

Consumers with No Purchase of Services by Language

For All Ages

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	3	3	0	0.0%
Other Sign Language	1	1	0	0.0%
English	13,038	11,431	1,607	12.3%
Armenian	2	2	0	0.0%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	1	0	1	100.0%
Italian	0	0	0	-
Portuguese	0	0	0	-
Spanish	9,461	8,289	1,172	12.4%
Other Latin	0	0	0	-
Cantonese Chinese	4	4	0	0.0%
Mandarin Chinese	2	2	0	0.0%
Japanese	2	2	0	0.0%
Vietnamese	0	0	0	-
Korean	15	13	2	13.3%
Laotian	0	0	0	-
Cambodian	4	3	1	25.0%
Other Asian	0	0	0	-
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	2	2	0	0.0%
Other Uralic-Slavic Languages	1	1	0	0.0%
Samoan	0	0	0	-
Tagalog	3	3	0	0.0%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	4	4	0	0.0%
Hebrew	0	0	0	-
Farsi (Persian)	0	0	0	-
Hindi (Northern India)	0	0	0	-
Urdu (Pakistan India)	0	0	0	-
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	12	11	1	8.3%
Totals:	22,555	19,771	2,784	12.3%

Consumers with No Purchase of Services by Language

For Birth to age 2 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	0	0	0	-
Other Sign Language	0	0	0	-
English	3,088	3,067	21	0.7%
Armenian	0	0	0	-
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	0	0	0	-
Italian	0	0	0	-
Portuguese	0	0	0	-
Spanish	1,671	1,670	1	0.1%
Other Latin	0	0	0	-
Cantonese Chinese	0	0	0	-
Mandarin Chinese	0	0	0	-
Japanese	0	0	0	-
Vietnamese	0	0	0	-
Korean	0	0	0	-
Laotian	0	0	0	-
Cambodian	0	0	0	-
Other Asian	0	0	0	-
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	0	0	0	-
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	0	0	0	-
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	0	0	0	-
Hebrew	0	0	0	-
Farsi (Persian)	0	0	0	-
Hindi (Northern India)	0	0	0	-
Urdu (Pakistan India)	0	0	0	-
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	0	0	0	-
Totals:	4,759	4,737	22	0.5%

Consumers with No Purchase of Services by Language

For age 3 years to 21 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	2	2	0	0.0%
Other Sign Language	0	0	0	-
English	6,099	4,764	1,335	21.9%
Armenian	1	1	0	0.0%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	1	0	1	100.0%
Italian	0	0	0	-
Portuguese	0	0	0	-
Spanish	5,251	4,307	944	18.0%
Other Latin	0	0	0	-
Cantonese Chinese	0	0	0	-
Mandarin Chinese	0	0	0	-
Japanese	0	0	0	-
Vietnamese	0	0	0	-
Korean	4	3	1	25.0%
Laotian	0	0	0	-
Cambodian	2	1	1	50.0%
Other Asian	0	0	0	-
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	0	0	0	-
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	0	0	0	-
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	2	2	0	0.0%
Hebrew	0	0	0	-
Farsi (Persian)	0	0	0	-
Hindi (Northern India)	0	0	0	-
Urdu (Pakistan India)	0	0	0	-
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	1	0	1	100.0%
Totals:	11,363	9,080	2,283	20.1%

Consumers with No Purchase of Services by Language

For age 22 years and older

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	1	1	0	0.0%
Other Sign Language	1	1	0	0.0%
English	3,851	3,600	251	6.5%
Armenian	1	1	0	0.0%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	0	0	0	-
Italian	0	0	0	-
Portuguese	0	0	0	-
Spanish	2,539	2,312	227	8.9%
Other Latin	0	0	0	-
Cantonese Chinese	4	4	0	0.0%
Mandarin Chinese	2	2	0	0.0%
Japanese	2	2	0	0.0%
Vietnamese	0	0	0	-
Korean	11	10	1	9.1%
Laotian	0	0	0	-
Cambodian	2	2	0	0.0%
Other Asian	0	0	0	-
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	2	2	0	0.0%
Other Uralic-Slavic Languages	1	1	0	0.0%
Samoan	0	0	0	-
Tagalog	3	3	0	0.0%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	2	2	0	0.0%
Hebrew	0	0	0	-
Farsi (Persian)	0	0	0	-
Hindi (Northern India)	0	0	0	-
Urdu (Pakistan India)	0	0	0	-
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	11	11	0	0.0%
Totals:	6,433	5,954	479	7.4%