independent living.	Number and percent of adults residing in independent living.	277 SCLARC individuals receive independent living services. This is 3.35% of all adult individuals living in home settings. The statewide average is 9.48%.	<ul style="list-style-type: none"> <li>• Continue to provide independent living training to individuals interested in becoming more self-reliant in specific areas.</li> </ul>
4.	Increase the number of individuals residing in supported living.	Number and percent of adults residing in supported living	563 SCLARC individuals reside in supported living. This is 6.81% of all adult individuals living in home settings. The statewide average is 5.02%.	<ul style="list-style-type: none"> <li>• Continue to increase the number of supported living opportunities for individuals.</li> <li>• Increased involvement with affordable housing coalitions and with governmental agencies involved with housing.</li> <li>• Continue efforts to access financing to make it possible for individuals to own their own homes.</li> </ul>
5.	Increase the number of individuals residing in FHA-certified homes.	Number and percent of adults residing in FHA homes.	39 individuals reside in FHA-certified homes. This is 0.47% of all adult individuals living in home settings. The statewide average is 0.82%.	<ul style="list-style-type: none"> <li>• Encourage existing FHAs to recruit additional family homes.</li> <li>• Increase the number of individuals placed in FHA-certified family homes.</li> <li>• Complete the development of a new FHA vendor awarded in the <b>2021-22 fiscal year</b>.</li> </ul>

	<b>Goal</b>	<b>Outcome Measure</b>	<b>Baseline Data June 2022</b>	<b>Activities Regional Center will Employ to Achieve Outcome</b>
6.	Increase the number of adult individuals residing in family homes (home of parent or guardian).	Number and percent of adults residing in family homes (home of parent or guardian).	6,071 adult individuals reside in family homes (home of parent or guardian). This is 73.44% of all adult individuals living in home settings. The statewide average is 67.43%.	<ul style="list-style-type: none"> <li>• Advocate for the increased use of In-Home Support Services (IHSS) for individuals and families.</li> <li>• Assist families in securing SSI benefits as soon as possible when an individual becomes an adult.</li> <li>• Continue to contract with agencies that provide after-hours crisis response services.</li> <li>• Provide families with information regarding caregiver support, in-home support services, hospice care, and senior resources.</li> </ul>
7.	Increase the number of adult individuals residing in home settings.	Number and percent of adults residing in home settings.	6,950 individuals reside in home settings. This is 84.14% of all individuals residing in home settings. The statewide average is 82.72%.	<ul style="list-style-type: none"> <li>• Continue to carry out activities specified in outcomes 2 through 6.</li> </ul>
8.	Reduce the number of minors residing in residential facilities with 7 or more beds.	Number and percent of minors living in facilities serving less than 6.	<p>5 minors reside in community care facilities with 7 or more beds. This is 0.05% of all children served. The statewide average is 0.03%.</p> <p>There are 3 children residing in intermediate care facilities with 7 or more beds. This is 0.03% of all children served. The statewide average is 0.02%.</p> <p>There is 1 child residing in a community care facility with 7 or more beds. This is 0.01% of all children served. The statewide average is 0.01%.</p> <p>There is 1 child residing in a nursing facility with 7 or more beds. This is 0.01% of all children served. The statewide average is 0%.</p>	<ul style="list-style-type: none"> <li>• Develop new residential resources that serve four or less and/or reduce the number of shared rooms.</li> <li>• Identify children at risk of institutional placement and develop local community resources to meet their identified needs.</li> </ul>

	<b>Goal</b>	<b>Outcome Measure</b>	<b>Baseline Data June 2022</b>	<b>Activities Regional Center will Employ to Achieve Outcome</b>
9.	Reduce the number of adults living in facilities with 7 or more beds.	Number and percent of adults living in facilities serving less than 6	<p>170 adults reside in community care facilities with 7 or more beds. This is 2.06% of all adults served. The statewide average is 1.71%.</p> <p>52 adults residing in intermediate care facilities with 7 or more beds. This is 0.63% of all adults served. The statewide average is 0.41%.</p> <p>59 adults reside in a community care facility with 7 or more beds. This is 0.71% of all adults served. The statewide average is 0.79%.</p> <p>59 adults reside in nursing facilities with 7 or more beds. This is 0.71% of all adults served. The statewide average is 0.52%.</p>	<ul style="list-style-type: none"> <li>Continue to develop new residential resources that serve 4 or less, and/or reduce the number of shared rooms.</li> <li>Increase the development of 4-bed residential facilities that can meet the service needs of non-ambulatory individuals with chronic, yet stable medical issues.</li> <li>Continue to disseminate, educate and actively discuss living options for adults such as FHA, SLS, and small residential facilities as alternatives to large group living arrangements with individuals and their families.</li> <li>Develop 4 to 6-bed ICFs for individuals with ongoing nursing needs.</li> </ul>
	<b>Goal</b>	<b>Outcome Measure</b>	<b>Baseline Data December 2021</b>	<b>Activities Regional Center will Employ to Achieve Outcome</b>
10.	Unqualified independent audit with no material finding(s)	Unqualified independent audit with no material finding(s)	During the last reporting period, no material findings were issued during the independent audit.	<ul style="list-style-type: none"> <li>Achieve unqualified independent audits with no material finding(s).</li> </ul>
11.	Substantial compliance with DDS fiscal audit	Substantial compliance with DDS fiscal audit	During the last reporting period, SCLARC was in compliance with the DDS fiscal audit.	<ul style="list-style-type: none"> <li>Achieve substantial compliance with DDS fiscal audits.</li> </ul>
12.	Accuracy percent of POS fiscal projections (based on February SOAR)	Accuracy percent of POS fiscal projections (based on February SOAR)	During the last reporting period, SCLARC's fiscal projections were accurate.	<ul style="list-style-type: none"> <li>Strive for 100% accuracy of POS fiscal projections (based on February SOAR).</li> </ul>
13.	Operates within OPS budget	Operates within OPS budget	During the last reporting period, SCLARC was found to be operating within its operations budget.	<ul style="list-style-type: none"> <li>Continue to operate within OPS budget.</li> </ul>

	Goal	Outcome Measure	Baseline Data December 2021	Activities Regional Center will Employ to Achieve Outcome
14.	Certified to participate in Waiver	Certified to participate in Waiver	SCLARC was certified to participate in the Waiver program during the last reporting period.	<ul style="list-style-type: none"> <li>Continue to be certified to participate in Waiver.</li> </ul>
15.	Compliance with Vendor Audit Requirements per contract, Article III, Section 10	Compliance with Vendor Audit Requirements per contract, Article III, Section 10	During the last reporting period, SCLARC met its vendor audit requirements pursuant to Article III, Section 10.	<ul style="list-style-type: none"> <li>Continue compliance with vendor audit requirements per contract, Article III, Section 10.</li> </ul>
16.	Current CDER/ESR Reports	CDER/ESR Currency	15,837 individuals have current CDERs. This is 99.17% of the individuals served. The statewide average is 98.21%. The baseline for this objective was <b>June 2022</b> data.	<ul style="list-style-type: none"> <li>Continue to produce current CDER/ESR reports.</li> </ul>
17.	Intake/assessment and IFSP timelines (0-2) completed within appropriate timelines	Intake/assessment and IFSP timelines (0-2)	98.85% based on <b>2021</b> year-end data.	<ul style="list-style-type: none"> <li>Completion of intake/assessment and IFSP for children 0-2 within the appropriate timelines.</li> </ul>
18.	Intake/assessment timelines for individuals ages 3 and above completed within 142 days	Intake/assessment timelines for individuals ages 3 and above	<p>723 individuals completed the intake process within 142 days. This is 98.50% of all individuals participating in the intake process. The statewide average is 95.05%.</p> <p>5 individuals completed the intake process between 143 and 240 days. This is 0.68% of all individuals participating in the intake process. The statewide average is 3.83%.</p> <p>It took more than 240 days for 6 individuals to complete the intake process. This is 0.82% of all individuals participating in the intake process. The statewide average is 1.12%. The baseline for this objective is <b>June 2022</b> data.</p>	<ul style="list-style-type: none"> <li>Completion of intake/assessment time lines for individuals ages 3 and above within 142 days.</li> </ul>

	<b>Goal</b>	<b>Outcome Measure</b>	<b>Baseline Data December 2021</b>	<b>Activities Regional Center will Employ to Achieve Outcome</b>
19.	Comply with WIC requirements when completing IPP development for waiver individuals.	IPP Development (WIC requirements)	100% based on the <b>2020</b> year-end data.	<ul style="list-style-type: none"> <li>Continue to comply with WIC requirements when completing IPPs for waiver individuals.</li> </ul>
20.	Comply with Title 17 requirements when completing IFSP development for children (0-3).	IFSP Development (Title 17 requirements)	77.0% based on the <b>2021</b> year-end data.	<ul style="list-style-type: none"> <li>Continue to complete IFSP development for children (0-3) within appropriate timelines.</li> </ul>

#### **Disparity Measures**

	<b>Goal</b>	<b>Outcome Measure</b>	<b>Baseline Data Fiscal Year 2019/2020 and 2020/2021</b>	<b>Activities Regional Center will Employ to Achieve Outcome</b>
21.	Per Capita purchase of service expenditures by individual's <u>primary language</u> .	Prior fiscal years purchase of service data and CMF.	<p>Fiscal Year 2019/2020 Per Capita Expenditures – All Ages:</p> <ul style="list-style-type: none"> <li>English- \$17,658</li> <li>Spanish- \$10,913</li> </ul> <p>Fiscal Year 2020/2021 Per Capita Authorized Services- All Ages:</p> <ul style="list-style-type: none"> <li>English- \$22,397</li> <li>Spanish- \$17,119</li> </ul>	<ul style="list-style-type: none"> <li>Continue to work with the parent advisory committee to build stronger relationships with Spanish-speaking parents and increase communication regarding service needs.</li> <li>Continue language-focused support groups that provide training and information to Spanish-speaking families.</li> <li>Continue language-focused individual and family orientations for stakeholders new to the regional center system; thereby making them aware of regional center services and generic resources.</li> </ul>

	<b>Goal</b>	<b>Outcome Measure</b>	<b>Baseline Data Fiscal Year 2019/2020 and 2020/2021</b>	<b>Activities Regional Center will Employ to Achieve Outcome</b>
22.	<p>Increase in <u>percentage</u> of total annual purchase of service <u>expenditures</u> by individual's ethnicity and age:</p> <ul style="list-style-type: none"> <li>• Birth to age 2, inclusive</li> <li>• Age 3 to 21, inclusive</li> <li>• Age 22 and older.</li> </ul>	<p>Prior fiscal year purchase of service data and CMF.</p>	<p>The difference between fiscal year 2019/2020 and 2020/2021 annual per capita total expenditures by ethnicity and age were:</p> <p>Birth to age 2, inclusive:</p> <ul style="list-style-type: none"> <li>• American Indian or Alaska Native – 2019/2020- 0%; 2020/2021- 0%</li> <li>• Asian- 2019/2020- \$75,343 (53.50% utilized); 2020/2021- \$73,147 (52.9% utilized)</li> <li>• African American- 2019/2020- \$3,359,960 (54.5% utilized); 2020/2021- \$2,670,450 (54.9% utilized)</li> <li>• Hispanic- 2019/2020-\$22,420,978 (58.6% utilized); 2020/2021- \$18,080,159 (60.1% utilized)</li> <li>• Native Hawaiian or other Pacific Islander- 2019/2020- \$24,712 (58.3% utilized); 2020/2021- \$26,011 (65.2% utilized)</li> <li>• Other Ethnicity- 2019/2020- \$1,701,951 (61.0% utilized); 2020/2021- \$1,438,475 (53.7% utilized)</li> <li>• White- 2019/2020- 176,951 (57.4% utilized); 2020/2021- \$138,647 (61.9% utilized)</li> </ul>	<ul style="list-style-type: none"> <li>• Continue to work with the parent advisory committee to build stronger relationships with monolingual parents and increase communication regarding service needs.</li> <li>• Continue language focused support groups that provide training and information to monolingual families.</li> <li>• Continue language focused individual and family orientations for stakeholders new to the regional center system; thereby making them aware of regional center services and generic resources.</li> </ul>

Age 3 to 21, inclusive:

- American Indian or Alaska Native –  
2019/2020- \$45,983 (54.0% utilized); 2020/2021- \$166,585 (62.5% utilized)
- Asian-  
2019/2020- \$666,676 (60.7% utilized); 2020/2021- \$934,891 (49.6% utilized)
- African American-  
2019/2020- \$12,880,806 (54.3% utilized); 2020/2021- \$24,131,586 (56.2% utilized)
- Hispanic-  
2019/2020- \$47,494,018 (56.8% utilized); 2020/2021- \$105,449,640 (59.5% utilized)
- Native Hawaiian or other Pacific Islander-  
2019/2020- \$29,218 (44.90% utilized); 2020/2021- \$46,986 (28.6% utilized)
- Other Ethnicity-  
2019/2020- \$2,450.736 (55.2% utilized) ; 2020/2021- \$4,699.243 (53.2% utilized)
- White-  
2019/2020- \$1,073.554 (65.8% utilized); 2020/2021- \$1,342,004 (30.7% utilized)

Age 22 and older:

- American Indian or Alaska-Native –  
2019/2020- \$404,993 (74.8% utilized); 2020/2021- \$504,372 (74.7% utilized)



- Asian-  
2019/2020- \$5,286,262 (74.8% utilized); 2020/2021- \$5,888,161 (71.2% utilized)
- African American-  
2019/2020- \$112,937,553 (68.1% utilized); 2020/2021- \$133,967,646 (65.4%)
- Hispanic-  
2019/2020- \$94,428,405 (63.2% utilized); 2020/2021- \$13,545,141 (60.8% utilized)
- Native Hawaiian or other Pacific Islander-  
2019/2020- \$551,907 (81.7% utilized); 2020/2021- \$767,500 (74.3% utilized)
- Other Ethnicity-  
2019/2020- \$5,908,754 (68.6% utilized); 2020/2021- \$8,120,468 (63.2% utilized)
- White-  
2019/2020- \$25,203,174 (67.3% utilized); 2020/2021- \$27,623,132 (63.2% utilized)

## Employment Measures

	Goal	Outcome Measure*	Baseline Data December 2020 and 2021	Activities Regional Center will Employ to Achieve Outcome
23.	Increase the number and percentage of individuals, age 16 and above with earned income.	Bureau of Labor Statistic February 24, 2022	In 2021, 19.1 percent of persons with a disability were employed, up from 17.9 percent in 2020 In 2021, the employment-population ratio for persons with a disability ages 16 to 64 increased to 31.4%. The ratio for persons age 65 and over with a disability is 6.9%.	<ul style="list-style-type: none"> <li>SCLARC will collaborate with vendors and local businesses to increase the number of competitive, integrated employment opportunities for individuals.</li> <li>SCLARC will conduct an outreach campaign to promote the value, talent, and skills that people with intellectual disabilities bring to the workforce.</li> </ul>
24.	Increase in the average annual wages for individuals ages 16 and above.	Employment Development Department (EDD) data	Average annual wages in 2019 were \$12,805.  Average annual wages in 2020 were \$17,100.  Average annual wages in 2021 were \$18,000.	<ul style="list-style-type: none"> <li>SCLARC will collaborate with vendors and local businesses to increase the number of competitive, integrated employment opportunities that pay wages that are at minimum wage or above.</li> <li>SCLARC will conduct an outreach campaign to promote the value, talent and skills that people with intellectual disabilities bring to the workforce.</li> </ul>
25.	Increase in annual earnings of individuals ages 16 and above compared to people with all disabilities in CA.	Cornell University Disability Status Report	In 2019, the annual earnings compared to people with all disabilities were \$50,300 (plus or minus \$ 470).  In 2020, the annual earnings compared to people with all disabilities were \$51,168.  Data for 2022 was not available at the time the report was finalized.	<ul style="list-style-type: none"> <li>SCLARC will collaborate with vendors and local businesses to increase the number of competitive, integrated employment opportunities that pay wages that are at minimum wage or above.</li> <li>SCLARC will conduct an outreach campaign to promote the value, talent, and skills that people with intellectual disabilities bring to the workforce.</li> </ul>

	<b>Goal</b>	<b>Outcome Measure</b>	<b>Baseline Data Fiscal Year 2019/2020 and 2020/2021</b>	<b>Activities Regional Center will Employ to Achieve Outcome</b>
26.	Increase in number of adults who were placed in competitive, integrated employment following participation in a paid internship program.	Paid Internship Program Survey	The individuals were placed in competitive, integrated employment following participation in a paid internship program changed from <b>0 in 2019-2020 to 5 in 2020-2021</b> . This represents a change in <b>5</b> .	<ul style="list-style-type: none"> <li>• SCLARC will work to increase the number of vendored resources that will work to secure paid internship opportunities for individuals.</li> <li>• SCLARC will encourage employment and day program vendors to seek paid internship opportunities that will most likely lead to competitive, integrated employment.</li> </ul>
27.	Increase in the percentage of adults who were placed in competitive, integrated employment following participation in a paid internship program.	Paid Internship Program Survey	The percentage of adults who were placed in competitive, integrated employment following participation in a paid internship program changed from <b>0% in 2019-2020 to 5% in 2020-2021</b> . This represents a change of <b>5%</b> .	<ul style="list-style-type: none"> <li>• SCLARC will collaborate with vendors and local businesses to increase the number of competitive, integrated employment opportunities that pay wages that are at minimum wage or above.</li> <li>• SCLARC will conduct an outreach campaign to promote the value, talent and skills that people with intellectual disabilities bring to the workforce.</li> </ul>
28.	Increase in the average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year.	Paid Internship Program Survey	<p>The average hourly wage changed from <b>\$14.00 per hour in 2020 to \$15.00 per hour in 2021</b>. This represents a <b>\$1.00</b> per hour average increase.</p> <p>The average number of hours worked per week changed from <b>10 in 2020 to 25 hours per week in 2021</b>. This represents <b>15 hours</b> change. ( Please note that due to the Pandemic these hours may vary)</p>	<ul style="list-style-type: none"> <li>• SCLARC will encourage vendored resources to seek paid internship opportunities for individuals that pay above minimum wage and allow individuals to work as many hours per week as possible.</li> </ul>

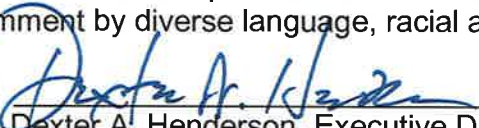
	<b>Goal</b>	<b>Outcome Measure</b>	<b>Baseline Data Baseline Data Fiscal Year 2019/2020 and 2020/2021</b>	<b>Activities Regional Center will Employ to Achieve Outcome</b>
29.	Increase in the average wages and hours worked for adults engaged in competitive, integrated employment, on behalf of those for whom incentive payments have been made.	Competitive Integrated Employment Incentive Program Survey	The average hourly wage is <b>\$14.00 per hour in 2020 and \$15.00 in 2021</b> . This represents a <b>\$1.00</b> per hour change.  The average hours worked per week is <b>10 hours per week in 2020 and 25 hours per week in 2021</b> .	<ul style="list-style-type: none"> <li>SCLARC will promote incentive payment opportunities to vendors and encourage employment and day program vendors to work to secure competitive, integrated employment for individuals.</li> <li>SCLARC to increase the number of vendored resources that will work to secure competitive, integrated employment opportunities.</li> </ul>
30.	Increase the total number of \$1000, \$1250, and \$1500 incentive payments made for the fiscal year.	Competitive Integrated Employment Incentive Program Survey	A total of 14, \$1000 CIE payments were dispensed during the <b>2019-2020</b> fiscal year and 36 in the <b>2020-2021</b> fiscal years. That is an increase of 22 payments.  A total of 14, \$1250 CIE payments were dispensed during the <b>2019-2020</b> fiscal year and 14 in the <b>2020-2021</b> fiscal years. No change  A total of 1, \$1500 CIE payments were dispensed during the <b>2019-2020</b> fiscal year and 9 in the <b>2020-2021</b> fiscal years. That is an increase of 8 payments.	<ul style="list-style-type: none"> <li>SCLARC will promote the incentive program and encourage all types of vendors to assist individuals with finding integrated employment and maintaining the job once hired.</li> </ul>
31.	Increase the percentage of adults who report having integrated employment as a goal in their IPP.	Nation Core Indicator (NCI) Survey question indicated that the individual has community employment as a goal in his/her IPP.	87% of Individuals who responded to the 2017/18 fiscal year National Core Indicators' survey indicated that having integrated employment as a goal is in their IPP.  Current information is not available. NCI continues to use 2017-2018 data only.	<ul style="list-style-type: none"> <li>SCLARC's service coordinators will discuss and encourage individuals to seek integrated employment during the person-centered planning and IPP development process.</li> <li>SCLARC's service coordinators and employment specialists will work with vendored day services and employment programs to assist individuals with finding and securing integrated employment.</li> </ul>

### STATEMENT OF ASSURANCES

This is to assure that the Calendar Year **2023** Performance Contract was developed in accordance with the requirements specified in Welfare & Institutions (W&I) Code section 4629 and the Department of Developmental Services' Year **2023** Performance Contract Guidelines. The performance contract was developed through a public process which included:

- Providing information, in an understandable form, to the community about regional center services and supports, including budget information and baseline data on services and supports and regional center operations [W&I Code section 4629 (c)(B)(i)];
- Conducting a public meeting where participants can provide input on performance objectives and using focus groups or surveys to collect information from the community [W&I Code section 4629 (c)(B)(ii)];
- Providing at least ten calendar days advance public notice of the date of the public meeting (guidelines); and,
- Circulating a draft of the performance objectives to the community for input prior to presentation at a regional center board meeting where additional public input will be taken and considered before adoption of the objectives [W&I Code section 4629 (c)(B)(iii)].
- The regional center governing board conducting one or more public meetings regarding its prior year's contract performance objectives and outcomes. Provide notification to the Department, consumers, families, and individual stakeholders at least 30 days prior to the meeting. Providing meeting and meeting materials with language access and scheduling meetings at times and locations that promoted attendance by the public. Consideration was given to strategies to promote opportunities for public comment by diverse language, racial and ethnic communities [W&I Code section 4629 (f)].

Regional Center:

  
Dexter A. Henderson, Executive Director

Date:

2-8-23