

South Central Los Angeles Regional Center Advocates Advisory Committee

April 22, 2023

AAC Meeting Minutes

Members in Attendance

Renard Stanford
Sean Davison
Ana Torres
Darnell Hayes
Atayvia Roberts
Santiago Villalobos
Andrew Richards
Esther Kelsey (WRC)
Linda Butler (WRC)

Others Attending

Desiree Boykin (Advocate)
Nowana Buchanan (Advocate Specialist)
Cherylle Mallinson (Director of C
Faustino Salvador (Access)
Stephen Wrenn (Access)

Members Absent

Macedonia Mendoza
Caycee Ricketts
Xan Blackwell
Jacqueline Williams
Raul Munoz
Lee Price
Carol Erby
Alex Phuong (ELARC)
Jordan Fienstock (NLARC)
Suzanne Paggi (NLARC)
Todd Rubien (WRC)

1. Call Meeting to Order

- a. Renard Stanford (AAC Treasurer) called the meeting to order at 10:08 am
- b. Everyone introduced themselves at this meeting.
- c. ACC members approved the minutes for January and February agenda was approved.
- d. The Ground rules were read by our AAC Treasurer Renard Stanford
- e. The AAC Bylaws were read by Advocate Desiree Boykin

2. Access

- a. Faustino Salvador and Steve Wrenn from Access services supplied a general presentation on Access Services.
- b. The presenters showed a video on Access services, it's paratransit started in 1994.
- c. Access is for seniors and adults with disabilities who can't use a fixed route, metro, or the metro rail system.
- d. How to apply for Access for new applicants can apply online. Call the customer service number 800-827-0829. Upon completion of your mail or email, your application is 7 days for processing.

3. Access

- a. Being disabled doesn't automatically qualify you for the service. Selection is chosen by being able to stand and accurately count money. The access rider can bring a doctor's note on the day of evaluation Access will provide pick up and drop off.
- b. As an access rider you can't make any threats to the access driver or other riders on the van. Making verbal threats will cause you to be suspended.
- c. There's also Standing Ride Order that can provide pick up at a destinate location and the same time every day to go to your day program or the grocery store.
- d. Access will try to pick up riders going the same way.

4. Access

- a. Where's my ride app pinpoints your location.
- b. Rider needs to have exact change for the fare each way. Drivers do not carry change. In the future the rider will be able to use their debt or credit card to pay for the trip taken.
- c. If there's a complaint Access wants the rider to call so they have the information and improve their services.
- d. If the rider isn't in a location when the Access driver is there, it will be seen as "No Show" if you get three of these, Access will not provide transportation to you for a while.
- e. Access answered questions and concerns from the AAC members and SCLARC staff.

6. Old Business

- a. Ms. Suzanne was the guest speaker from NCLARC, and she is the SABLAC President.

Ms. Suzanne Paggi leads an open discussion on toxic relationships. Ms. Paggi also gave the definition of toxic relationship.

- b. Toxic Relationships can be negative behaviors and lack of self-awareness.
- c. When a person intentionally hurts others.
- d. When a person is abusive.

3. Signs of Toxic Relationships

- a. Threatens your well-being.
- b. Makes you feel unvalued.
- c. Consistently feeling disrespected.
- d. Makes you feel unsupported.

Directly tell the person and explain why you are ending the relationship. Stop communicating with the person and let the relationship fade away. If the relationship is threatening your safety stop all communications with the person and have a support system in place.

ACC members share their individual experiences in dealing with toxic relationships.

7. Announcements

- a. Our next AAC meeting May 22, 2023, from 10:00 am-12 pm
- b. WRC CAC meeting is April 24, 2023, on zoom from 7pm – 8pm
- c. Stay safe and stay healthy!

8. End of the meeting

Renard Stanford (AAC Treasurer) adjourned the meeting at 11:30 am.

Thank you for your support.

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