



2023 Supplemental Material



Headquarters

2500 S. Western Ave.

Los Angeles, CA 90018

Satellite Office

12226 Garfield Ave.

South Gate, CA 90280

South Central Los Angeles Regional Center

POS Service Data

FY 2021-2022 Public Forum

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SCLARC's Mission

SCLARC believes special needs deserve special attention. We are committed to the provision of culturally sensitive services which enhance the inherent strengths of the family and enable the individuals we serve to lead independent and productive lives.

Purpose

Service Data FY 2021-2022

Welfare and Institutions Code Section 4519.5 requires the Department of Developmental Services (DDS) and all Regional Centers to annually compile data relating to Purchase of Services authorizations, utilizations, and expenditures by age group, ethnicity, primary language, and disability.

This law was passed because Legislators were concerned about the disparity in funding for the services provided to specific ethnic groups.

Advocates believe by sharing and analyzing this data each year, we will better understand the disparity in services so that we can better meet the needs of our stakeholders and more effectively deliver services to the individuals we serve who experience the greatest differences in funding.

Connecting with the Regional Center

Who can I contact if I have questions regarding the regional center as an individual you serve or as a parent/guardian/conservator of the individual you serve?

- If you have a question regarding your services, call your Service Coordinator at their direct number.
- If you do not know your Service Coordinator's phone number, dial SCLARC's main number at **213-744-7000**.
- If you call your service coordinator and they do not answer, please leave a message with a number where you may be reached. *He/she will return your phone call within 24-48 hours.*
- If you are not able to leave a message, ask to speak with the Officer of the Day (OD) for your Service Coordinator's Unit.
- If you do not hear from your Service Coordinator within 24-48 hours, call their Program Manager. They will return your phone call within 24-48 hours.
- If you are having difficulties connecting with your Service Coordinator and/or to discuss any other case management concerns/issues, you may contact SCLACC's Helpline at **1 (833) 725-2721** or send an email to cmhelp@sclarc.org.
- For a full list of SCLARC's Management, please turn to page 77 of this document.

POS Cost Statement

Welfare and Institutions Code § 4648 (h):

Regional Centers shall provide an annual statement to those who receive services, his or her parents, legal guardian, conservator, or authorized representative.

- The annual statement is provided to ensure services are in fact provided.
- The statement includes the type, unit, month, and cost of all services and supports purchased. The statement documents services and supports purchased by fiscal year - July 1st to June 30th.
- The services are purchased from vendors authorized by the Regional Center.
- The services may include assessments and other clinical services performed at the Regional Center.
- If you have not received the POS statement for 2021-2022 or have questions about the document, please contact your service coordinator.

**Please see the annotated version of the cost statement below:*

*Reading the Pos Cost Statement

The image shows a POS Cost Statement table with seven numbered arrows pointing to specific fields:

- 1: Service: 886 TRANS ADDITIONAL COM
- 2: Provider: [Redacted]
- 3: Rate: [Redacted]
- 4: Points to the Cost Per Month row.
- 5: Points to the Units Per Month row.
- 6: Points to the Year To Date Total row.
- 7: Points to the Total Units row.

	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	
Costs Per Month:	389	494	334	389	351	316	389	334	334	386	386	351	
Units Per Month:	21	22	19	21	20	18	21	19	19	22	22	20	
Year To Date Total:											\$4303	Total Units:	243

LEGEND:

1. **Service:** Service Code and Type of Service Provided
2. **Provider:** Name of the Service Provider
3. **Rate:** Cost Per Hour of Service
4. **Cost Per Month:** Total Cost for Service Per Month
5. **Units Per Month:** Number of Hours Per Month
6. **Year to Date Total:** Total Cost of Service to Date
7. **Total Units:** Total Number of Hours of Service to Date

POS ACTUAL EXPENSES - *Other

****Other includes the following services:***

- ✚ Medicare
- ✚ (020) Transition/ Set-Up Expense
- ✚ (021) Vehicle Modification
- ✚ (024) Purchase Reimbursement
- ✚ (034) Money Management
- ✚ (051) Lifeline Emergency
- ✚ (063) Community Activities Support
- ✚ (065) State Supplemental Program (SSP Restoration)
- ✚ (100) Prof. Copying Reporting
- ✚ (101) Housing Service
- ✚ (102) Individual or Family Training
- ✚ (111) Supplemental Program Support
- ✚ (315) FMS Fiscal Agent
- ✚ (316) FMS Employer
- ✚ (317) FMS Fiscal /Employer Agent
- ✚ (320) Community Living Support
- ✚ (333) Participant Direct Goods/Service
- ✚ (334) Individual Training & Education
- ✚ (336) Technology Support
- ✚ (356) Environmental Accessibility
- ✚ (358) Personal Emergency Responses System
- ✚ (360) Communication Support
- ✚ (371) Train/Couns for Unpaid Caregiver
- ✚ (610) Attorney/Legal Service
- ✚ (630) Driver Training
- ✚ (642) Interpreter
- ✚ (643) Translator
- ✚ (660) Retail/Wholesale
- ✚ (904) Family Home Agency
- ✚ (999) Start-up Funding
- ✚ Non-Med-Service Professional
- ✚ Non-Med-Service Program
- ✚ Home Care Service Professional
- ✚ Home Care Service Program
- ✚ Prevention Services
- ✚ P&I
- ✚ Hospital Care
- ✚ Medical Equipment
- ✚ Medical Care Professional Service
- ✚ Medical Care Program Service
- ✚ Camping Service

INDIVIDUAL COUNT BY DIAGNOSIS

A	B	C	D
Diagnosis Summary	FY 2021-2022 Individual Count	FY 2016-2017 Individual Count	Increase from 2016 to 2022
Autism	8,279	4,342	91%
Intellectual Disability	7,485	7,521	0%
Cerebral Palsy	345	321	7%
Epilepsy	161	135	19%
Category 5	1,359	570	138%
Other	6,379	5,258	21%
Totals	24,008	18,147	32%

AVERAGE POS COST PER INDIVIDUAL BY DIAGNOSIS FOR HISPANIC INDIVIDUALS

A	B	C	D	E
FY 2021-2022 Diagnosis Summary	Individual Count	Total Expenses	Average Cost Per Individual	Utilized
Autism	6,207	\$56,636,851	\$9,125	58.5%
Intellectual Disability	4,701	\$104,701,261	\$22,272	61.2%
Cerebral Palsy	242	\$2,898,038	\$11,975	59.9%
Epilepsy	101	\$1,096,358	\$10,855	49.0%
Category 5	931	\$7,653,920	\$8,221	65.6%
Other	4,793	\$17,308,166	\$3,611	64.3%
Totals FY 2021-2022	16,975	\$190,294,594	11,210	60.7%
Totals FY 2020-2021	15,826	\$247,074,940	\$15,612	60.2%
Totals FY 2019-2020	15,869	\$164,319,300	\$10,355	60.6%

AVERAGE POS COST PER INDIVIDUAL BY DIAGNOSIS FOR AFRICAN AMERICAN INDIVIDUALS

A	B	C	D	E
FY 2021-2022 Diagnosis Summary	Individual Count	Total Expenses	Average Cost Per Individual	Utilized
Autism	1,441	\$28,770,725	\$19,966	63.1%
Intellectual Disability	2,222	\$109,249,108	\$49,167	65.8%
Cerebral Palsy	78	\$1,754,800	\$22,497	62.5%
Epilepsy	47	\$2,071,773	\$44,080	78.5%
Category 5	312	\$7,639,295	\$24,485	55.4%
Other	810	\$3,189,571	\$3,938	59.5%
Totals FY 2021-2022	4,910	\$152,675,271	\$31,095	64.6%
Totals FY 2020-2021	4,813	\$160,769,682	\$33,403	63.6%
Totals FY 2019-2020	4,881	\$129,172,495	\$26,464	66.0%

AVERAGE POS COST PER INDIVIDUAL BY DIAGNOSIS FOR NON-HISPANIC OR AFRICAN AMERICAN INDIVIDUALS

A	B	C	D	E
FY 2021-2022 Diagnosis Summary	Individual Count	Total Expenses	Average Cost Per Individual	Utilized
Autism	631	\$11,878,637	\$18,825	68.2%
Intellectual Disability	562	\$32,343,069	\$57,550	68.4%
Cerebral Palsy	25	\$837,544	\$33,502	72.2%
Epilepsy	13	\$611,137	\$47,011	70.8%
Category 5	116	\$987,389	\$8,512	65.1%
Other	776	\$2,356,460	\$3,037	62.6%
Totals FY 2021-2022	2,123	\$49,014,235	\$23,087	68.0%
Totals FY 2020-2021	1,920	\$51,769,626	\$26,963	61.3%
Totals FY 2019-2020	1,805	\$43,596,158	\$24,153	67.1%

AVERAGE COST OF PURCHASE OF SERVICES PER INDIVIDUAL PER RESIDENCE FOR ALL INDIVIDUALS

A	B	C	D	E
FY 2021-2022 Residence	Individual Count	Total Expenses	Average Cost Per Individual	Utilized
Out-of-State	1	\$405	\$405	100.0%
Home of Parent or Guardian	20,232	\$180,302,882	\$8,912	55.6%
Independent Living or Supported Living	891	\$51,307,497	\$57,584	68.2%
Developmental Center/State Hospital	17	\$478,718	\$28,160	63.9%
Correctional Institution	48	\$338,382	\$7,050	48.4%
Community Care Facility (CCF)	1,061	\$139,937,224	\$131,892	73.9%
ICF Facility & Continuous Nursing	135	\$2,984,320	\$22,106	42.2%
Skilled Nursing Facility (SNF)	88	\$1,921,955	\$21,840	55.7%
Foster Home, Children	1,362	\$4,226,971	\$3,104	62.5%
Family Home, Adults	49	\$3,946,320	\$80,537	67.8%
Psychiatric Treatment Facility	6	\$1,800,993	\$300,166	87.9%
Rehabilitation Center	7	\$71,369	\$10,196	37.7%
Acute General Hospital	35	\$1,327,977	\$37,942	73.7%
Sub-Acute	4	\$250,879	\$62,720	62.9%
Community Treatment Facility	5	\$71,006	\$14,201	53.4%
Hospice	4	\$1,372	\$343	98.2%
Transient/Homeless	27	\$531,539	\$19,687	54.0%
Other	36	\$2,484,291	\$69,008	81.5%
Totals	24,008	\$391,984,100	\$16,327	63.0%

PER CAPITA COMPARISON BY ETHNICITY

FY 2021-2022 Residence	Hispanic Individuals				African American Individuals				All Other Ethnic Individuals			
	Individual Count	Expenses	Avg Cost Per Individual	Utilized	Individual Count	Expenses	Avg Cost Per Individual	Utilized	Individual Count	Expenses	Avg Cost Per Individual	Utilized
Out-of-State	1	\$405	\$405	100.0%	0	\$0	\$0	0.0%	0	\$0	\$0	0.0%
Home of Parent or Guardian	15,555	\$131,391,812	\$8,447	56.6%	3,342	\$39,531,505	\$11,823	52.8%	1,335	\$9,399,566	\$7,041	54.8%
Independent living or Supported living	282	\$13,161,159	\$46,671	64.6%	525	\$33,205,608	\$63,249	69.7%	84	\$4,940,731	\$58,818	68.3%
Developmental Center/State Hospital	3	\$53,919	\$17,973	58.8%	14	\$424,799	\$30,343	64.6%	0	\$0	\$0	0.0%
Correctional Institution	17	\$21,230	\$1,249	19.4%	30	\$316,932	\$10,564	55.8%	1	\$221	\$221	1.0%
Community Care Facility (CCF)	294	\$39,233,737	\$133,448	77.7%	539	\$70,398,797	\$130,610	71.4%	228	\$30,304,690	\$132,915	75.0%
ICF Facility & Continuous Nursing	38	\$815,108	\$21,450	36.5%	45	\$898,560	\$19,968	42.7%	52	\$1,270,652	\$24,436	46.3%
Skilled Nursing Facility (SNF)	19	\$368,111	\$19,322	50.9%	43	\$975,802	\$22,693	58.1%	26	\$598,042	\$23,002	54.9%
Foster Home, Children	715	\$2,146,051	\$3,001	63.4%	277	\$1,265,426	\$4,568	57.7%	370	\$815,494	\$2,204	68.6%
Family Home, Adults	14	\$932,157	\$66,583	71.7%	30	\$2,807,271	\$93,576	66.5%	5	\$206,893	\$41,379	68.9%
Psychiatric Treatment Facility	4	\$974,049	\$243,512	85.5%	1	\$505,302	\$505,302	86.4%	1	\$321,642	\$321,642	98.9%
Rehabilitation Center	1	\$225	\$225	100.0%	2	\$59,413	\$29,706	65.4%	4	\$11,731	\$2,933	11.9%
Acute General Hospital	8	\$506,081	\$63,260	78.2%	21	\$694,881	\$33,090	73.4%	6	\$127,015	\$21,169	60.8%
Sub-Acute	1	\$107	\$107	100.0%	2	\$20,763	\$10,382	31.3%	1	\$230,008	\$230,008	69.2%
Community Treatment Facility	3	\$64,141	\$21,380	53.3%	1	\$6,758	\$6,758	54.9%	1	\$107	\$107	100.0%
Hospice	1	\$347	\$347	100.0%	2	\$625	\$313	100.0%	1	\$600	\$600	94.1%
Transient/Homeless	5	\$140,216	\$28,043	53.1%	21	\$369,260	\$17,584	53.0%	1	\$22,063	\$22,063	93.8%
Other	14	\$505,743	\$36,125	71.5%	15	\$1,213,569	\$80,905	85.9%	7	\$764,979	\$109,283	82.5%
Totals	16,975	\$190,294,594	\$11,210	60.7%	4,910	\$162,675,271	\$31,095	64.6%	2,323	\$49,014,235	\$23,087	48.0%

INDIVIDUALS WITH NO POS BY ETHNICITY

2016-2022 YEARLY COMPARISON

	B		C		D		E		F		
	FY 2021-2022		FY 2019-2020		FY 2018-2019		FY 2017-2018		FY 2016-2017		
2	Individual w/No POS	% no POS	Individual w/No POS	% no POS	Individual w/No POS	% no POS	Individual w/No POS	% no POS Svc.	Individual w/No POS Svcs.	% no POS Svcs.	
3	American Indian or Alaska Native	2	8.70%	2	12.50%	2	16.67%	2	13.33%	1	9.09%
4	Asian	32	17.60%	21	11.54%	25	13.66%	22	14.10%	20	13.79%
5	Black/African American	630	12.80%	520	10.65%	542	11.44%	612	13.81%	699	14.05%
6	Hispanic	2,744	14.20%	2,063	13.00%	2,019	13.28%	2,218	16.44%	2,238	18.45%
7	Native Hawaiian or Other Pacific Islander	4	14.80%	5	19.23%	3	13.04%	2	16.67%	0	0.00%
8	Other Ethnicity or Race or Multi-Cultural	194	14.10%	137	12.50%	143	14.02%	148	13.77%	123	12.72%
9	White	36	7.00%	36	6.78%	37	6.93%	49	9.07%	47	8.90%
10	Totals	3,642	15.20%	2,784	12.34%	2,771	12.76%	3,053	15.48%	3,128	17.24%

October 6, 2022

RE: FOR YOUR INFORMATION ONLY - This Notice Does Not Change Services Received from South Central Los Angeles Regional Center

Dear Person Served and/or Family Member:

South Central Los Angeles Regional Center (SCLARC) is required by the Lanterman Act to provide an annual statement to each person being served by the regional center. Your statement is printed on the reverse side of this letter, and is being provided to the individual, and/or, his or her parents, legal guardian, conservator, or authorized representative and indicates any and all services purchased for the SCLARC individual. This information is intended to give you a better understanding of the programs and supports that SCLARC purchases for you or your family member.

The statement is for the Fiscal Year 2021-2022 (July 1, 2021 - June 30, 2022). The list of services purchased does not include the on-going case management support, assistance, and expertise provided by your regional center service coordinator. In addition, there may be some services purchased by SCLARC which are not shown on the statement. Some group services are purchased using a single contract and individual persons are not separately identified. Examples of such services include transportation aides and crisis intervention services. Also, we have excluded Personal and Incidental (P&I) payments.

Please take a few moments to review the statement. If you have any questions or you notice any errors, please contact your Service Coordinator by calling (213)744-7000.

Sincerely,

Executive Director

6 de octubre de 2022

Re: PARA SU INFORMACION SOLAMENTE - Esta noticia no cambia los servicios recibidos del Centro Regional Del Sur de Los Angeles.

Estimada persona servida/ o miembro de familia:

El Centro Regional del Sur de Los Angeles (SCLARC) está siendo requerido por la Ley Lanterman, para proveer un estado anual a cada persona servida por el centro regional. Su estado de cuenta esta impreso en la parte opuesta de esta carta, y se proporciona al individuo, y/o a sus padres, tutor legal, conservador o representante autorizado e indica todos y cada uno de los servicios comprados para el individuo de SCLARC. Esta información tiene la intención de darle una mejor comprensión sobre los programas y apoyos que SCLARC adquiere para usted y su familia.

Este estado es para el Año Fiscal 2021-2022 (1 de julio del 2021 - 30 de junio del 2022). La lista de servicios proporcionados no incluye el apoyo de administración de casos, asistencia, y conocimientos proveídos por su coordinador de servicios del centro regional. Adicionalmente, podría haber servicios proporcionados por el centro regional que no son mencionados en este estado. Algunos servicios de grupo que son proporcionados usando un solo contrato y las personas individuales no son identificados separadamente. También, hemos excluido pagos personales e incidentales (P&I).

Por favor tome unos minutos para revisar este estado. Si usted tiene alguna pregunta o si identifica errores, por favor contacte a su coordinador de servicios al (213)744-7000.

Sinceramente,

Director Ejecutivo

Date: 10/06/2022

South Central Los Angeles Regional Center
Purchase Of Services Statement
Fiscal Year 21 - 22

Page No: 1

Service Coordinator

UCI #

[Redacted]

[Redacted]

Service: 862 IN-HOME RESPITE SERV	Provider: [Redacted]												Rate: [Redacted]
	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	
Costs Per Month:	691	691	691	691	691	691	691	691	691	691	691	691	691
Units Per Month:	30	30	30	30	30	30	30	30	30	30	30	30	30
Year To Date Total:										\$8292	Total Units: 360		

Service: 062 PERSONAL ASSISTANCE	Provider: [Redacted]												Rate: [Redacted]
	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	
Costs Per Month:													
Units Per Month:													
Year To Date Total:											Total Units:		

Service: 062 PERSONAL ASSISTANCE	Provider: [Redacted]												Rate: [Redacted]
	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	
Costs Per Month:													
Units Per Month:													
Year To Date Total:											Total Units:		

Service: 062 PERSONAL ASSISTANCE	Provider: [Redacted]												Rate: [Redacted]
	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	
Costs Per Month:					2158	2158	2035	1919	2158	1919			
Units Per Month:					90	90	85	80	89	80			
Year To Date Total:										\$12350	Total Units: 614		

Service: 062 PERSONAL ASSISTANCE	Provider: [Redacted]												Rate: [Redacted]
	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	
Costs Per Month:											2158	2158	
Units Per Month:											90	89	
Year To Date Total:										\$4317	Total Units: 179		

Service: 103 SPECIALIZED HLTH/TREATMNT/TRAIN SV	Provider: [Redacted]												Rate: [Redacted]
	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	
Costs Per Month:	56												
Units Per Month:													
Year To Date Total:										\$56	Total Units:		

Regional Center Services

How do you receive Regional Center Services?

- A person can qualify for services at any age; however, the person must be diagnosed with an intellectual and/or a developmental disability before the age of 18.
- Regional centers do not provide support to persons who are only diagnosed with a mental illness (i.e., depression, schizophrenia), have a learning disability (i.e. dyslexia, auditory processing disorder), are only deaf or blind, or only have a speech disorder.
- The primary diagnosis must be an intellectual and/or developmental disability. A person can be found eligible who is dually diagnosed with an intellectual or developmental disability as well as other disabilities described above.
- However, if you feel someone is delayed, and are unsure if they would qualify for SCLARC services, please refer them for an assessment.

Regional Center Eligibility

What makes someone eligible to receive Regional Center services?

- Income is NOT a factor for eligibility.
- Services are provided for free.
- Services are provided regardless of citizenship or residency status – ***The individuals we serve can receive services if they are undocumented.***

Regional Center Intake Process

How do you determine if someone is eligible for services from the Regional Center?

If you would like to determine if your loved one, between the ages of birth to under three (3) years, is eligible for services, or to make a referral to Early Start Intake, contact:

Phone: (213) 744-8807, (213) 744-8809, (213) 744 -7068
Fax: (213) 947-4115
Email: Earlystartintake@sclarc.org

For ages 3 and above, contact Lanterman Intake at:

Phone: (213) 744-8880, (213) 744-8872
Fax: (213) 559-0612
Email: Lantermanintake@sclarc.org

- An intake worker completes an initial telephone screening and schedules an appointment for an office visit if needed. Early Start may schedule an in-home visit if needed.
- Helpful to bring any documentation that indicates why the person may meet eligibility criteria, such as:
 - Medical Records
 - Psychological/Psychiatric Evaluations
 - School Records (IEP's, reports cards, etc.)

Regional Center Intake Process, Cont..

Intake Service Coordinators have *15 business days* to complete an assessment after the initial request.

- Other clinicians, such as a psychologist, physician, OT/PT, or others may also assess the prospective client if needed.
- In some cases, an intake worker may observe the individual in the community, i.e., in school, to ensure an accurate assessment.
- Finally, a “Core Staffing Team” comprised of clinicians, managers, and the intake Service Coordinator will make a determination regarding eligibility.
- For those not found eligible, referrals will be made to appropriate alternative resources in the community.

For individuals ages birth to 3:

- Cases are reviewed by the Early Start Eligibility Team, which generally takes 45 days to complete.

For individuals ages 3 and older:

- The intake process generally takes 45 to 120 days to complete.

Assessment & Interdisciplinary Team

Who are the people who will be helping the individual you serve obtain services?

- The interdisciplinary team is made up of clinical professionals, subject specialists and consultants, program managers, and other regional center staff.
- Following the assessment, the Service Coordinator will confer with the individual we serve, his/her Circle of Support and the Interdisciplinary Team who will all work together to determine the best plan to meet the individual needs of the consumer.

Individual Program Plan

What is the Individual Program Plan (IPP) and how does it help the consumer?

- The Individual Program Plan (IPP) helps the family and the individual we serve communicate; the IPP documents the needs of each consumer at the Regional Center.
- Service Coordinators conduct Person Centered Planning IPP's
- A Face-to-Face, in-depth conversation between the individual we serve, his/her Circle of Support/ Planning Team, and the Service Coordinator is used to design an effective plan to ensure the progress of the individual we serve.

Person Centered Planning

What is Person Centered Planning (PCP) and how does it affect the IPP process?

During that conversation, the Service Coordinator, along with the individual we serve, and their Circle of Support will:

- Assess the current needs of the individual we serve.
- Assist the individuals we serve in meeting those needs through various generic and SCLARC funded resources.
- Empower the individuals we serve and his/her caregiver so that the individual can gain as much control over his/her own life as possible.
- Find ways to increase opportunities for individual participation in the community.
- Identify individual desires, interests, and dreams.
- Develop a plan to turn those dreams into a reality.

Appeals

The individuals we serve, or their authorized representatives, can utilize the Complaint and Fair Hearing process in order to make their dissatisfaction regarding eligibility decisions and/or denial of services known to South Central Los Angeles Regional Center.

What do you do if you need to lodge concerns, grievances, and complaints?

- Under the Lanterman Act, found at Welfare and Institutions Section 4500 and following, consumers of, or applicants for, regional center services or their authorized representatives have the right to appeal any decision or action of the regional center with which they are dissatisfied or believe is illegal, discriminatory, etc. This right to appeal is generally referred to as the Fair Hearing appeals process. *(This appeals process is generally used for service-related and eligibility disputes.)*
- An appeal information packet is routinely sent to the individuals we serve or their authorized representative when the regional center proposes to take an action without the individual we serve or representative mutual agreement.
- If you do not have information on how to appeal a decision, simply ask your service coordinator, his/her supervisor, or the Consumer's Rights Advocate to send you an appeals information packet.
- The individuals we serve and/or families who receive and/or apply for services under the Early Start Program may file for voluntary, impartial mediation or a due process hearing when they disagree with any action taken by a Regional Center with respect to identification, eligibility, evaluation, assessment, or the provision of early intervention services. *(This appeals process is generally used for service related and eligibility disputes.)*

Title 17 Complaint Procedure

The Title 17 Complaint Procedure is defined in the California Code of Regulations [Title 17 Section 50540](#). It provides a mechanism for due process when the consumer believes a right has been unreasonably or punitively denied. This procedure is to be used when: (1) one of the “personal rights” of an individual who resides in a developmental center, community care or health care facility, has been denied; and (2) the consumer disagrees. Any time a right is denied as described below, the person who is being denied the right must be given his/her right to appeal the decision through the Title 17 Complaint Procedure.

To initiate this process, you must file your complaint with the regional center or developmental center clients’ rights advocate who has 10 days to investigate and provide a written proposed solution to the complainant. If you are dissatisfied with the action taken or proposed, the first level of appeal is to the Director of the regional center or developmental center. If the complaint is still not resolved, the regional center or developmental center Director must then refer the complaint to the DDS Community Services Division at 916-651-6309, which is responsible for a making a recommendation to the Director of DDS for final administrative decision.

In addition to the rights all consumers enjoy, consumers who reside in licensed health care or community care facilities are entitled to certain rights, known as “personal rights,” which are found in [Title 17 Section 50510\(b\)](#). Some of the “personal rights” may, under specific conditions, be restricted for limited periods of time. The rights that can be restricted are:

- To keep and be allowed to spend your own money for personal and incidental needs;
- To keep and wear your own clothing;
- To keep and use your own possessions, including toilet articles (for example, shavers, toothbrushes, brushes, combs)
- To have access to private storage space;
- To see visitors every day;
- To have reasonable access to telephones, both to make and receive confidential phone calls;
- To mail and receive unopened correspondence and to have ready access to letter writing materials, including postage.

In the absence of a court order which provides for limitation of a right, no right listed above can be denied without going through the [Section 50530](#) denial process. Before any of these rights can be denied, the professional person in charge of the facility, or designee, must make a finding that: exercise of the right would be harmful to the consumer; there is evidence that exercise of the right would infringe on the rights of others; or the institution or facility would suffer serious damage. Denial of the right must be the least restrictive way of resolving the problem and the denial must be related to the specific right denied.

- Title 17, California Code of Regulations Section 50540 also provides a rights-based complaint process whereby a consumer, or any representative acting on the behalf of an individual we serve may file a complaint with the Clients' Rights Advocate assigned to SCLARC.

Office of Clients' Rights Advocacy

8255 Firestone Blvd., Suite 405

Downey, CA 90241

Tel: (323) 292-9907 / TTY: (800) 719.5798

Toll Free: (800) 776-5746

Fax: (323) 293-4259

Website: www.disabilityrightsca.org

www.disabilityrightsca.org/espanol

- The individuals we serve, and families can also lodge concerns, complaints, and grievances regarding the denial of rights and/or services directly with SCLARC, the Office of Clients' Rights Advocacy (above) or with Area Board X at:

State Council on Developmental Disabilities

411 North Central Ave., Suite 620

Glendale, CA 91203-2020

Phone: (818) 543-4631 Fax: (818) 543-4635

Email: losangeles@scdd.ca.gov

Website: www.scdd.ca.gov

For more information regarding the appeals or 4731 complaint process, contact:

Tami Summerville

Appeals Manager

Phone: (213) 744-8899

Vendor Codes and Descriptions

Service Data FY 2021-2022

**The following list contains commonly used vendor codes.
Along with the vendor code, a description of services
provided is included.**

***This is not the complete list of codes that may be included
on your annual cost statement.***

SERVICE CODE	DESCRIPTION
605 - ADAPTIVE SKILLS TRAINING	Vendors possess the skills, training, and education necessary to enhance existing consumer skills. An adaptive skills trainer may also remedy consumer skill deficits in communication, social function or other related skill areas.
620 - BEHAVIOR MANAGEMENT CONSULTANT	Designs and/or implements behavior modification intervention services
627 - DIAPER SERVICE	The vendor: (A) Supplies cloth diapers for the consumer; and (B) Provides pick-up, laundering, and delivery of the diapers to the consumer's home.
672 - EDUCATIONAL PSYCHOLOGIST	Provides evaluation and counseling to assist individuals in achieving more effective educational development.
680 - TUTOR	Provides the in-home individualized instruction to the individual, which is supplementary to, or independent of, instruction provided by the classroom teacher.
700 - ACUTE CARE HOSPITALS	An acute care hospital which is validly licensed as such by DHS, and which provides inpatient care 24 hours per day; or (B) An acute psychiatric hospital which is validly licensed as such by DHS, and which provides care for the mentally disordered, incompetent persons referred to in Welfare and Institutions Code, Sections 5000 to 5550.
707 - SPEECH PATHOLOGY	Vendor is (A) a speech pathologist who is validly licensed as a speech pathologist by the Speech Pathology and Audiology Examining Committee of the Medical Board of California; and provides: 1. Diagnostic screening; and 2. Preventative and corrective therapy for persons with speech or language disorders.
710 - DAY TREATMENT CENTER	Vendor provides services to outpatients at an acute care hospital or acute psychiatric hospital.
715 - DENTISTRY	Vendor is validly licensed by the California Board of Dental Examiners and practices the branch of medicine which specializes in the diagnosis, prevention, and treatment of diseases of the teeth and their associated structures.
720 - DIETARY SERVICES	Vendor is: (A) A dietician who is validly registered as a member of the American Dietetic Association and who prescribes or modifies a person's diet to meet the person's nutritional needs; or (B) a nutritionist who evaluates an individual's nutritional needs
725 - DURABLE MEDICAL EQUIPMENT	Vendor possesses a valid business license, and operates a business which manufactures, individually tailors, or sells durable medical equipment as defined in Title 22, California Code of Regulations, Section 51160.
742 - LICENSED VOCATIONAL NURSE	Vendor: (A) Is validly licensed as a licensed vocational nurse by the California State Board of Vocational Nurse and Psychiatric Technician Examiners; or (B) Is a nurse registry from whom the services of licensed vocational nurse are obtained; and (C) Provides services under the direction of a validly licensed registered nurse or physician.
743 - NURSE'S AIDE OR ASSISTANT	Vendor: (A) Is certified as a nurse's aide or a home health aide by DHS; or (B) Is a nurse registry from whom the services of a nurse's aide or assistant are obtained; and (C) Provides services under the direction of a validly licensed registered nurse or physician.
744 - REGISTERED NURSE	Vendor: (A) Is an individual who is validly licensed as a registered nurse by the California State Board of Registered Nurses; or (B) Is a nurse registry from whom the services of a registered nurse are obtained.
765 - PHARMACEUTICAL SERVICES	Vendor is: (A) A person who is validly licensed as a pharmacist by the California State Board of Pharmacy, and who identifies, prepares, or preserves compounds and dispenses drugs; or (B) A pharmacy which is validly licensed as a pharmacy by the California State Board of Pharmacy, and which is a facility where medicines are compounded or dispensed.
772 - PHYSICAL THERAPY	Vendor is a (A) A physical therapist who is validly licensed by the Physical Therapy Examining Committee of the Medical Board of California and who, under medical supervision, treats individuals to relieve pain, develop or restore motor function, and maintain performance by using a variety of physical means; or (B) A physical therapist assistant by the Physical Therapy Examining Committee of the Medical Board of California and who provides physical therapy while under the direct supervision of the licensed physical therapist.

<p>773 - OCCUPATIONAL THERAPY</p>	<p>Vendor is: (A) An occupational therapist validly licensed by the California Board of Occupational Therapy and who, based on the written prescription of a physician, dentist, or podiatrist, provides occupational therapy evaluation, treatment planning, treatment, instruction and consultative services; or (B) An occupational therapist assistant validly certified by the California Board of Occupational Therapy and who provides occupational therapy evaluation, treatment planning, treatment, instruction and consultative services while under the direct supervision of a registered occupational therapist.</p>
<p>775 - PHYSICIANS OR SURGEONS</p>	<p>Vendor provides professional services to individuals and is validly licensed by the Medical Board of California as a physician or surgeon.</p>
<p>780 - PSYCHIATRIST</p>	<p>Vendor: (A) Is validly licensed as a physician and surgeon by the Medical Board of California; (B) Is validly certified by the American Board of Psychiatry and Neurology; and (C) Specializes in the diagnosis, treatment, and prevention of mental disorders.</p>
<p>785 - CLINICAL PSYCHOLOGIST</p>	<p>Vendor: (A) Is validly licensed as a clinical psychologist by the Psychology Examining Committee of the Medical Board of California; and (B) Provides: 1. Diagnosis and psychotherapy of mental and emotional disorders; or 2. Individual and group testing and counseling in order to assist individuals achieve more effective personal, social, educational, and vocational development adjustment.</p>
<p>800 - GENETIC COUNSELOR</p>	<p>Vendor: (A) Has successfully completed training in an accredited genetic counseling program at the master or doctoral level; (B) Is eligible for certification or is certified by the National Board of Human Genetics; and (C) Advises and counsels persons and families concerning a genetic and medical diagnosis and the probability that they carry and may transmit genetically determined characteristics to their offspring.</p>
<p>854 - HOME HEALTH AGENCY</p>	<p>Vendor possesses a valid home health agency license issued by DHS, or meets the requirements established by DHS for providing home health services and is primarily engaged in providing skilled nursing services and at least one of the following: (A) Physical Therapy; (B) Occupational Therapy; (C) Speech Therapy; (D) Medical Social Work; or (E) Home Health Aide Services.</p>

List of Services

Service Data FY 2021-2022

This is a list of commonly requested services by age group. It is intended to be a guide for the individuals we serve/families.

Not all individuals we serve, and families will be eligible to receive all the services listed because services, by law, are based on individual needs. Please discuss your individual needs with your Service Coordinator.

Page 25* → *Ages 0 - under 3 years

Page 29* → *Ages 3 - 10 years

Page 32* → *Ages 11 - 17 years

Page 35* → *Ages 18 - 22 years

Page 39* → *Ages 23 and up

SERVICES AND SUPPORTS
Birth to under 3 years of age

Your child has recently entered the South Central Los Angeles Regional Center (SCLARC) Early Start Program. We are sure that you have many questions and concerns about what to do next. Early Start Services are listed below with a brief explanation of the support and when it is important for an infant or toddler.

Case Management

- An Early Start Service Coordinator (SC) will be assigned to you to develop the Individual Family Service Plans (IFSP) and assist the family with arranging appropriate services.

Assessments

- Each infant/toddler receives a developmental assessment by a specialist to identify developmental progress and intervention needs. This assessment provides the family and the regional center with developmental information used to determine the services and support that may be needed. As each infant/toddler is unique, the types of services and supports he/she will need will vary.

Occupational Therapy

- After your child's developmental assessment is completed, services and support will be identified to help with any delays found during the assessment. One option through SCLARC is the referral to licensed and registered Occupational Therapists who have years of experience working with children birth to 3 years of age. For children with developmental delays or a known physical or mental condition associated with a high probability of delays, occupational therapy can help improve their motor, cognitive, sensory processing, communication, and play skills. The goal is to enhance development, minimize the potential for developmental delay, and help families to meet the special needs of their infants and toddlers. Your Early Start Service Coordinator will provide you with referrals of available Occupational Therapists to address your child's developmental needs. Parent participation is crucial so that the family can utilize the activities to encourage and continue the child's progress and development.

Physical Therapy

- After your child's developmental assessment is completed, services and support will be identified to help with any delays found during the assessment. One option through SCLARC is the referral to licensed and registered Physical Therapists who have years of experience working with children from birth to 3 years of age. Physical therapy is for the preservation, enhancement, or restoration of movement and physical function impaired or threatened by disability, injury, or disease that utilizes therapeutic exercise, physical modalities (as massage and electrotherapy), assistive devices, and

patient education and training. Your Early Start Service Coordinator will provide you with referrals of available Physical Therapists to address your child's developmental needs. Parent participation is crucial so that the family can utilize the activities to encourage and continue the child's progress and development.

Speech Therapy

- As your child develops, around the ages of 18-24 months, you may notice delays in speech and language. SCLARC has a variety of Licensed Speech and Language Pathologists (Speech Therapists) who will assess and develop therapy plans to encourage and increase your child's speaking and communication ability. Your Early Start Service Coordinator will provide you with referrals of available Speech Therapists to address your child's developmental needs. Parent participation is crucial so that the family can utilize the activities to encourage and continue the child's progress and development.

Feeding Therapy

- You may find that your child has trouble swallowing, chewing or refuses many foods due to texture. If feeding issues are identified, SCLARC may refer you to a specialist who can assist you as you work with your child. There are Speech Therapist and Occupational Therapists who specialize in Feeding Therapy. Your Early Start Service Coordinator will provide you with referrals of available Feeding Therapists to address your child's developmental needs. Parent participation is crucial so that the family can utilize the activities to encourage and continue the child's progress and development.

Nursing Supports

- If your child needs nursing support, your Early Start Service Coordinator will assist you with possible referrals. Many insurance companies or specialized services, like EPSDT, provide help.

Infant Development Services

- Infant Development Services can be provided at home or in a therapeutic pre-school type setting in which your child receives support and education to address developmental issues. The in-home service and pre-school type programs have special teachers as well as Occupational, Physical and Speech Therapists. Parent observation and participation provide the family with the skills needed to address the child's developmental needs in any environment.

Behavior Services –ABA (Funded if family is exempt from SB 946 insurance requirement.)

- Behavior intervention services are specialists who provide training and instruction to assist families, clients, and caregivers in developing positive strategies and techniques to manage behaviors. **Parent participation is required!**

Behavior Classes

- **California Psych Care** (Parent Education Classes) offers training classes for parents held at the regional center to learn strategies and techniques for developing positive behavior strategies.

Support Groups

- SCLARC can provide resources on existing support groups for individuals/families that are available in the community. Please contact the Family Resource Center at **213-744-8882** for more information.

Family Resource Center

- Our center offers support groups and referrals to valuable generic resources. Please contact the Family Resource Center at **213-744-8882** for more information.

IEP Support from SCLARC Educational Team

- A referral to our Education Support team can be made for families who may need assistance with the IEP process and/or getting appropriate services through the school districts.

Translation

- IPP/IFSP Translation services are available upon request for parents whose primary language is not English.

Incontinence Supplies

- Referrals can be made to assist families with securing supplies available through Medi-Cal or through SCLARC funding if no other source is available.

Formulas and Nutritional Supplements

- SCLARC will assist families exploring generic resources when there is a medical need for Formula or Nutritional Supplements. In the event that all generic resources have been explored and exhausted, SCLARC will consider purchasing Formula or Nutritional Supplements as the payer of last resort.

Transition

- All SCLARC families will transition out of the Early Start Program by the child's third birthday. SCLARC begins the Transition process as early as a child's second birthday by providing families with information at the IFSP (Individual Family Service Plan) Meeting. Goals are developed and included in the child's IFSP, and a transition meeting is scheduled with the local school district when a child is 30 months but no later than 33 months. Every child in the Early Start Program is referred to the Local Education Agency no later than 33 months-of-age for an IEP (Individual Education Plan) and Special Education Services.

Transportation

- Children 0-3 years of age are eligible to receive transportation and related costs necessary for a child and his or her family to receive services pursuant to the Individualized Family Service Plan. To the maximum extent appropriate to the needs of the child, transportation services shall be provided in settings natural or normal for children of the same age who have no disability. On an exceptional basis, when the child cannot be transported by family members due to the family member's illness or disability, or via public transportation due to the child's disability, the Regional Center may provide funding using a voucher or the lowest cost vendored provider.

SCLARC will also request sufficient written documentation from the family demonstrating that the family members are unable to provide transportation for the child (WIC §4648.35).

211 Services

- Provides help with food, housing, employment, health care, counseling and more. <http://www.211.org/> or just dial **2-1-1**. They provide information throughout the United States.

Note: For some services mentioned above supporting documents may be required.

SERVICES AND SUPPORTS
YOUNG SCHOOL AGE CHILDREN
3 years to 10 years

Your child recently entered the public school system, and we are sure you have many questions about the support that South Central Los Angeles Regional Center (SCLARC) has. Young School Age Services are listed below with a brief explanation of the support and when it is important for Young School Age Children.

Case Management

- A Service Coordinator (SC) will be assigned to oversee the case, develop Individual Program Plans (IPP), and assist the family with arranging appropriate services.

Crisis Support Services

- SCLARC has 2 crisis response teams (Crisis Support Services and Crisis Response Project) that provide support when individuals and families are in crisis due to emotional or serious behavior issues. You can sign up with a team, which we recommend, before there are problems with on-going support and wellness checks.

In-Home Respite Care

- Parents and other family members can get periodic assistance with the constant care and supervision of the individual to relieve family stress or in emergencies.

Overnight/Out of Home Respite

- SCLARC can provide up to 21 nights per fiscal year to provide support while a parent/guardian is out of town and unavailable to provide care.

LVN Respite Care

- Needed when the individual has medical concerns ([Current medical records are required](#))

Day Care Supports (*sometimes referred to as Specialized Supervision*)

- Parents working or in school full time may be eligible for additional hours to provide supervision during after-school hours.

Personal Assistance Support

- Some individuals require someone to help them with community integration. SCLARC can offer this support through Personal Assistants. (PA Calendar will be required for assessment and service will be reviewed for continued appropriateness every 6 months.

Behavior Intervention (ABA services) (Funded if family is exempt from SB 946 insurance requirement.)

- Behavior intervention services are specialists who provide training and instruction to assist families, individuals, and caregivers in developing positive strategies and techniques to manage behaviors. **Parent participation is required!**

Social Skills Training

- Social Skills Training classes are time limited classes intended to improve interpersonal skills, social interactions and increase pragmatic language. Classes use a detailed curriculum with measurable outcomes. **Parent participation is required!** Current IPP is required to complete to Clinical Department.

Behavior Classes

- **California Psych Care** (Parent Education Classes) offers training classes for parents held at the regional center to learn strategies and techniques for developing positive behavior outcomes.

Support Groups

- SCLARC can provide resources on existing support groups for individuals/families that are available in the community. Please contact the Family Resource Center at **213-744-8882** for more information.

Family Resource Center

- Our center offers support groups and referrals to valuable generic resources. Please contact the Family Resource Center at **213-744-8882** for more information.

IEP Support from SCLARC Educational Team

- A referral to SCLARC's Education Specialist can be made for families who may need assistance with the IEP process and/or getting appropriate services through the school districts.

Translation

- IPP/IFSP Translation services are available upon request for parents whose primary language is not English.

Incontinence Supplies

- Referrals can be made to assist families with securing supplies available through Medical or through SCLARC funding if related to eligibility diagnosis and no other source is available.

If I Need Help (Safety Kit)

- Safety ID Kit that contains alerts and custom wearable ID with unique codes for individual as parent notes he may wander, get lost or is not able to self-advocate at critical times.

Behavioral Intervention Copay, Co-Insurance, and Deductibles

- If your family member receives insurance-funded behavioral intervention services, SCLARC can help with insurance copays, coinsurance, and deductibles if your family meets income requirements. (Social Welfare Code 4659.1)

Transportation

- Parents of children 3-18 years of age are expected to provide transportation to appointments and activities. The local education agency is responsible for providing transportation to public or non- public schools pursuant to an individualized education program plan. On an exceptional basis, if the child's disabilities prevent the use of public transportation, or the family is unable to transport the child because of illness or disability, the Regional Center may arrange for transportation using a voucher, purchased bus pass, or by a regional center vendor.

Social Recreational\Educational Services

- Effective July 1, 2021, changes to Welfare & Institutions Code (WIC) section 4648.5 restored regional center's authority to fund camping services and associated travel expenses; social recreational activities; educational services for children three to 17, inclusive, years of age; and nonmedical therapies, including, but not limited to, specialized recreation, art, dance, and music. Speak with your Service Coordinator about social recreational and educational services. A copy of the social recreation and educational services policy can be found on SCLARC's website www.sclarc.org under the About Us – Transparency webpage.

211 Services

- Provides help with food, housing, employment, health care, counseling and more. <http://www.211.org/> or just dial 2-1-1. They provide information throughout the United States.

Note: For some services mentioned above supporting documents may be required.

SERVICES AND SUPPORTS
ADOLESCENTS
11 years to 17 years

Your child has recently entered an exciting and tumultuous time of life – Adolescence – the Teen Age Years. As a parent, you are faced with many changes both at home and at school. Your child has moved onto a middle school or high school campus that is overwhelmingly big. Your child is growing and changing, and we know you need all the help you can get! Adolescent Services are listed below with a brief explanation of the support.

Case Management

- A Service Coordinator (SC) will be assigned to oversee the case, develop Individual Program Plans (IPP) and assist the family with arranging appropriate services.

Crisis Support Services

- SCLARC has 2 crisis response teams that provide support when individuals and families are in crisis due to emotional or serious behavior issues. You can sign up with a team, which we recommend, before there are problems with on-going support and wellness checks.

In-Home Respite Care

- Parents and other family members can get periodic assistance with the constant care and supervision of a client to relieve family stress or in emergencies.

Overnight/Out of Home Respite

- SCLARC can provide up to 21 nights per year to provide support while a parent/guardian is out of town and unavailable to provide care.

LVN Respite Care

- Needed when the individual has medical concerns ([Current medical records are required](#))

Day Care Supports (sometimes referred to as Specialized Supervision)

- Parents working full time can get additional hours to provide supervision during after-school hours.

Personal Assistance Support

- Some individuals require someone to help them with community integration. SCLARC can offer this support through Personal Assistants.

Residential Services

- SCLARC has options for licensed residential homes that provide different services and diverse levels of staffing depending on the individual needs. (Referral to Behavior Consultant will be required to determine level placement needed).

Behavior Intervention

- Behavior intervention services are specialists who provide training and instruction to assist families, clients, and caregivers in developing positive strategies and techniques to manage behaviors. ***Parent participation is required!***

Behavior Intervention Co-Pay, Co-Insurance and Deductibles

- If your family member receives behavior intervention services funded by insurance, SCLARC can assist with insurance Co-Payments, Co-Insurance and Deductibles if your family meets the income requirements. (Welfare & Institutions Code 4659.1. (Referral to SCLARC's Medical and Insurance Consultant).

Social Skills Training

- Social Skills training classes are time limited classes intended to improve interpersonal skills, social interactions and increase pragmatic language. Classes use a detailed curriculum with measurable outcomes and ***Parent participation is required!***

Support Groups

- SCLARC can provide resources on existing support groups for individuals/families that are available in the community. Please contact the Family Resource Center at **213-744-8882** for more information.

Family Resource Center

- Our center offers support groups and referrals to valuable generic resources. Please contact the Family Resource Center at **213-744-8882** for more information.

IEP Support from SCLARC Educational Team

- A referral to our Education Support team can be made for families who may need assistance with the IEP process and/or getting appropriate services through the school districts.

Translation

- IPP/IFSP Translation services are available upon request for parents whose primary language is not English.

Incontinence Supplies

- Referrals can be made to assist families with securing supplies available through Medi-Cal or through SCLARC funding if related to eligibility diagnosis and no other source is available.

If I Need Help (Safety Kit)

- Safety ID Kit that contains alerts and custom wearable ID with unique codes for individual as parent notes he may wander, get lost or is not able to self-advocate at critical times.

Some Medical Equipment *if no other resources available*

- Referrals can be made to assist families with getting the medical equipment needed available through Medi-Cal, other generic resources, or through SCLARC funding if no other source is available. (Referral to SCLARC's Mobility Clinic)

Social Recreational \ Educational Services

- Effective July 1, 2021, changes to Welfare & Institutions Code (WIC) section 4648.5 restored regional center's authority to fund camping services and associated travel expenses; social recreational activities; educational services for children three to 17, inclusive, years of age; and nonmedical therapies, including, but not limited to, specialized recreation, art, dance, and music. Speak with your Service Coordinator about social recreational and educational services. A copy of the social recreation and educational services policy can be found on SCLARC's website www.sclarc.org under the About Us – Transparency webpage.

211 Services

- Provides help with food, housing, employment, health care, counseling and more. <http://www.211.org/> or just dial 2-1-1. They provide information throughout the United States.

Referrals to community agencies, events, and other generic resources are also available through your Service Coordinator and the SCLARC Family Resource Center.

Note: For some services mentioned above supporting documents may be required.

SERVICES AND SUPPORTS
Young Adulthood
18 years to 22 years of age

Your family member has reached adulthood and looks forward to new possibilities! Many young adults remain in school until they are 22 years old. ***When the individual leaves school with a Certificate of Completion or a Diploma work and day services are available.*** For all young adults, future planning is a must. SCLARC provides services that assist our young adults with their future plans. Young Adult Services are listed below with a brief explanation of each support.

Case Management

- A Service Coordinator (SC) will be assigned to oversee the case, develop Individual Program Plans (IPP) and assist the family with arranging appropriate services.

Crisis Support Services

- SCLARC has 2 crisis response teams that provide support when individuals and families are in crisis due to emotional or serious behavior issues. You can sign up with a team, which we recommend, before there are problems with on-going support and wellness checks.

In-Home Respite Care

- Parents and other family members can get periodic assistance with the constant care and supervision of a client to relieve family stress or in emergencies.

Overnight/Out of Home Respite

- SCLARC can provide up to 21 nights per year to provide support while a parent/guardian is out of town and unavailable to provide care.

LVN Respite Care

- Needed when the individual has medical concerns ([Current medical records are required](#))

Personal Assistance Support

- Some individuals require someone to help them with daily living activities, such as bathing, dressing, and meal preparation. SCLARC can offer this support through Personal Assistants.

Behavior Intervention

- Behavior intervention services are specialists who provide training and instruction to assist families, individuals served and caregivers in developing positive strategies and techniques to manage behaviors. ***Parent or support staff participation is required!***

Social Skills Training

- Social Skills training classes are time limited classes intended to improve interpersonal skills, social interactions and increase pragmatic language. Classes use a detailed curriculum with measurable outcomes and ***Parent participation is required!***

Support Groups

- SCLARC can provide resources on existing support groups for individuals/families that are available in the community. Please contact the Family Resource Center at **213-744-8882** for more information.

Family Resource Center

- Our center offers support groups and referrals to valuable generic resources. Please contact the Family Resource Center at **213-744-8882** for more information.

IEP Support from SCLARC Educational Team

- A referral to our Education Support team can be made for families who may need assistance with the IEP process and/or getting appropriate services through the school districts.

Translation

- IPP/IFSP Translation services are available upon request for parents whose primary language is not English.

If I Need Help (Safety Kit)

- Safety ID Kit that contains alerts and custom wearable ID with unique codes for individual as parent notes he may wander, get lost or is not able to self-advocate at critical times.

Incontinence Supplies

- Referrals can be made to assist families with securing supplies available through Medical or through SCLARC funding if related to eligibility diagnosis and no other source is available.

Day Services

- SCLARC offers a variety of adult day services that include site based licensed day programs; community-based day programs. Individuals can participate in a variety of programs suited to their individual needs, such as improving daily living skills, training in a vocation, volunteering, performing arts, and technology.

Employment

- Individuals can be referred to as a Supported Employment vendor who can assist with job development in an appropriate group or individual job placement. Job coaching hours can also be funded through DOR and/or SCLARC based on the individual's needs. In addition, SCLARC offers Employment Services programs that assist Individuals to learn job skills that will assist in obtaining a Paid Internship (PIP), with the goal of seeking competitive employment.

Independent Living (ILS)

- Adults can receive training in areas such as shopping, cooking, budgeting, housekeeping, and self-care skills with the goal of becoming more independent in daily living.
*Note: Individual must provide SCLARC Certificate of Completion or High School Diploma for these services to be funded.

Supported Living (SLS)

- Individuals who reside in their own home may need on-going support. A supported living service is an individualized service that can provide staff to assist and train individuals in all aspects of their life. SLS is required to provide 24 hour a day emergency assistance in addition to on-going support. Regardless of an individual's disability, they are eligible for SLS if they have the funds for rent, food, and utilities. SCLARC provides SLS up to 24 hours per day, 7 days per week depending on the individual needed support.

Residential Services

- SCLARC has options for licensed residential homes that provide different services and different levels of staffing depending on the individual needs.

Family Home Agencies

- Many individuals want the option to live with a family. Family Home Agencies provides that option. Individuals can move in with a certified family in their home with support. Certified Families receive on-going training as well as supports to assist an individual to become a member of their "family".

Personal Assistance Support

- Some individuals require someone to help them with daily living activities, such as bathing, dressing, and meal preparation. SCLARC can offer this support through Personal Assistants.

Transportation

- Adult individuals should be assessed to determine their potential for independent travel on public transportation or paratransit. If the individual has demonstrated this potential, then mobility training should be provided. Generic resources for funding must be explored prior to the provision of funding by the Regional Center.

Driver Training

- SCLARC may assist with the fees for driver education classes if the individual meets the qualifying conditions; the first 25 hours of classes will be the responsibility of the individual.

Self-Advocacy Groups

- SCLARC has a very active Consumer Advisory Committee (CAC) that hosts several self-advocacy groups located throughout SCLARC's service area. Dates and locations are typically posted on the SCLARC website. To register you may also contact Desiree L. Boykin, Consumer (SHOULD WE CHANGE THE WORD CONSUMER) Advocate at **(213) 743-3071**.

Some Medical Equipment *if no other resources available*

- Referrals can be made to assist families with getting the medical equipment needed available through Medi-Cal, other generic resources, or through SCLARC funding if no other source is available.

Social Recreational Services

- Effective July 1, 2021, changes to Welfare & Institutions Code (WIC) section 4648.5 restored regional center's authority to fund camping services and associated travel expenses; social recreational activities; educational services for children three to 17, inclusive, years of age; and nonmedical therapies, including, but not limited to, specialized recreation, art, dance, and music. Speak with your Service Coordinator about social recreational services. A copy of the social recreation services policy can be found on SCLARC's website www.sclarc.org under the About Us – Transparency webpage.

211 Services

- Provides help with food, housing, employment, health care, counseling and more. <http://www.211.org/> or just dial **2-1-1**. They provide information throughout the United States.

Referrals to community agencies, events, and other generic resources are also available through your Service Coordinator and the SCLARC Family Resource Center.

Note: For some services mentioned above supporting documents may be required.

SERVICES AND SUPPORTS

Adulthood **23 years and up**

Your family member may currently attend a day service or be working, possibly making plans to move into their own home as well as looking forward to other new possibilities! As adults, many individuals are striving for independence. For all adults, future planning is a must. SCLARC provides services that assist our adults. Adult Services are listed below with a brief explanation of each support.

Case Management

- A Service Coordinator (SC) will be assigned to oversee the case, develop Individual Program Plans (IPP), and assist the family with arranging appropriate services.

Crisis Support Services

- SCLARC has 2 crisis response teams that provide support when individuals and families are in crisis due to emotional or serious behavior issues. You can sign up with a team, which we recommend, before there are problems with on-going support and wellness checks.

In-Home Respite Care

- Parents and other family members can get periodic assistance with the constant care and supervision of a client to relieve family stress or in emergencies.

Overnight/Out of Home Respite

- SCLARC can provide up to 21 nights per year to provide support while a parent/guardian is out of town and unavailable to provide care.

LVN Respite Care

- Needed when the individual has medical concerns ([Current medical records are required](#))

Support Groups

- SCLARC can provide resources on existing support groups for individuals/families that are available in the community. Please contact the Family Resource Center at **213-744-8882** for more information.

Family Resource Center

- Our center offers support groups and referrals to valuable generic resources. Please contact the Family Resource Center at **213-744-8882** for more information.

Translation

- IPP/IFSP Translation services are available upon request for parents whose primary language is not English.

Incontinence Supplies

- Referrals can be made to assist families with securing supplies available through Medical or through SCLARC funding if related to eligibility diagnosis and no other source is available.

Day Services

- SCLARC offers a variety of adult day services that include site based licensed day programs; community-based day programs. Individuals can participate in a variety of programs suited to their individual needs, such as improving daily living skills, training in a vocation, volunteering, performing arts, and technology.

Employment

- Individuals can be referred to as a Supported Employment vendor who can assist with job development in an appropriate group or individual job placement. Job coaching hours can also be funded through DOR and/or SCLARC based on the individual's needs. In addition, SCLARC offers Employment Services programs that assist Individuals to learn job skills that will assist in obtaining a Paid Internship (PIP), with the goal of seeking competitive employment.

Independent Living (ILS)

- Adults can receive training in areas such as shopping, cooking, budgeting, housekeeping, and self-care skills with the goal of becoming more independent in daily living.

Supported Living (SLS)

- Individuals who reside in their own home may need on-going support. A supported living service is an individualized service that can provide staff to assist and train individuals in all aspects of their life. SLS is required to provide 24-hour-a-day emergency assistance in addition to on-going support. Regardless of an individual's disability, they are eligible for SLS if they have the funds for rent, food, and utilities. SCLARC provides SLS up to 24 hours per day, 7 days per week dependent on the individual support needed.

Parenting Skills and Support

- Many SCLARC adults are parents or interested in having children. SCLARC is here to offer guidance and support through Specialized Parenting Skills training and Support. These agencies have trained staff that will train and support the new parent or parent to be with pregnancy, delivery and caring for a baby.
- SCLARC also has Family Homes through our Adult Family Home Agencies that can provide a home, training and support for the mother and child who wish to live with a family.

Residential Services

- SCLARC has options for licensed residential homes that provide different services and different levels of staffing depending on the individual needs.

Family Home Agencies

- Many individuals want the option to live with a family. Family Home Agencies provide that option. Individuals can move in with a certified family in their home with support. Certified Families receive on-going training as well as supports to assist an individual to become a member of their “family.”

*Note: Clinical requires a full year of current medical records to provide a clearance for FHA homes.

Personal Assistance Support

- Some individuals require someone to help them with daily living activities, such as bathing, dressing, and meal preparation. SCLARC can offer this support through Personal Assistants.

Transportation

- Adult individuals should be assessed to determine their potential for independent travel on public transportation or paratransit. If the individual has demonstrated this potential, then mobility training should be provided. Generic resources for funding must be explored prior to the provision of funding by the Regional Center.

Driver Training

- SCLARC may assist with the fees for driver education classes if the individual meets the qualifying conditions; the first 25 hours of classes will be the responsibility of the consumer.

Self-Advocacy Groups

- SCLARC has a very active Consumer Advisory Committee (CAC) that hosts several self-advocacy groups located throughout SCLARC’s service area. Dates and locations are typically posted on the SCLARC website. To register you may also contact Desiree L. Boykin, Consumer Advocate at **(213) 743-3071**.

Some Medical Equipment *if no other resources available*

- Referrals can be made to assist families with getting the medical equipment needed available through Medi-Cal, other generic resources, or through SCLARC funding if no other source is available.

Social Recreational Services

- Effective July 1, 2021, changes to Welfare & Institutions Code (WIC) section 4648.5 restored regional center’s authority to fund camping services and associated travel expenses; social recreational activities; educational services for children three to 17,

inclusive, years of age; and nonmedical therapies, including, but not limited to, specialized recreation, art, dance, and music. Speak with your Service Coordinator about social recreational services. A copy of the social recreation services policy can be found on SCLARC's website www.sclarc.org under the About Us – Transparency webpage.

If I Need Help (Safety Kit)

- Safety ID Kit that contains alerts and custom wearable ID with unique codes for individual as parent notes he may wander, get lost or is not able to self-advocate at critical times.

211 Services

- Provides help with food, housing, employment, health care, counseling and more. <http://www.211.org/> or just dial **2-1-1**. They provide information throughout the United States.

Referrals to community agencies, events, and other generic resources are also available through your Service Coordinator and the SCLARC Family Resource Center.

Note: For some services mentioned above supporting documents may be required.

Meeting Dates

2023 Scheduled Meetings

**Here are the 2023 meeting dates for SCLARC Committees and
the Board of Directors**



SCLARC Board of Directors Meeting Schedule 2023

SCLARC Board Meetings

4th Tuesday of every *other* month

January 24, 2023

March 28, 2023

May 23, 2023

July 25, 2023

September 26, 2023

November 28, 2023

(might change due to Thanksgiving holiday)

SCLARC Executive Committee

3rd Thursday of every *other* month

February 16, 2023

April 20, 2023

June 15, 2023

August 17, 2023

October 19, 2023

No meetings held in December



SCLARC Executive Committee Meeting Calendar 2023

This meeting takes place every OFF month, on the 3rd Thursday at 6:00pm.

<i>Date</i>	<i>Time</i>	<i>Location</i>
February 16, 2023	6:00 - 8:00pm	Virtual Meeting
April 20, 2023	6:00 - 8:00pm	Virtual Meeting
June 15, 2023	6:00 - 8:00pm	Virtual Meeting
August 17, 2023	6:00 - 8:00pm	Virtual Meeting
October 19, 2023	6:00 - 8:00pm	Virtual Meeting
February 16, 2023	6:00 - 8:00pm	Virtual Meeting
April 20, 2023	6:00 - 8:00pm	Virtual Meeting

SCLARC FINANCE COMMITTEE CALENDAR YEAR 2023

This meeting will take place *every 3rd Wednesday of every other month.*

DATE	TIME	LOCATION	MEMBERS	EMAIL
January 18, 2023	6:00- 7:00pm	https://zoom.us/j/99154617940 Zoom Meeting ID: 991 5461 7940	*Jesus Murillo	jesusmurillo@sbcglobal.net
March 15, 2023	6:00- 7:00pm	https://zoom.us/j/99154617940 Zoom Meeting ID: 991 5461 7940	*Lauren Black	black.laurenchristina@gmail.com
May 17, 2023	6:00- 7:00pm	https://zoom.us/j/99154617940 Zoom Meeting ID: 991 5461 7940	Sherita Rogers	rogers.sn@gmail.com
July 19, 2023	6:00- 7:00pm	https://zoom.us/j/99154617940 Zoom Meeting ID: 991 5461 7940		
September 20, 2023	6:00- 7:00pm	https://zoom.us/j/99154617940 Zoom Meeting ID: 991 5461 7940	Kyla Lee	kylal@sclarc.org
November 8, 2023 <i>(Due to Thanksgiving, it will be held the 2nd Wednesday of the month)</i>	6:00- 7:00pm	https://zoom.us/j/99154617940 Zoom Meeting ID: 991 5461 7940	Sarai Cruz	saraic@sclarc.org

*Chair/ Co-chair

If you are unable to meet, please notify Sarai Cruz at saraic@sclarc.org or (213) 763-5619.

**Supportive Services Committee
Meeting Calendar
2023**

This meeting will take place every 2nd Monday of every other month.

Date	Time	Location	Members	Email
February 13, 2023	6:00 – 7:30 pm	Virtual Meeting	Raul Munoz	Rmunoz516@yahoo.com
April 10, 2023	6:00 – 7:30pm	Virtual Meeting	Ascary Navarro	Asc642@yahoo.com
June 12, 2023	6:00 – 7:30 pm	Virtual Meeting	Illona Hendrick	Illona.hendrick@yahoo.com
August 14, 2023	6:00 – 7:30 pm	Virtual Meeting		
October 9, 2023	6:00 – 7:30 pm	Virtual Meeting		
December 11, 2023	6:00 – 7:30 pm	Virtual Meeting		

Attending Staff: Jesse Rocha
Jenise Turner
Kiara Lopez

**If you are unable to meet, please notify Kiara Lopez at kiara@sclarc.org
(213) 744-8420.**



If you are unable to meet, please notify Kiara Lopez at KiaraL@sclarc.org or (213) 744-8420.

Recruitment & Training Committee Meeting Calendar FY 2023 – 2024

This meeting will take place every 2nd Monday of every other month at 6:00 pm

Date	Time	Location	Members	Email
March 13, 2023	6:00 – 8:00 pm	Virtual Meeting	Cynthia Torres	Cyntorres310@gmail.com
May 8, 2023	6:00 – 8:00 pm	Virtual Meeting	Ana DaSilva (c)*	Aedasilva22@yahoo.com
July 10, 2023	6:00 – 8:00 pm	Virtual Meeting	Diana Huerta	dianah@taskca.org
September 11, 2023	6:00 – 8:00 pm	Virtual Meeting		
November 13, 2023	6:00 – 8:00 pm	Virtual Meeting		

Attending Staff:

Dexter Henderson

If you are unable to meet, please notify Ana DaSilva at Aedasilva@gmail.com or (562) 500-0812

Advocates Advisory Committee



South Central Los Angeles
Regional Center
*for persons with
developmental disabilities, inc.*

Purpose of the AAC:

The AAC supports individuals served by SCLARC, as well as staff and community members by raising awareness of issues impacting persons diagnosed with developmental disabilities, and by serving as a learning collaborative. Our advisory committee consists of volunteers, adults diagnosed with a developmental disability themselves, who meet regularly to provide guidance to SCLARC. Committee members represent those served by the regional center, providing a perspective that helps to strengthen SCLARC programming, improve management, review and evaluate SCLARC's goals and implementation of its mission—all while promoting awareness and improving relationships.

Meetings:

The AAC meets the fourth Monday of every month.
During the holiday season, the November & December meetings
may be held on the 3rd Monday of the month.

10:00 A.M.-12:00 P.M.

South Central Los Angeles Regional Center
2500 S. Western Avenue, 3rd Floor
Los Angeles, CA 90018

For questions and more details, contact Desiree Boykin,
Consumer Advocate at (213) 743-3071 or DesireeB@sclarc.org.



South Central Los Angeles Regional Center
For Persons with Developmental Disabilities, Inc



McClaney Family Resource Center Early Start New Parent/Caregiver Orientation 2023

*New Parent Orientation (English)
Your Child is Eligible for Early Start Services, Now What?*

Orientation Held Virtually and In-Person:
2500 S Western Avenue, Los Angeles, CA 90018

REGISTRATION REQUIRED TO ATTEND IN PERSON – 213 744-8882

English Orientation

1st Tuesday of the Month

9:30 am – 10:30 am

Register Here --

<https://attendee.gotowebinar.com/rt/4894764511455918425>

Scan to Register in English



Spanish Orientation

3rd Tuesday of the Month

9:30 am – 10:30 am

Register Here--:

<https://attendee.gotowebinar.com/rt/413745554385004893>

Scan to Register in Spanish



On Demand Recordings:

You can access a recording of the new parent orientation to view at any time.

Register Here— <https://attendee.gotowebinar.com/register/8538409706464031576>

Scan to watch recording in English



Have questions? Call the McClaney Family Resource Center
at 213 744-8882 or email us at SCLARCFRC@sclarc.org



South Central Los Angeles Regional Center
For Persons with Developmental Disabilities, Inc



El Centro McClaney de Recursos para la Familia Orientación de Padres Nuevos de Intervención Temprana 2023

*Orientación de Padres Nuevos de Intervención Temprana (español)
Su Hijo es Elegible para Servicios de Intervención Temprana, ¿Y Ahora Qué?*

La Orientación se llevará a cabo virtualmente y en Persona:
2500 S Western Avenue, Los Angeles, CA 90018

SE REQUIERE REGISTRO PARA ASISTIR EN PERSONA— 213 744-8882

Orientación en Inglés

Primer Martes del Mes

9:30 am - 10:30 am

Regístrese Aquí—

<https://attendee.gotowebinar.com/rt/4894764511455918425>

Escanear para Registrarse en Inglés



Orientación en Español

Tercer Martes del Mes

9:30 am - 10:30 am

Regístrese Aquí--

<https://attendee.gotowebinar.com/rt/413745554385004893>

Escanear para Registrarse en Español



Talleres grabados para ver en cualquier momento:

Puede acceder una grabación de la orientación de padres nuevos para ver en cualquier momento.

Regístrese Aquí — <https://attendee.gotowebinar.com/register/4419717214140759903>

Escanear para Ver en Español



Si tiene preguntas, llame al Centro de McClaney Recursos para la Familia
al 213 744-8882 o envíenos un correo electrónico a SCLARCFRC@sclarc.org



SOUTH CENTRAL LOS ANGELES RESOURCE CENTER

Navigator Program

Providing Support, Assistance & Solutions



The SCLARC Navigator Program provides system navigation support for families of the South Central Los Angeles Regional Center.

The Navigator Program provides parents and caregivers with education and navigation support with regional center services and generic community resources.



Regional Center
Assistance with intake and services for early intervention and Regional Center programs through the IFSP and IPP



Education
Strategies and guidance on accessing services from the school district



Community Resources
Training and guidance for services available from generic resources

1

SYSTEM NAVIGATION

Staff assists with understanding the various services available for individuals with special needs and their families.

2

EDUCATION

Workshops are provided on various topics related to understanding and accessing services and community resources.

3

ADVOCACY

Parents, caregivers and professionals will learn strategies to effectively advocate on behalf of their loved one and their family.

For more information, call the Navigator Program at (213) 744-8882



CENTRO REGIONAL DEL SUR CENTRO DE LOS ÁNGELES

Programa de Navegación

Proporcionando Apoyo, Asistencia y Soluciones



El programa de Navegación de SCLARC provee apoyo de navegación de sistemas a familias del Centro Regional del Sur Centro de Los Angeles.

El Programa de Navegación brinda a los padres y cuidadores apoyo educativo y de navegación con servicios del centro regional y otras agencias de recursos genéricos.



El Centro Regional
Asistencia con admisión y servicios para intervención temprana y programas del Centro Regional a través del IFSP y el IPP



Educación Especial
Estrategias y orientación para acceder a los servicios del distrito escolar



Recursos Comunitarios
Capacitación y orientación para servicios disponibles de recursos genéricos

1

NAVEGACIÓN DE SISTEMAS

El personal ayuda a comprender los diversos servicios disponibles para las personas con necesidades especiales y sus familias.

2

EDUCACIÓN

Se proporcionan capacitaciones en talleres sobre diversos temas relacionados con la comprensión y el acceso a servicios y recursos comunitarios.

3

ABOGACÍA

Los padres, cuidadores y profesionales aprenderán estrategias para abogar eficazmente en nombre de su ser querido y su familia.

Para más información, contacte al Programa de Navegación al (213) 744-8882

SCLARC New Parent Orientations

Held the First and Third Tuesdays of Each Month

The New Parent Orientation is for new parents whose loved ones were found eligible to receive regional center services. You will learn how to navigate the regional center system, your role in your child's success and get answers to some of the questions that you have.

The New Parent Orientation is held hybrid (in-person/ via Zoom) on the first Tuesday (English) and third Tuesday (Spanish) of the month from 10:30 am – 12:00 pm. Please contact SCLARC's Helpline at (833) 725-2721 or email cmhelp@sclarc.org if you have any questions.

English	Spanish
<u>April 4, 2023</u>	<u>April 18, 2023</u>
<u>May 7, 2023</u>	<u>May 16, 2023</u>
<u>June 6, 2023</u>	<u>June 20, 2023</u>
<u>July 4, 2023 (HOLIDAY)</u>	<u>July 18, 2023</u>
<u>August 1, 2023</u>	<u>August 15, 2023</u>
<u>September 5, 2023</u>	<u>September 19, 2023</u>
<u>October 3, 2023</u>	<u>October 18, 2023</u>
<u>November 7, 2023</u>	<u>November 21, 2023</u>



**2023 SOUTH CENTRAL LOS ANGELES (SCLARC)
VENDOR ADVISORY COMMITTEE (VAC)
MEMBERSHIP MEETING & TRAINING CALENDAR**

JANUARY 11, 2023

FEBRUARY 8, 2023

MARCH 8, 2023

APRIL 12, 2023

MAY 10, 2023

JUNE 10, 2023

JULY 12, 2023

SEPTEMBER 13, 2023

OCTOBER 11, 2023

NOVEMBER 8, 2023

Meetings are at 10:00am -12:00pm and are held via zoom until further notice.

August and December are dark months.

Please email vac@sclarc.org to be placed on the email distribution list to receive notifications from the VAC.



PARTICIPANT CHOICE SPECIALISTS



PARTICIPANT CHOICE SPECIALISTS

- Provides information to regional center staff, individuals served and families about all participant directed service options, including state and federal regulations that determine allowable and non-allowable use of SDP funds.
- Conduct training for regional center staff, including Service Coordinators and those involved in the fair hearing process, as needed, about the principles of self-determination, how services are obtained through SDP and the rights of SDP participants. Training may be provided in conjunction with the local volunteer advisory committee. [Welfare and Institutions (W&I) Code section 4685.8(r)(9)]
- Meet SDP enrollment targets and benchmarks. [W&I Code section 4685.8(r)(1)]
- Expand awareness of participant directed service options through efforts to identify concerns and barriers to enrollment, reduce identified barriers by providing information and training to individuals served, families and providers about participant directed service options.

PARTICIPANT CHOICE SPECIALISTS



- Develop and implement an outreach and training plan for diverse communities and obtain input from stakeholders about the effectiveness of the outreach, training and other strategies. The plan shall encompass information about all participant directed service options, including SDP. [W&I Code section 4685.8(r)(2)]
- Complete additional review of participant budgets which exceed a specified threshold and use the information in aggregate to identify additional training, program guidance, and verification of compliance with state and federal requirements. [W&I Code section 4685.8(r)(5)]
- Work with eligible individuals served and their families to apply for Medi-Cal. [W&I Code section 4685.8(r)(4)]

• Assist the Self Determination Local Advisory Committee with coordinating meetings, including posting meeting agenda on SCLARC Website and distribution of other meeting notices.

• Provide subject matter support including technical assistance, guidance and 1 to 1 consultation and showing through demonstration the process or procedures to support transition in PDS and the SDP.

• Maintain necessary records on each program to ensure compliance with regulatory guidelines, including monthly reports to DDS, Self-Determination Local Advisory Committee and Board of Directors.

• Work closely with FMS, Person Centered Planners and Independent Facilitators to streamline processes, and existing systems.

PARTICIPANT CHOICE SPECIALISTS



PARTICIPANT CHOICE SPECIALISTS

SCLARC will have 3 Participant Choice Specialist Positions; two dedicated to Case Management and one to the Fiscal Department. The role of the Participant Choice Specialist includes the following:

- Provides information to regional center staff, individuals served and families about all Participant Directed Service (PDS) options, including state and federal regulations that determine allowable and non-allowable use of Self Determination Program (SDP) funds.
- Conduct training for regional center staff, including Service Coordinators and those involved in the fair hearing process, as needed, about the principles of self-determination, how services are obtained through SDP and the rights of SDP participants. Training may be provided in conjunction with the local volunteer advisory committee. [Welfare and Institutions (W&I) Code section 4685.8(r)(9)]
- Meet SDP enrollment targets and benchmarks. [W&I Code section 4685.8(r)(1)]
- Expand awareness of Participant Directed Service options through efforts to identify concerns and barriers to enrollment, reduce identified barriers by providing information and training to individuals served, families and providers about Participant Directed Service options.
- Develop and implement an outreach and training plan for diverse communities and obtain input from stakeholders about the effectiveness of the outreach, training, and other strategies. The plan shall encompass information about all Participant Directed Service options, including SDP. [W&I Code section 4685.8(r)(2)]
- Complete additional review of participant budgets which exceed a specified threshold and use the information in aggregate to identify additional training, program guidance, and verification of compliance with state and federal requirements. [W&I Code section 4685.8(r)(5)]

PARTICIPANT CHOICE SPECIALISTS *continued.*

- Work with eligible individuals served and their families to apply for Medi-Cal. [W&I Code section 4685.8(r)(4)]
- Assist the Self Determination Local Advisory Committee with coordinating meetings, including posting meeting agenda on SCLARC Website and distribution of other meeting notices.
- Provide subject matter support including technical assistance, guidance and 1 to 1 consultation and showing through demonstration the process or procedures to support transition in PDS and the SDP.
- Maintain necessary records on each program to ensure compliance with regulatory guidelines, including monthly reports to DDS, Self-Determination Local Advisory Committee and Board of Directors.
- Work closely with FMS, Person Centered Planners and Independent Facilitators to streamline processes, and existing systems.
- Work closely with contractors awarded grants, and engage community outreach through fairs, electronic communications, social media and events with partnering agencies.
- Assist the Self Determination Local Advisory Committee with managing any SDP Program Allocations.
- Respond to emails and phone calls from community members and others regarding PDS and SDP.

Self Determination Program

GET STARTED

GET INFORMATION

Contact your Service Coordinator for a schedule of upcoming SDP orientations.

GET READY

Join the SCLARC SDP Mailing List to learn about upcoming meetings and trainings - email:

SelfDetermination@sclarc.org,
cmhelp@sclarc.org, or call
1-833-725-2721 and leave a
message.

GET CONNECTED

Start researching
Person-Centered Planners,
Independent Facilitators, and
Financial Management Service
providers.



WHY CHOOSE SELF DETERMINATION?

Self Determination allows you to control a budget to purchase services you need in different ways. You choose who provides your services and how much you will pay for them.



For more
information
scan the
QR Code



Connect with us!
Like us on Facebook!
@SCLARC
Follow us on Instagram!

@south_central_la_rc



SELF DETERMINATION GIVES YOU CHOICES

Do you want more flexibility in regards to your Regional Center Services?
To work with different providers?
Access to social/recreational and educational services?
The Self Determination Program (SDP) may be right for you!



**ARE YOU OR YOUR LOVED ONE
INTERESTED IN THE SELF
DETERMINATION PROGRAM (SDP)?**



South Central Los Angeles
Regional Center

Attendance at Orientation is **required**.
If you have not already attended an orientation, please
register for one of the upcoming sessions below.

SELF DETERMINATION ORIENTATIONS

Presented by South Central Los Angeles Regional Center (SCLARC)

*Please note: You must attend via SCLARC. Orientations from other Regional
Centers or community organizations will not be accepted.*

Tuesday, Oct. 18, 2022 - 9:30am-1:30pm (Spanish only)
Wednesday, Nov. 16, 2022 - 1:00pm-5:00pm (English only)
Tuesday January 17, 2023 1:00-5:00pm (English Only) Los Angeles
Monday February 6, 2023 1:00pm-5:00pm (Spanish Only) South Gate
Tuesday March 7, 2023 9:30am-1:30pm (English Only) South Gate
Wednesday April 19, 2023 9:30am-1:30pm (Spanish Only) Los Angeles
Monday May 15, 2023 1:30pm-9:30am (English Only) Los Angeles
Tuesday June 6, 2023 4:00pm-8:00pm (Spanish Only) South Gate
Wednesday July 19, 2023 4:00pm-8:00pm (English Only) South Gate

Please noteSpace is limited in person and via zoom*****

To register, or to find out details about a specific date, email
SelfDetermination@sclarc.org

**QUESTIONS?
SELFDETERMINATION@SCLARC.ORG**

Service Definition – Self-Directed Supports (Service Code 099)

Self-Directed Supports (SD Supports) occur after a consumer completes a Self-Determination Program (SDP) orientation and before potential enrollment in the SDP. Enrollment occurs on the date the regional center changes the consumer's Case Management type to "S" for Self Determination. The consumer is then considered enrolled in and a participant in the SDP.

SD Supports include two distinct types of assistance: General SD Supports and Financial Management Services (FMS) SD Supports. Providers of each must meet distinct vendor qualifications and both services may provide assistance, coaching and/or training via 1:1 or group setting to help the potential SDP participant(s) gain a thorough understanding of the SDP.

Regional centers may authorize SD Supports, in total, for up to 40 hours. Additional hours may be authorized on a case-by-case basis for potential SDP participants who need more intensive supports to successfully transition into SDP, such as consumers and family members who do not have access to natural supports to assist with the enrollment process, whose preferred language is other than English, or have a higher level of service need as a result of their disability. Hourly rates for SD Supports are set by the Department.

General SD Supports

Includes the following services provided by a qualified General SD Supports provider to a potential SDP participant enrolling in SDP. Examples of responsibilities include assistance, coaching and/or training in the following areas:

1. Individual program planning
 - a. Coordination with an individual who provided the Initial Person-Centered Plan
 - b. Assistance at the individual program planning meeting to identify the potential SDP participant's needs, goals and services in the SDP
2. Coordinating how services and supports are provided
 - a. Finding and hiring qualified staff or an agency provider
 - b. Negotiating staff pay or provider rate
 - c. Understanding the process for obtaining criminal background checks for staff, if applicable
 - d. Basic information about who can provide services (e.g., qualifications, rules on who may or may not be paid)
 - e. Basic information about how to manage staff (e.g., setting expectations and hours of work, timely submission and claiming for hours worked)

- f. Coaching on all aspects of onboarding and training staff
- 3. Managing the 12-month SDP individual budget through the spending plan
 - a. Education about generic sources of funding to maximize use of SDP funds
 - b. Understanding the process/assistance to obtain a certified 12-month budget, understanding how an SDP individual budget is developed and reviewing/developing the individual spending plan
 - c. Learning and developing basic skills in budgeting and tracking monthly expenditures
 - d. Basic information about the use of SDP funds (e.g., as required in state or federal law and regulations)
 - e. Assistance with establishing communication and coordination between the regional center, FMS provider, and staff

General SD Supports Provider Qualifications: Vendors seeking to provide General SD Supports must submit a written qualification statement indicating their knowledge and/or experience in each of the following: knowledge of people with developmental disabilities, through lived experience, and/or one year of formal paid experience; completion of a training course about the self-determination program; and, knowledge of the Lanterman Developmental Disabilities Services Act, including SDP requirements.

Financial Management Services SD Supports

Includes the following services provided by a vendored FMS agency to a potential SDP participant enrolling in SDP. Examples of responsibilities include assistance, coaching and/or training in the following areas:

- 1. Education and coaching about
 - a. Employment laws, overtime rules, timesheet requirements and responsibilities, insurance requirements
 - b. Reviewing the monthly budget report provided by the FMS and responsibilities for reviewing the individual budget expenditures; requirements for adjustments to the individual budget and spending planning and FMS processes for these
- 2. Eligible goods and services requirements
 - a. Process for and assistance with obtaining criminal background checks
 - b. Verification that the proposed services are compliant with Home and Community-Based Services settings requirements
 - c. Review of and assistance in adjusting the individual spending plan to ensure the method for calculating the proposed expenditures are based on reliable costs and service utilization and adjustments, as needed

ATTEND AN UPCOMING MEETING!

SELF-DETERMINATION LOCAL ADVISORY COMMITTEE



FOR THE SOUTH CENTRAL LOS ANGELES REGIONAL CENTER AREA



The Self-Determination Local Advisory Committee (SDLAC) is a volunteer advisory committee providing oversight of the Self-Determination Program implementation at South Central Los Angeles Regional Center. SDLAC meetings are open to the public and provide an opportunity to learn more about the Self Determination program.

UPCOMING MEETINGS

May 10, 2023 From 6:00pm - 8:00pm

July 12, 2023 from 6:00pm - 8:00pm

September 13, 2023 from 6:00pm- 8:00pm

November 8, 2023 6:00pm - 8:00pm

Meetings are held on Wednesday of every other Month

Hosted by: South Central Los Angeles Regional Center

Meeting locations may be online; to sign up to receive updates on future meetings, email SelfDetermination@sclarc.org



For more information
scan the
QR Code

SCLARC Self Determination Newsletter

December 2022



Main Office: 2500 S. Western Ave. Los Angeles CA 90018
South Gate Office: 12226 Garfield Ave. South Gate, CA 90280
(213) 744-7000

South Central Los Angeles
Regional Center

Keeping You Informed

Preparing for your 2nd Year Self-Determination Budget

- The 2nd year budget is developed based on the last 12 months of Regional Center service expenditures.
- One time only services and services that will not continue will be removed from the 2nd year budget (Service Examples include COVID-19 hours, 21-day Respite, ABA and AST).
- Funds can be added into the 2nd year budget for changes in circumstances or unmet needs.
- For the 2nd year budget, a meeting with SCLARC is not necessary, but can be requested.

What do I need to do to prepare for my second-year budget?

- Provide progress and expenditure reports to your Service Coordinator & selfdetermination@sclarc.org, no later than the end of the 11th month of the first year.

What Regional Center needs to do?

- Prepare the 2nd year budget based on expenditures from the last 12 months (additional services based on clinical recommendations, changes in circumstances or unmet needs may also be added to the budget).

Participants enrolled
into SDP: 73



- **Self Determination Local Advisory Committee Meeting**
 - Wednesday, January 11, 2023, at 6pm to 8pm via Zoom
- **Self Determination Orientation**
 - English: Tuesday, January 17, 2023, at 1pm to 5pm via Zoom
 - Spanish: Monday, February 6, 2023, at 1pm to 5pm via Zoom
- For more information, e-mail: SelfDetermination@sclarc.org

Helpful Hints?

DO MY WORKERS/ PROVIDERS NEED TO OBTAIN A BACKGROUND CHECK (LIVESCAN)?

Everyone who performs direct personal care for a Self Determination participant must have a new background check (even if they already have one.)



For more information scan the QR Code



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Follow us on Instagram!
@ south_central_la_rc



DDS Self Determination Update

Financial Management Services Payments and Notifications

In response to concerns raised by family members and Financial Management Services (FMS) providers regarding invoicing and payment processes, and to ensure services and supports vital to the health, safety or wellbeing of Self-Determination Program participants are uninterrupted, DDS is requiring regional centers to:

1. Effective October 1, 2022, and until this directive is rescinded, notify the FMS provider within three business days of the planning team finalizing any change in a participant's spending plan.
2. Effective October 1, 2022, through January 31, 2023, establish a schedule by which the regional center will provide payment to FMS providers on a weekly basis, including for services that have been provided in the current month, as invoices are submitted by the FMS provider.
3. Effective July 1, 2022; the FMS fee does not come out of the participant's budget. The FMS fee is paid out by Regional Center outside of the participant's individual budget. For individuals receiving Self-Determination services, the Service Coordinator should request an updated spending plan to show the FMS Funds have been reallocated.

My Life in Self Determination

Terrance has been served by South Central Los Angeles Regional Center since November 2002. He is known by his friends and family as "Terry"

Terry was supported by his parents, Mr. and Mrs. Payne to enroll into the Self Determination Program (SDP). When Mrs. Payne was asked, how the Self Determination Program helped her son Terrence, she answered, "How much time do you have?"

The Self Determination Program has been a life changer not only for our son Terry, but for all of us who support him including family, friends and others. In traditional services Terry had become comfortable with his life and having his parents speak on his behalf as a child and now as a young man. Mrs. Payne explained, "We have always been his voice."

Terry has worked for Food for Less for the past 14 years. "Now as a participant of SDP, Terry has learned to speak up for himself and voice his needs" He has a job coach that has worked with Terry by empowering him to let his voice be heard. Terry is now able to use technology and email his employer to ask for a day off, call out sick, and review his weekly work schedule. This was all possible through his personal SDP budget which allowed him to purchase an iPad. His budget also allowed for technology tutoring. Terry has discovered social media which permitted him to build friendships and be integrated into his community. He now goes out after work with friends to Taco Night and Karaoke. Prior to SDP, Terry would come home from work, eat dinner and watch TV.

Terry has "blossomed" into a young man with goals and direction because of SDP. Terry is presently working on learning to utilize public transportation and Uber. His future goal is to learn how to drive and obtain a driver's license. Terry also has a future dream of opening his own business in the supermarket industry. He has through SDP completed a training in safe food handling. This dream has not yet become a reality but through SDP the possibilities are endless.

Story by: Edna Robles
SCLARC Participant Choice Specialist -Department of Adult Services



Parent Advisory Committee (PAC) Groups

Angeles Por Siempre Unidos (Cudahy)

- Parent support group for families with children diagnosed with all qualifying regional center disabilities.
- The group offers different socializing activities for parents such as karaoke, dancing, walking in the park (with social distancing), playing bingo, and playing loteria via Zoom.
- Meetings are held on Mondays and Wednesdays from 4 pm to 6 pm. Also, on Tuesdays and Thursdays from 6pm to 8 pm via Zoom to play bingo and loteria. Lastly on Fridays from 8 pm to 10 pm via Zoom to sing.
- Meetings are held at 4835 Clara Street Cudahy, CA 90201.
- Contact for more information:
 - Amanda Arambula - (562)608-7739 - amanda.arambula@gmail.com
 - Javier Munoz - (323)761-3966
- Spanish speaking group

Angeles Sin Límites (Downey)

- Parent support group for families with children diagnosed with all qualifying regional center disabilities.
- Meetings are held every 3rd Tuesday of the month from 5:30 pm to 7:30 pm via zoom (due to pandemic)
- Meetings were held (prior pandemic) every 4th Tuesday of the month from 10 am to 12 pm at the Community & Senior Center Barbara J. Riley - 7810 Quill Drive Downey, CA 90242
- Contact for more information:
 - Herlinda Rodriguez - (562) 413-4377 - hrodriguez60@yahoo.com
 - Maria Leonor Dimas - (323)369-6370 - mariadimas1@verizon.net
 - Maricela Donate - (562)746-5249 - donatemaricela@gmail.com
- Spanish speaking group

Autism Advocates in Action Support Group (Carson)

- Parent support group for families with children with autism.
- Meetings are held every 3rd Saturday of the month. No meetings in November and December due to holidays.
- Meetings are held via Zoom and at the City of Carson Library - 151 E Carson Street Carson, CA 90745
- Website: <https://autismact.org/>
- Contact for more information:
 - Renita Verner - (562)857-4300 - autismadvocatesapp@gmail.com
- English speaking group

Bugle Horn Autism Support Group

- Parent support group consists mostly of families with children and adults with autism, but all disabilities are welcome. Families participating come from 4 different regional centers (Westside, SCLARC, Lanterman, Northern).
- Meetings are held every 2nd Monday of each month from 5 pm to 6:45 pm
- Meetings are being held via Zoom (due to pandemic)
- Contact for more information:
 - Florence Bracy – (323)574-0862 – bracyflorence2013@gmail.com
- English speaking group

Down Right Blessed (Downey)

- Parent support group for families with children diagnosed with all qualifying regional center disabilities.
- Meetings are held every 1st Wednesday and last Thursday of every month (unless there is a major holiday).
- Meetings are held via Zoom (due to pandemic). Prior pandemic were held at Knights of Columbus Hall - 11231 Rives Ave, Downey, CA 90241
- Contact for more information:
 - Irene Cortez – (562)607-2100 – soyirene74@gmail.com
- English and Spanish speaking group

Hub City Autism Network (Compton)

- Parent support group for families with children with autism. They host events throughout the year.
- Meetings are held at 830 S. Mayo Ave Compton, CA 90221
- Website: www.hubcan.org
- Contact for more information:
 - Consuelo Evans – (424)242-3899 – hubcityautism@gmail.com
- English speaking group

Shining Again (Downey)

- Parent support group for families with children diagnosed with all qualifying regional center disabilities.
- The group offers karaoke, flokorico and hip-hop dancing.
- Meetings are held on Fridays from 4 pm to 8 pm on a weekly basis.
- Meetings are held at 11233 Woodruff Ave Downey CA 90241
- Contact for more information:
 - Adriana Torres – allshiningagain@gmail.com
 - Socorro Rios – cocorro62@gmail.com
 - Lupita Solorzano – lupitaestradam1@gmail.com
- Spanish speaking group

Shining Stars Foundation (Downey)

- Parent support group for families with children who have services with SCLARC.
- The group offers karaoke, community presenters for parents and other social activities for SCLARC consumers.
- Meetings are held every Friday from 6 pm to 10 pm. Due to pandemic, there are currently no meetings being held as of now.
- Meetings are held at 12456 Bellflower Blvd Downey CA 90242
- Contact for more information:
 - Luz Curiel - (323)804-9315 - Luz.curiel@hotmail.com
- Spanish speaking group

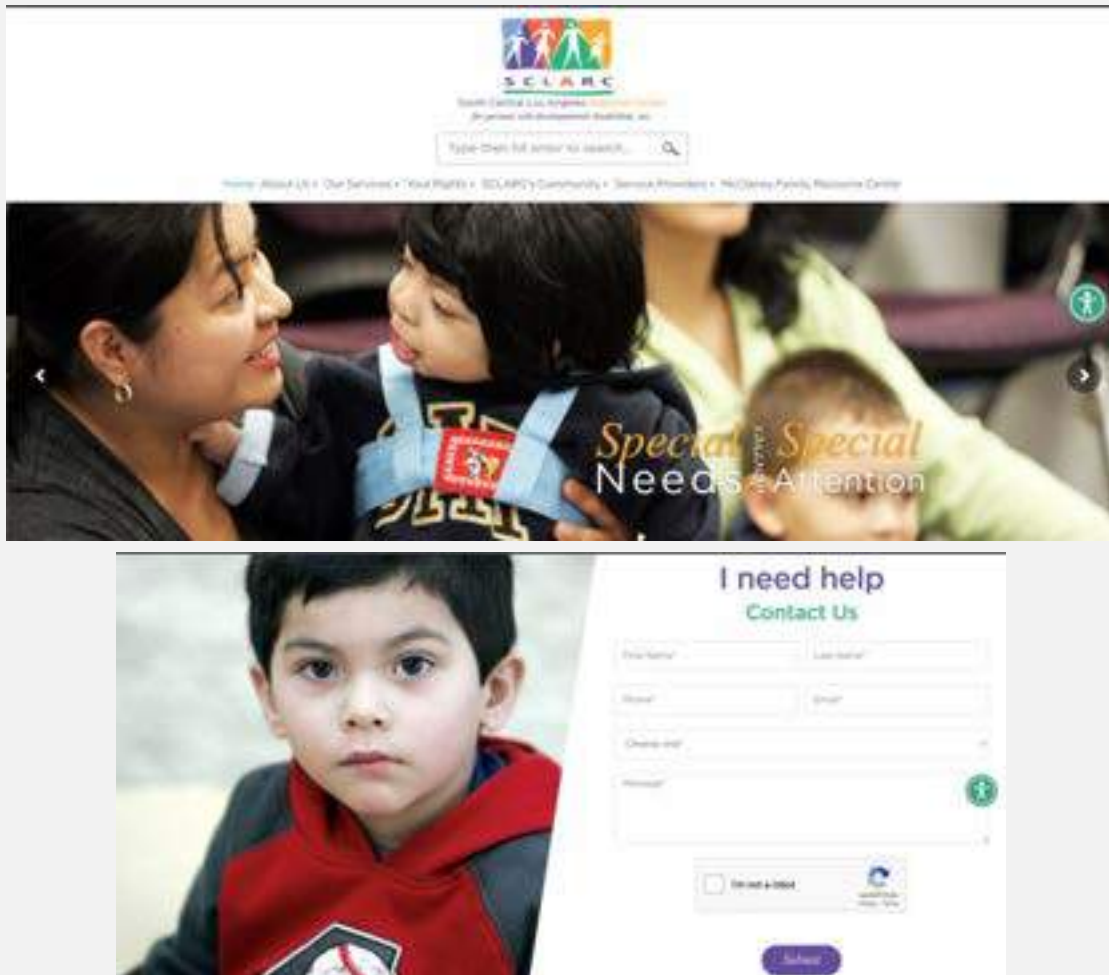
Un Paso Mas (Huntington Park)

- Parent support group for families with children diagnosed with all qualifying regional center disabilities.
- Group offers various presenter and topics covered.
- Meetings are held every Friday from 9 am to 11:30 am
- Meetings are held at 2621 Zoe Ave Suite C Huntington Park, CA 90255
- Contact for more information:
 - Emma Orozco - (323)819-4164 - emmaorozco@gmail.com
 - Ceci Granados - ceciarisper2017@gmail.com
- Spanish speaking group

Unidos con Misión y Poder (Downey)

- Parent support group for families with children diagnosed with all qualifying regional center disabilities.
- Meetings are held every 2nd Thursday of the month.
- Meetings are held at 7360 Foster Bridge Blvd Downey, CA 90241
- Contact for more information:
 - Gledy Aceituno - (323)717-2853 - gledyaceituno@aol.com
 - Blanca Martinez - (310)748-9715 - weloveourpumpkins@yahoo.com
 - Amada Reyes - (562)842-7178 - ammycolorado64@gmail.com
- Spanish speaking group

SCLARC's Website



Our website is mobile friendly and so easy to navigate. We have the following features available:

A "Contact Us" form that the community can use to send us messages when they have questions or need help.

Event calendar that is updated with upcoming meeting dates, workshops, trainings and more.

The McClaney Family Resource Center web page is integrated with our SCLARC site making it easier for families to find information and events from the Family Resource Center.

Check out our website, visit us at www.sclarc.org!



Additional information:
**ENHANCED CASE MANAGEMENT
PROGRAM**



ENHANCED CASE MANAGEMENT CURRICULUM



**Educate the individual/family to
develop a better understanding of:**

1. Individual's Diagnosis
2. Regional Center's Role
3. ECM Specialist/Service
Coordinator's and the Family's
Role
4. IPP Process and its Purpose
5. Access to services and supports

ENHANCED CASE MANAGEMENT PROGRAM PURPOSE

- Educate individuals/family to advocate for themselves to obtain services.
- Enhance the competency and build confidence of the participants in navigating the Regional Center system.
- Increase Purchase of Service expenditures for the participants



LENGTH OF PROGRAM

Enhanced Case Management Program Participants:

- Duration may be up to 24 months.
- Families may exit at any time.
- Upon entering ECM program, family will complete a Pre-Test to measure their knowledge about Regional Center.
- Upon exiting ECM program, family will complete a Post-Test to measure their Regional Center knowledge.
- Exiting ECM program, case will return to traditional case management.



COORDINATED FAMILY SUPPORT (CFS) FACT SHEET FOR CONSUMERS AND FAMILIES

What is CFS?

CFS is a new service specifically designed for adults with developmental disabilities who choose to live with their family. CFS was created in response to input from families about the lack of available services for adult consumers who choose to live in the family home.

CFS service will be tailored, individualized, and flexible to meet the changing needs and preferences of the individual being served along with their family/caregiver.

CFS Supports

CFS is designed to help you and your family coordinate and schedule the services you receive. CFS can help you and your family learn more about your diagnosis and assist with planning for the future, as well as help you learn how to access additional services that you may qualify for. CFS can coordinate training for the people who support you so that they are better prepared to work with you and your family. CFS can help you identify transportation, back-up providers, and help you learn about self-advocacy groups in your area. CFS will be provided in your language and in a way that is respectful of your culture. You will help design and tailor your CFS service.

Who is eligible for CFS?

CFS is for adults (18 years and older) who live with their family.

How can I sign up for CFS?

If you live at home with your family and you think you need CFS, let your Regional Center Service Coordinator know. They will schedule an IPP team meeting to determine how CFS can assist you and your family. If you are referred for CFS, a CFS provider will meet with you and your family to talk about what you want to achieve by using CFS. Together, the CFS provider, along with you and your family, will prepare a plan that identifies which services you need assistance with and how the CFS provider will help you.

CFS Surveys

The Department of Developmental Services is interested in how CFS helps you and your family. You will be asked to complete a very short survey once services begin and then maybe once or twice while you are receiving the service. This will help the Department know if CFS is working for you and your family throughout the Pilot.



COORDINATED FAMILY SUPPORT (CFS) FACT SHEET FOR POTENTIAL PROVIDERS

About CFS:

Coordinated Family Support (CFS) is a new service designed for adults with developmental disabilities who choose to live with their families. CFS was created in response to input from families about the lack of available services for adult consumers who choose to live in the family home.

CFS services will be tailored, individualized, and flexible to meet the changing needs and preferences of the individual being served along with their family. CFS is designed to help adults receiving regional center services and their families with coordinating and scheduling services and supports. It will also help them learn how to access additional "generic" services they may qualify for. CFS can help with planning for the future so that everyone knows what the individual wants to happen if their living situation changes. CFS can coordinate training for the people who support the individual and their family, so they are better prepared to work with them. It can help identify transportation and back-up providers. CFS providers can help connect individuals to self-advocacy groups in the area. Supports provided through CFS will be provided in a manner that is respectful of the culture, ethnicity, and linguistic preferences of the individual and their family.

The Department has set the rate for the assessment and provision of the CFS service. More information may be found at: <https://www.dds.ca.gov/services/coordinated-family-support-service/>

Potential Providers of CFS:

This is a unique opportunity to use knowledge, skills and abilities to meet the growing needs with diverse communities across California. Current service providers are encouraged to consider expanding their service portfolio to include CFS. Others with an interest in serving individuals with developmental disabilities and their families, especially those with diverse backgrounds, are also encouraged to consider becoming a CFS provider. CFS providers will be required to become "vendorized" by the regional center and meet the following requirements:

- CFS staff working with the family must communicate in the consumer's preferred language and must be respectful of the consumer and family's culture.
- CFS staff working directly with the family must have an Associates degree in a human services field of study OR 3 years of experience in coordinating/navigating services.
- Supervisory staff must have a Bachelors degree in a human services field of study OR an Associates degree in a human services field of study and 3 years of experience in coordinating/navigating services.

To learn more about CFS and the vendorizing process, contact:

For Families: cmhelp@sclarc.org or 1-833-725-2721

For Vendors: vendorhelp@sclarc.org



SCLARC Directory

South Central Los Angeles Regional Center
2500 S. Western Ave
Los Angeles, CA 90018
(213) 744-7000 www.SCLARC.org

Office of Advancement

Klara Lopez, Chief Advancement Officer

Phone: (213) 744-8420
Email: KlaraL@sclarc.org

Jose Beltran, Community Relations Specialist

Phone: (213) 519-9356
Email: JoseB@sclarc.org

Department of Clinical Services

Maricel Cruzat, Clinical Director

DDS Primary Contact
Whistleblower Contact
Phone: (213) 765-3891
Email: MaricelC@Sclarc.org

Claudia A. Torres, Administrative Secretary

General Department Inquiries
Phone: (213) 744-7073
Email: ClaudiaT@Sclarc.org

Early Start Intake (0 – under 3 years old)

Phone: (213) 744-8807, (213) 744-8809, (213) 744-7068
Fax: (213) 947-4115
Email: EarlyStartIntake@sclarc.org

Lanterman Intake (ages 3 and above)

Phone: (213) 744-8880, (213) 744-8872
Fax: (213) 559-0612
Email: LantermanIntake@sclarc.org

Early Start Case Management

Phone: (213) 744-8803, (213) 744-8829, (213) 744-7081
Email: EarlyStartHelp@sclarc.org

Tami Summerville, Appeals & Gov't Affairs Manager

Phone: (213) 744-8899
Email: TamiS@sclarc.org

Crystal Smith, McClaney Family Resource Center Manager

Phone: (213) 744-8878
Email: CrystalS@sclarc.org

SCLARC's Case Management Helpline

Phone: (833) 725-2701
Email: cmhelp@sclarc.org



Department of Children Services (Ages 3 to 21 Years)

Jenice Turner, Director
DOS Primary Contact, Directives, Whistleblower
Phone: (213) 744-8485
Email: JeniceT@sclarc.org

Berlin Ruiz, Administrative Secretary
General Department Inquiries
Phone: (213) 619-9357
Email: BerlinR@sclarc.org

Odulia Juarez, Chief of Case Management
SDP, AB2083, Children Placements, Children IDT & CLO, FCPP, PFP
Phone: (213) 744-7004
Email: OduliaJ@sclarc.org

Sharon Dixon, Chief of Case Management
Risk Management, SIR, Conservatorships, Case Transfers, Audits
Phone: (213) 744-7009
Email: SharonD@sclarc.org

Self Determination – Children
Cynthia Rivera, Participant Choice Specialist
Phone: (213) 744-7014
Email: CynthiaR@sclarc.org_Self Determination@sclarc.org

Person Centered Thinking
Andrea Hollis-Shells, Program Manager/Trainer-Children
Phone: (213) 744-7057
Email: AndreaH@sclarc.org

Tami Summerville, Appeals & Gov't Affairs Manager
Phone: (213) 744-8899
Email: TamiS@sclarc.org

Crystal Smith, McClaney Family Resource Center Manager
Phone: (213) 744-8878
Email: CrystalS@sclarc.org

SCLARC's Case Management Helpline
Phone: (533) 725-2701
Email: cmhelp@sclarc.org



Department of Adult Services (Ages 22 Years & Older)

Jesse Rocha, Director
DOS Primary Contact, Directives, Whistleblower
Phone: (213) 744-7003
Email: JesseR@sclarc.org

Irma Escobar, Administrative Secretary
General Department Inquiries
Phone: (213) 744-8451
Email: IrmaE@sclarc.org

Teodoro Bilbao, Chief of Case Management
CPP, IMD, Adult Placements
Phone: (213) 744-7001
Email: TeodoroB@sclarc.org

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Sharon Dixon, Chief of Case Management
Risk Management, SIR, Conservatorships, Case Transfers, Audits
Phone: (213) 744-7000
Email: SharonD@sclarc.org

Self Determination – Adults
Edna Robles, Participant Choice Specialist
Phone: (213) 744-8835
Email: EdnaR@sclarc.org, SelfDetermination@sclarc.org

Person Centered Thinking
Samantha Rowles, Program Manager/Trainer-Adults
Phone: (213) 744-8845
Email: SamanthaR@sclarc.org

Case Transfers
Phone: (833) 725-2720
Email: Transfers@sclarc.org

Tami Summerville, Appeals & Gov't Affairs Manager
Phone: (213) 744-8889
Email: TamiS@sclarc.org

Crystal Smith, McClaney Family Resource Center Manager
Phone: (213) 744-8878
Email: CrystalS@sclarc.org

SCLARC's Case Management Helpline
Phone: (833) 725-2701
Email: cmhelp@sclarc.org

After Hours Contact
Phone: (213) 744-7000

Teodoro Bilbao, Chief of Case Management
Email: TeodoroB@sclarc.org

Sharon Dixon, Chief of Case Management
Email: SharonD@sclarc.org

Odulia Juarez, Chief of Case Management
Email: OduliaJ@sclarc.org



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