

Consumers with No Purchase of Services by Language

For All Ages

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	3	2	1	33.3%
Other Sign Language	1	1	0	0.0%
English	10,142	8,515	1,627	16.0%
Armenian	2	2	0	0.0%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	2	1	1	50.0%
Italian	0	0	0	-
Portuguese	0	0	0	-
Spanish	7,944	6,452	1,492	18.8%
Other Latin	0	0	0	-
Cantonese Chinese	4	4	0	0.0%
Mandarin Chinese	2	2	0	0.0%
Japanese	2	2	0	0.0%
Vietnamese	0	0	0	-
Korean	17	14	3	17.6%
Laotian	0	0	0	-
Cambodian	2	2	0	0.0%
Other Asian	0	0	0	-
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	2	2	0	0.0%
Other Uralic-Slavic Languages	1	1	0	0.0%
Samoan	0	0	0	-
Tagalog	6	5	1	16.7%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	4	4	0	0.0%
Hebrew	0	0	0	-
Farsi (Persian)	1	0	1	100.0%
Hindi (Northern India)	1	1	0	0.0%
Urdu (Pakistan India)	0	0	0	-
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	11	9	2	18.2%
Totals:	18,147	15,019	3,128	17.2%

Consumers with No Purchase of Services by Language

For Birth to age 2 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	0	0	0	-
Other Sign Language	0	0	0	-
English	2,299	2,273	26	1.1%
Armenian	0	0	0	-
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	0	0	0	-
Italian	0	0	0	-
Portuguese	0	0	0	-
Spanish	1,413	1,407	6	0.4%
Other Latin	0	0	0	-
Cantonese Chinese	0	0	0	-
Mandarin Chinese	0	0	0	-
Japanese	0	0	0	-
Vietnamese	0	0	0	-
Korean	0	0	0	-
Laotian	0	0	0	-
Cambodian	0	0	0	-
Other Asian	0	0	0	-
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	0	0	0	-
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	0	0	0	-
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	0	0	0	-
Hebrew	0	0	0	-
Farsi (Persian)	0	0	0	-
Hindi (Northern India)	0	0	0	-
Urdu (Pakistan India)	0	0	0	-
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	0	0	0	-
Totals:	3,712	3,680	32	0.9%

Consumers with No Purchase of Services by Language

For age 3 years to 21 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	0	0	0	-
Other Sign Language	0	0	0	-
English	4,259	2,994	1,265	29.7%
Armenian	1	1	0	0.0%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	1	0	1	100.0%
Italian	0	0	0	-
Portuguese	0	0	0	-
Spanish	4,345	3,172	1,173	27.0%
Other Latin	0	0	0	-
Cantonese Chinese	0	0	0	-
Mandarin Chinese	0	0	0	-
Japanese	0	0	0	-
Vietnamese	0	0	0	-
Korean	11	8	3	27.3%
Laotian	0	0	0	-
Cambodian	0	0	0	-
Other Asian	0	0	0	-
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	1	1	0	0.0%
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	0	0	0	-
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	1	1	0	0.0%
Hebrew	0	0	0	-
Farsi (Persian)	0	0	0	-
Hindi (Northern India)	0	0	0	-
Urdu (Pakistan India)	0	0	0	-
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	0	0	0	-
Totals:	8,619	6,177	2,442	28.3%

Consumers with No Purchase of Services by Language

For age 22 years and older

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	3	2	1	33.3%
Other Sign Language	1	1	0	0.0%
English	3,584	3,248	336	9.4%
Armenian	1	1	0	0.0%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	1	1	0	0.0%
Italian	0	0	0	-
Portuguese	0	0	0	-
Spanish	2,186	1,873	313	14.3%
Other Latin	0	0	0	-
Cantonese Chinese	4	4	0	0.0%
Mandarin Chinese	2	2	0	0.0%
Japanese	2	2	0	0.0%
Vietnamese	0	0	0	-
Korean	6	6	0	0.0%
Laotian	0	0	0	-
Cambodian	2	2	0	0.0%
Other Asian	0	0	0	-
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	1	1	0	0.0%
Other Uralic-Slavic Languages	1	1	0	0.0%
Samoan	0	0	0	-
Tagalog	6	5	1	16.7%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	3	3	0	0.0%
Hebrew	0	0	0	-
Farsi (Persian)	1	0	1	100.0%
Hindi (Northern India)	1	1	0	0.0%
Urdu (Pakistan India)	0	0	0	-
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	11	9	2	18.2%
Totals:	5,816	5,162	654	11.2%