

**Consumers with No Purchase of Services
by Language**

For All Ages				
Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	8	8	0	0.0%
Other Sign Language	1	1	0	0.0%
English	13,370	11,482	1,888	14.1%
Armenian	2	2	0	0.0%
Somali	0	0	0	
Swahili	0	0	0	
Nigerian	0	0	0	
Amharic	1	1	0	0.0%
Aramaic / Chaldean	0	0	0	
French	1	0	1	100.0%
Italian	0	0	0	
Portuguese	1	1	0	0.0%
Spanish	9,128	7,792	1,336	14.6%
Other Latin	0	0	0	
Cantonese Chinese	4	4	0	0.0%
Mandarin Chinese	2	2	0	0.0%
Japanese	2	2	0	0.0%
Vietnamese	0	0	0	
Korean	13	12	1	7.7%
Laotian	0	0	0	
Cambodian	3	3	0	0.0%
Other Asian	1	1	0	0.0%
Dutch	0	0	0	
German	0	0	0	
Hmong	0	0	0	
Thai	0	0	0	
Mien	0	0	0	
Other Germanic	0	0	0	
Hungarian	0	0	0	
Russian	2	2	0	0.0%
Other Uralic-Slavic Languages	1	1	0	0.0%
Samoan	0	0	0	
Tagalog	3	3	0	0.0%
Guamanian	0	0	0	
Other Pacific Island	0	0	0	
Arabic	4	1	3	75.0%
Hebrew	0	0	0	
Farsi (Persian)	0	0	0	
Hindi (Northern India)	1	1	0	0.0%
Urdu (Pakistan India)	0	0	0	
Other Indo-Iranian Language	0	0	0	
Danish	0	0	0	
Norwegian	0	0	0	
Swedish	0	0	0	
Other Scandinavian	0	0	0	
All Other Languages	11	10	1	9.1%
Totals:	22,559	19,329	3,230	14.3%

**Consumers with No Purchase of Services
by Language**

For Birth to age 2 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	3	3	0	0.0%
Other Sign Language	0	0	0	
English	3,124	3,039	85	2.7%
Armenian	0	0	0	
Somali	0	0	0	
Swahili	0	0	0	
Nigerian	0	0	0	
Amharic	0	0	0	
Aramaic / Chaldean	0	0	0	
French	0	0	0	
Italian	0	0	0	
Portuguese	0	0	0	
Spanish	1,389	1,375	14	1.0%
Other Latin	0	0	0	
Cantonese Chinese	0	0	0	
Mandarin Chinese	0	0	0	
Japanese	0	0	0	
Vietnamese	0	0	0	
Korean	0	0	0	
Laotian	0	0	0	
Cambodian	0	0	0	
Other Asian	0	0	0	
Dutch	0	0	0	
German	0	0	0	
Hmong	0	0	0	
Thai	0	0	0	
Mien	0	0	0	
Other Germanic	0	0	0	
Hungarian	0	0	0	
Russian	0	0	0	
Other Uralic-Slavic Languages	0	0	0	
Samoan	0	0	0	
Tagalog	0	0	0	
Guamanian	0	0	0	
Other Pacific Island	0	0	0	
Arabic	0	0	0	
Hebrew	0	0	0	
Farsi (Persian)	0	0	0	
Hindi (Northern India)	0	0	0	
Urdu (Pakistan India)	0	0	0	
Other Indo-Iranian Language	0	0	0	
Danish	0	0	0	
Norwegian	0	0	0	
Swedish	0	0	0	
Other Scandinavian	0	0	0	
All Other Languages	0	0	0	
Totals:	4,516	4,417	99	2.2%

**Consumers with No Purchase of Services
by Language**

For age 3 years to 21 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	4	4	0	0.0%
Other Sign Language	0	0	0	
English	6,280	4,769	1,511	24.1%
Armenian	0	0	0	
Somali	0	0	0	
Swahili	0	0	0	
Nigerian	0	0	0	
Amharic	1	1	0	0.0%
Aramaic / Chaldean	0	0	0	
French	1	0	1	100.0%
Italian	0	0	0	
Portuguese	1	1	0	0.0%
Spanish	5,073	4,020	1,053	20.8%
Other Latin	0	0	0	
Cantonese Chinese	0	0	0	
Mandarin Chinese	0	0	0	
Japanese	0	0	0	
Vietnamese	0	0	0	
Korean	3	2	1	33.3%
Laotian	0	0	0	
Cambodian	1	1	0	0.0%
Other Asian	1	1	0	0.0%
Dutch	0	0	0	
German	0	0	0	
Hmong	0	0	0	
Thai	0	0	0	
Mien	0	0	0	
Other Germanic	0	0	0	
Hungarian	0	0	0	
Russian	0	0	0	
Other Uralic-Slavic Languages	0	0	0	
Samoan	0	0	0	
Tagalog	0	0	0	
Guamanian	0	0	0	
Other Pacific Island	0	0	0	
Arabic	2	0	2	100.0%
Hebrew	0	0	0	
Farsi (Persian)	0	0	0	
Hindi (Northern India)	1	1	0	0.0%
Urdu (Pakistan India)	0	0	0	
Other Indo-Iranian Language	0	0	0	
Danish	0	0	0	
Norwegian	0	0	0	
Swedish	0	0	0	
Other Scandinavian	0	0	0	
All Other Languages	0	0	0	
Totals:	11,368	8,800	2,568	22.6%

**Consumers with No Purchase of Services
by Language**

For age 22 years and older

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	1	1	0	0.0%
Other Sign Language	1	1	0	0.0%
English	3,966	3,674	292	7.4%
Armenian	2	2	0	0.0%
Somali	0	0	0	
Swahili	0	0	0	
Nigerian	0	0	0	
Amharic	0	0	0	
Aramaic / Chaldean	0	0	0	
French	0	0	0	
Italian	0	0	0	
Portuguese	0	0	0	
Spanish	2,666	2,397	269	10.1%
Other Latin	0	0	0	
Cantonese Chinese	4	4	0	0.0%
Mandarin Chinese	2	2	0	0.0%
Japanese	2	2	0	0.0%
Vietnamese	0	0	0	
Korean	10	10	0	0.0%
Laotian	0	0	0	
Cambodian	2	2	0	0.0%
Other Asian	0	0	0	
Dutch	0	0	0	
German	0	0	0	
Hmong	0	0	0	
Thai	0	0	0	
Mien	0	0	0	
Other Germanic	0	0	0	
Hungarian	0	0	0	
Russian	2	2	0	0.0%
Other Uralic-Slavic Languages	1	1	0	0.0%
Samoan	0	0	0	
Tagalog	3	3	0	0.0%
Guamanian	0	0	0	
Other Pacific Island	0	0	0	
Arabic	2	1	1	50.0%
Hebrew	0	0	0	
Farsi (Persian)	0	0	0	
Hindi (Northern India)	0	0	0	
Urdu (Pakistan India)	0	0	0	
Other Indo-Iranian Language	0	0	0	
Danish	0	0	0	
Norwegian	0	0	0	
Swedish	0	0	0	
Other Scandinavian	0	0	0	
All Other Languages	11	10	1	9.1%
Totals:	6,675	6,112	563	8.4%